# UPDATED SERVICE CHARGES PERTAINING TO THE FOLLOWING CATEGORIES

| S No | Section    | Service Charges Pertaining to                              |
|------|------------|--|
| 1.   | Section- A | Retail Credit  |
| 2.   | Section- B | Agriculture Credit   |
| 3.   | Section- C | Credit (Except Schematic MSME/Retail & Agriculture Credit) |
| 4.   | Section- D | Forex  |
| 5.   | Section- E | General Banking  |
| 6.   | Section- F | Digital Banking  |
| 7.   | Section- G | Business Correspondent (BC Point)                          |

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**ANNEXURE:** The updated schedule of service charges includes service charges pertaining to the following categories:

| S No | Section    | Service Charges Pertaining to                              |
|------|------------|--|
| 8.   | Section- A | Retail Credit  |
| 9.   | Section- B | Agriculture Credit   |
| 10.  | Section- C | Credit (Except Schematic MSME/Retail & Agriculture Credit) |
| 11.  | Section- D | Forex  |
| 12.  | Section- E | General Banking  |
| 13.  | Section- F | Digital Banking  |
| 14.  | Section- G | Business Correspondent (BC Point)                          |

| SCHEDULE OF SERVICE CHARGES |   |  |   |  |  |
|-----------------------------|---|--|---|--|--|
| A. RETAIL CREDIT            |   |  |   |  |  |
| S NO                        | SCHEMES   | PROCESSING FEES  | DOCUMENTATION CHARGES   |  |  |
| 1. HO                       | USING LOAN  |  |   |  |  |
| 1.1                         | Housing Loan  | 0.50% of the loan amount  Minimum - ₹2,500/-  Maximum - ₹20,000/-  Takeover of Loan ₹2,500/- | ₹1350/-   |  |  |
| 1.2                         | Top Up Home Loan (Term Loan)                          | 0.50% of loan amount   | ₹450/   |  |  |
| 2. RE                       | VERSE MORTGAGE LOAN                                   |  |   |  |  |
| 2.1                         | Cent Swabhiman Scheme                                 | 0.15% + GST<br>Maximum ₹15000/   | ₹1000/-   |  |  |
|                             | RNEST MONEY DEPOSIT                                   | I = 100 /  | T   |  |  |
| 3.1                         | Earnest Money Deposit                                 | ₹100/- per application   | NIL   |  |  |
|                             | HICLE LOAN  | T  |   |  |  |
| 4.1                         | Cent vehicle Four Wheeler                             | 0.50% of Loan Amount; Subje<br>& Maximum: ₹20,000/-  | ect to Minimum: ₹2,000/-  |  |  |
| 4.2                         | Two Wheeler Loan –                                    | 0.50% of Loan Amount; Sub<br>&Maximum: ₹2,000/   | ject to Minimum: ₹500/-   |  |  |
| 5. ED                       | UCATION LOAN  |  |   |  |  |
| 5.1                         | Education Loan (other than loan for overseas studies) | NIL  | NIL   |  |  |
| 5.2                         | Overseas studies                                      | 1% of the loan amount,<br>Minimum ₹10,000/- (Non-<br>refundable)                             | NIL   |  |  |
| 6. PEI                      | RSONAL LOAN   |  |   |  |  |
| 6.1                         | Personal Loan   | 1.00% of loan amount  Defence Personnel: NIL   | Up to ₹2 lakh- ₹270/-<br>Above ₹2 lakh- ₹450/-<br>For Defence Personnel:<br>NIL |  |  |
| 6.3                         | Personal Loan to Pensioners                           | NIL  | ₹500/-  |  |  |
| 7. GO                       | LD LOAN   |  | •   |  |  |
| 7.1                         | Gold Loan   | 0.75% of the loan amount includes testing and valuation of gold of Minimum: ₹500/- & Maximum | ornaments; Subject to   |  |  |
| 7.2                         | Advance Against Gold Bonds                            | NIL  | NIL   |  |  |

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| 8. AD | 8. ADVANCE AGAINST MORTGAGE OF IMMOVABLE PROPERTY |  |  |
|-------|---|--|--|
| 8.1   | CENT MORTGAGE                                     | For Term Loan - 0.75% of sanctioned loan         |  |
|       |   | amount + GST Maximum ₹.1.00 lakh.                |  |
|       | Processing Fees                                   | For OD - 0.50% + GST                             |  |
|       |   | Maximum ₹ 5000.00                                |  |
| 8.2   | Documentation Charges                             | For loan up to ₹50.00 lakh – ₹2500/- For         |  |
|       |   | Loans above ₹50.00 lakh – ₹5000/-                |  |
| 9     | Cent Rental Scheme                                | 1% of Loan amount + GST                          |  |
|       |   | Max ₹ 3 lakh                                     |  |
| 9.2   | Documentation Charges                             | For loan up to ₹50.00 lakh – ₹2500/- For         |  |
|       |   | Loans above ₹50.00 lakh – ₹5000/-                |  |
| Note: | API Integration Charges of ₹ 81 +                 | GST to be recovered for fresh proposal of Retail |  |
| Loan. | -   |  |  |

|        |  |              |           | TURE CREDIT             |                       |             |
|--------|--|--------------|-----------|-------------------------|-----------------------|-------------|
|        | PARTICULARS  |              | CHAR      | GES                     |                       |             |
|        | OCESSING FEE   |              |           |                         |                       |             |
| 1.1    | Processing Fee   |              |           |                         |                       |             |
|        | (Fresh/  | Renewal/     |           | <b>EXPOSURE</b>         | CHARGES               |             |
|        | Enhancement)   |              |           | Up to 3 Lac             | NIL *                 |             |
|        |  |              |           | Above ₹3 Lakh           | @0.30%                |             |
|        |  |              | NOTE:     |                         |                       | _           |
|        |  |              |           | penses other that       |                       | Fees (i.e   |
|        |  |              | CIC       | /CERSAI/Insurance       | etc.) shall be bor    | ne by the   |
|        |  |              |           | rower                   |                       |             |
|        |  |              |           | above charges           |                       | for all     |
|        |  |              |           | RICULTURE SCH           |                       |             |
|        |  |              |           | E TO BE LEVIED          |                       |             |
|        |  |              |           | ans to SHGs / JLGs,     |                       |             |
|        |  |              |           | s / JLGs and not to the |                       |             |
|        |  |              |           | for borrowers who h     |                       |             |
|        | _  | •            |           | NSCs, KVPs or other     | •                     |             |
|        |  |              |           | vied at the time of s   |                       |             |
|        |  |              |           | hancement/ renewal.     | Renewal under KC      | C scheme    |
|        | is done after  | -            | •         |                         |                       |             |
|        | $\mathcal{C}$  |              |           | Kisan credit card.      |                       |             |
|        |  |              |           | one year, as in case    |                       |             |
|        |  |              | _         | aximum for one yea      | r only at the time of | of sanction |
|        | irrespective o   |              |           |                         | 4 1 4 4               |             |
|        |  |              | cnarged   | in case of review of    | the limits during the | e period o  |
|        | validity of sanction.  |              |           |                         |                       |             |
|        | ➤ However, in case of enhancement of limits before validity period of sanction or at the time of renewal, process fee shall be charged as per existing rates |              |           |                         |                       |             |
| 2 TID1 | FRONT FEE  | mewai, proce | ss ree sn | an de charged as per    | existing rates        |             |
| 2. UPI |  | Emach Tames  |           |                         |                       |             |
| 2.1    | Upfront Fee for  |              | <b>T</b>  | 2007770                 | Changes               |             |
|        | Loans and Proc<br>for Renewal/ Re  |              |           | posure                  | Charges               |             |
|        | for Kenewai/ Re  | view of      | Up        | to ₹ 3 Lakh             | NIL                   |             |

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| Term Loans | Above ₹3 Lakh 50% of 1.25% (i.e.                  |
|------------|---|
|            | NOTE: Besides, Processing Fees, CIC/              |
|            | CERSAI/Insurance etc.) shall also be borne by the |
|            | borrower  |

| 3.1    | Documentation Charges for  |   |  |
|--------|--|---|--|
| 0.1    | Advance (Fund Based)/  | Exposure  | Charges  |
|        | (Non-Fund Based)   | Up to ₹3 Lakh   | NIL  |
|        | ,  | Above ₹3 Lakh to ₹10<br>Lakh  | ₹2500/-  |
|        |  | Above ₹10 Lakh  | ₹100/- per lakh or part thereof Maximum ₹15000/-   |
| 4. INS | SPECTION / SUPERVISION   | CHARGES   |  |
| 4.1    | Inspection/ Supervision  |   |  |
|        | Charges  | Exposure  | Charges  |
|        | (Inspection charges are per  | Up to ₹3 Lakh   | NIL  |
|        | inspection)  | Above ₹3 Lakh to ₹10  | @0.10%; Min. ₹1000/-   |
|        |  | Lakh  | per inspection.  |
|        |  | Above ₹10 Lakh  | ₹5000/- up to ₹25.00   |
|        |  |   | lakhs per inspection.  |
|        |  |   | ₹10000/- above ₹25.00  |
| ~ ~    |  |   | lakhs per inspection.  |
|        | REDIT (EXCEPT RETAIL &   |   | ATIC MSME ADVANCES)  |
| S No   | Particulars<br>LAND LETTER OF CREDIT   | Charges   |  |
| 1.1    |  |   |  |
| 1.1    | Opening Charges (per LC) (Charges are inclusive of Commitment Fees and Usance charges) | CBI 4 to CBI 5 0<br>CBI 6 & below 0   | Charges .25% per month* .30% per month* .35% per month*  |
|        |  | *Subject to minimum ₹500.00   | 0/- per LC   |
|        |  | rate shall be in the range of 2. The period is to be cat opening LC to the last d | is not applicable, effective of CBI 4 to CBI 5. Ilculated from the date of ate of its Validity + Usance nonth should be construed as |
| 1.2    | Charges for Confirmation of LC   | Normal charges as mentioned   | l in Para 1.1  |
|        | 5 11 7 20 11   | 3.T 1 1   | 11 5 44 1 11 11  |
| 1.3    | Revolving Letter of Credit   | Normal charges as mentioned both at the time of opening ar                        |  |

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| 1.4  | Advising of LC charges   | 0.10% subject to minimum of ₹1000/- and maximum of ₹5000/- (Flat commission of ₹500 for advising each amendment.)   |
|------|--|---|
| 1.5  | Charges for discrepant documents negotiated/discounted by our bank under LC opened by our Bank or any other bank | Flat 0.30% subject to minimum of ₹3000/- (If payment received and credited to beneficiary account)  |
| 1.6  | Attestation Charges for<br>Certificates/ Commercial<br>Invoices  | ₹100/- per invoice on each occasion; (When the beneficiary asks for attestation of commercial invoice at the time of negotiation/collection, such attestation, may be done free of charge; however, if the beneficiary ask for attestation of invoices on a subsequent occasion then prescribed charges should be levied on each and every occasion if it is found necessary to do so.) |
| 1.7  | Transfer Charges for Transferable LC   | ₹ 1000/- Flat for each transfer The transfer charges shall be levied on the account of first beneficiary of the credit, unless otherwise specified.   |
| 1.8  | Negotiating Charges For<br>bills negotiated /discounted<br>under L/C opened by our<br>Bank or other bank         | ₹ 1000/- plus interest per bill at the applicable rate of interest from the date of negotiation to the date of reimbursement of funds to the bank.  Wherever the sanctioning authority feels that higher charges can be charged to the borrower, the same may be levied on case to case basis after negotiation with the borrower.  |
| 1.9  | Amendment Charges  | For Extension of Validity period  For Enhancement in Value of LC  For Any other amendment  For Extension of Validity enhanced portion/  Extended Period of LC as mentioned in Para 1.1  ₹ 1000/- Flat on each Amendment   |
| 1.10 | Charges for Letter of Credit<br>based on Liquid Margin   | At least 100% Liquid 25% of normal charge Margin  At least 75% Liquid Margin 50% of normal charges  At least 50% Liquid Margin 75% of normal charges  Less than 50% Liquid Normal Commission Margin   |
| 1.11 | Postage / Out of Pocket<br>Expenses  | All out of pocket expenses such as postages, telegrams, telex, cable charges, fax, etc. shall be collected from the beneficiary, unless otherwise specified.  |

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| 2. INI | 2. INLAND BANK GUARANTEE  |   |  |  |  |
|--------|---------------------------|---|--|--|--|
| 2.1    | Bank Guarantees           | Performance BG 2.50% per Annum  |  |  |  |
|        |                           | Financial BG 3.00% per Annum  |  |  |  |
|        |                           | ➤ Minimum one quarter commission is chargeable  |  |  |  |
|        |                           | and for part of a quarter, commission for full  |  |  |  |
|        |                           | quarter shall be recovered.   |  |  |  |
|        |                           | In cases where BG is issued for longer period and   |  |  |  |
|        |                           | the borrower requests for recovery of commission  |  |  |  |
|        |                           | on Annual/Qtly basis as against the stipulated policy for recovery of commission for the entire |  |  |  |
|        |                           | tenure of the bank guarantee + the claim period, an   |  |  |  |
|        |                           | additional charge of 0.25% shall be applicable.   |  |  |  |
|        |                           | ➤ Bank Guarantees issued on behalf of contractors/  |  |  |  |
|        |                           | other customers in lieu of earnest money deposit  |  |  |  |
|        |                           | for short periods, commission shall be recovered  |  |  |  |
|        |                           | for the actual period of the guarantee subject to a   |  |  |  |
|        |                           | minimum of one month in cases where guarantees  |  |  |  |
|        |                           | are issued for a period up to six months. However,  |  |  |  |
|        |                           | where the guarantee period is for part of a   |  |  |  |
|        |                           | month(s), the guarantee commission shall be   |  |  |  |
|        |                           | charged for full month  |  |  |  |
|        |                           | NOTE:   |  |  |  |
|        |                           | 1. If a guarantee issued for a period of less than three  |  |  |  |
|        |                           | months, is requested to be extended:  |  |  |  |
|        |                           | ➤ If the extended period plus the original period   |  |  |  |
|        |                           | including the claim period is three months or   |  |  |  |
|        |                           | less, no additional commission need to be   |  |  |  |
|        |                           | collected (Since the Bank had already   |  |  |  |
|        |                           | collected the minimum commission applicable   |  |  |  |
|        |                           | for three months).  |  |  |  |
|        |                           | ➤ If the extended period plus the original period including the claim period is more than three |  |  |  |
|        |                           | months, additional commission on the period   |  |  |  |
|        |                           | in excess of three months only need to be   |  |  |  |
|        |                           | collected subject to a minimum of one quarter.  |  |  |  |
|        |                           | 2. If a guarantee is issued for a period of more than   |  |  |  |
|        |                           | three months (including claim period), charges for  |  |  |  |
|        |                           | the extended period only should be collected  |  |  |  |
|        |                           | (subject to levy of charges for a minimum of one  |  |  |  |
|        |                           | quarter or part thereof).   |  |  |  |
|        | Renewal of Guarantee      | Same as applicable for issuance of fresh guarantees   |  |  |  |
|        |                           | except that the claim period be not charged if the  |  |  |  |
|        |                           | renewal is affected before the expiry date of the original guarantee.                           |  |  |  |
|        | Recovery of commission on | The service charges/commission for issuance of Bank   |  |  |  |
|        | Bank Guarantee            | Guarantee will be as per the extant guidelines issued   |  |  |  |
|        |                           | from time to time and to be recovered up-front for the  |  |  |  |
|        |                           | entire period of the Bank guarantee plus 3 months of  |  |  |  |
|        |                           | claim period at approved/ normal rate.  |  |  |  |

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If the original bank guarantee and /or no claim letter of beneficiary are not submitted by the borrower to the branch within 3 months of claim period then commission will be recovered for remaining claim period of 9 months at 50% of approved/ normal Commission rate on the date of expiry of 3 months claim period.

In case of Performance/ Financial Bank Guarantees issued against 100% Cash Margin/ FDR of our bank then 25% of normal commission is to be recovered for BG period plus 3 months claim period. However, no commission is proposed to be recovered for the period above 3 months as 100% cash margin/deposit will remain with Bank till the end of claim period i.e up to 12. Months

For customer / constituents having regular BG limit — If the BG is issued for 3 months only then Commission for BG period and one month claim period commission is to be recovered. If the bank guarantee and /or no claim letter of beneficiary is not submitted within one month, then claim period commission up to the date, every month at rate prescribed is to be recovered. (Commission is to be calculated on number of days).

While conveying sanction terms and conditions, the above Points for recovery of commission on BG is to be stipulated and acceptance of the same is to be obtained from the customer.

HLCC - ED and above can sanction / approve for recovery of commission on BG on annual / prorata basis. The approval is to be considered on conduct of the account and borrower's ability to pay annual instalments of the commission.

|     |  | 111500   | innertes of the commission     | 1.                        |
|-----|--|----------|--------------------------------|---------------------------|
| 2.2 | Charges for Bank Guarantees based on Liquid Margin |          | Atleast100% Liqui<br>Margin    | d 25% of normal charge    |
|     |  |          | Atleast75% Liqui<br>Margin     | 1 50% of normal charges   |
|     |  |          | Atleast50% Liqui<br>Margin     | d 75% of normal charges   |
|     |  |          | Less than 50% Liquid<br>Margin | Normal<br>Commission      |
| 2.3 | Refund on Cancellation of Guarantee                | u<br>> I | ninimum of two quarters        | recover commission for a  |
|     |  | ➤ I      | f an existing guarantee        | s extended for a specific |

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- period and the guarantee is being cancelled (after original tenure), commission will be refunded for full unexpired quarters
- ➤ If guarantee is invoked by the beneficiary, commission charged will not be refunded.

In case the original Bank guarantee is returned along with no claim letter, extinguishing beneficiary right under BG, before expiry of the claim period, the commission on the residual period may be refunded as detailed below:

- a) Commission amount recovered for unexpired guarantee period to be refunded at 50% of approved/ normal rate.
- b) It is to be ensured that commission for a minimum period of two quarters from the date of issuance of BG is recovered.

# REFUND OF BANK GUARANTEE COMMISSION RECOVERED ON CLAIM PERIOD:

- i) If the original guarantee and /or discharge letter from beneficiary is received within 7 days of claim period of BG, no commission is to be recovered for the claim period.
- ii) In case BG is issued for 3 months or less than three months and the original BG and / or discharge letter from beneficiary is returned by the borrower, within 7 days after expiry period of BG then no commission is to be recovered for claim period and the commission already recovered for claim period of 3 months is to be refunded.

**EXAMPLE**: BG issued on 01.01.2019 for 6 months. BG due on 30.06.2019 and claim period will be up to 30.06.2020 (i.e. after adding one year)

**SCENARIO 1**: If original BG and /or no claim letter is received on or before 07.07.2019 – No commission for claim period is to be recovered. In other words commission recovered upfront for 3 months of claim period at the time of issue is to be refunded.

**SCENARIO 2**: If Original BG and/or no claim letter is received on 15.07.2019, then commission for 15 days of claim period is to be recovered and two months 15days commission for claim period recovered upfront is to be refunded.

**SCENARIO 3**: If Original BG and/or no claim letter is received on 30.09.2019, then no claim period commission is to be refunded.

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|     |   | is received after remaining claim pe<br>immediately after<br>30.09.2019. If orig<br>received before exp   | Original BG and/or 30.09.2019, then coriod, i.e. 9 months to completion of 3 inal BG and / or no biry of claim period it esidual claim period   | ommission for o be recovered months i.e. claim letter is e. 30.06.2020,                                  |
|-----|---|---|---|--|
| 2.4 | Bank Guarantee Counter Guaranteed by Central Government / State Government / ECGC / Scheduled Commercial Bank having Minimum required Regulatory CRAR including CCB | Guarantee up to amount. Normal covered by counter   |   | nter guarantee<br>ee amount not  |
| 2.5 | Commission for Stand by LC (SBLC)   | Commission at par shall be charged.   | with Financial Ba   | nk Guarantee   |
|     | OCESSING FEE (EXCLUDING<br>RICULTURE CREDIT)  |   | SME / RETAIL C  | REDIT /  |
| 3.1 | For Fund Based / Non Fund Based Working Capital Advances (Fresh/ Renewal/ Enhancement)  | Up to ₹1.00/- lakh  Above ₹1.00 lakh to ₹10.00 lakh  Above ₹10/- Lakh  Expenses other   | O.25%  Internal Rating CBI 1 to CBI 3 CBI 4 to CBI 5 CBI 6 & below (NOTE: Wherever rating is not effective rate shall range of "CBI 4 to than Process"                                | applicable, be in the CBI 5") Fees (i.e.   |
|     |   | CIC/CERSAI/Insurthe borrower.  NOTE:  ➤ Processing feed discounting of approved bank charged @ 25% working capital ₹ 500/-  NO PROCESSING LEVIED IN FOLI  ➤ In case eligible JLGs, the loan | e on setting up bills backed by II s on standalone be of the card rates finance, subject to  G CHARGES ARE LOWING CASES: Priority Sector Localimit of ₹ 25000/- is SHGs / JLGs and no | of limits for LCs of PSBs/ basis shall be applicable on a minimum of TO BE  ans to SHGs / applicable per |

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| 3.2 | ADHOC Sanction                                   | as a whole.  On setting up of limits for discounting of bills backed by bank"s own ILCs on standalone basis. Temporary Overdraft, Occasional Cheque / Bill Purchase (where no regular limit is there) & Withdrawal against uncleared Instruments / Cheque.  LC/BG issued against 100% margin in the shape of Cash/FDR/other liquid securities, where no regular limit is required to be set up/the regular limit of the borrower has already been exhausted.  Advances against Deposits / Specified securities (LIP / NSCs / Shares / Other Paper Securities etc.) other than Retail Schemes.  CONSORTIUM ADVANCES: As decided in Consortium meeting or leader bank.  ENHANCEMENT: As per normal rates mentioned above in Para 3.1 and pro rata for the relevant period so as to coincide with the expiry date of original limit.  150% of normal charges mentioned above in Para 3.1 on the amount of ADHOC are to be charged on pro-rata basis for the period for which the ADHOC Sanction has been permitted to the |
|-----|--|--|
| 3.3 | Annual Review for 6 months/                      | borrowers.  ➤ Additional interest of 2% shall be charged on ADHOC granted.  Up to ₹10/ lakh- Normal charges  |
| 3.3 | Extension of validity of sanction / Short review | Above ₹10/ lakh– 150% of Normal charges  (The above clause shall be part of process note and sanction letter.)   |
| 3.4 | Recovery of Process Fee                          | AT THE TIME OF   % (PROCESS FEE )  Receipt of Loan 10%; Min ₹500/- (Non-Application* Refundable)  Conveying Sanction 40%  Disbursement 50%  *Recovery of process fee should NOT be insisted upfront in following cases and collected on conveying sanction:  ➤ MUDRA /MSME loan up to ₹10/- Lakh  ➤ Loan under Government Sponsored Scheme  Upfront fee recovered shall be forfeited after giving due notice to the borrower, In following cases:  a. The loan proposal is declined.  b. The credit facilities sanctioned are not availed by the customer within a period of 6 months  |

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#### **RECOVERY IN ACCOUNTS:**

- ➤ In case of Exiting account, Process fee /upfront fee is to be recovered in the month of April (max. up to 31st May) for the entire year.
- ➤ In case of Fresh sanction / Enhancement, charges be recovered proportionately for the remaining period of financial year.

In case of gap between expiry date of original facility and its actual renewal with or without enhancement

- ➤ In case the facility is being permitted for availment, Processing Charges from the date of expiry of Limit to the date of actual renewal (with or without enhancement) as per prescribed rate should be levied on pro-rata basis.
- ➤ In case the facility is being kept in abeyance during the period, no charges are to be levied.

Process Fee /Upfront Fee for Conveying NBG Approval If the proposal is approved in NBG meeting, charges of ₹2 lakh should be recovered by branch from the customer while conveying NBG approval and if:

- a) Regular proposal is sanctioned and the limit has been availed/ disbursed, the recovered amount of ₹2.00 lakh should be adjusted towards upfront /processing fee.
- b) Regular proposal has been sanctioned but the limit is not disbursed the amount of ₹2.00 lakh should not be refunded.
- c) Regular proposal is not presented within 6 months amount of ₹2.00 lakh should not be refunded.
- d) Regular proposal is declined, 50% of the amount i.e. ₹1.00 lakh should be refunded.
  - ➤ Such charges should be conveyed to the customer before placing the proposal in NBG. In case of syndication assignments, the pricing is not to be disclosed, till mandate is received.
  - ➤ Amount of ₹2 lakh to be adjusted while recovering balance 50% of processing /upfront fee at the time of disbursement.

### 4. UPFRONT FEE FOR FRESH TERM LOANS / REVIEW OF TERM LOANS

4.1 Upfront Fee - Term Loans (Including DPG)
(Including DPG)

S No Exposure Charges
All advances except Agriculture /Schematic MSME/ Retail

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|       |  | Up to ₹  | 10 Lakh   |  |  |
|-------|--|--|---|--|--|
|       |  | a.   | Up to ₹1.00 lakh  | NIL*                                   |  |
|       |  | b.   | Above ₹1.00 lakh to ₹5.00 lakh  | 0.25%                                  |  |
|       |  | c.   | Above₹5 Lakh to<br>₹10 Lakh   | 1.25%                                  | )  |
|       |  | Abovo  | ₹10 Lakh (Based on  | Intern                                 | al rating)   |
|       |  | d.   | CBI 1 to CBI 3  | 1.00%                                  | <u> </u>   |
|       |  | e.   | CBI 4 to CBI 5  | 1.25%                                  |  |
|       |  | f.   | CBI 6 & below   | 1.50%                                  |  |
|       |  |  | SME Borrowers   | 1.5070                                 |  |
|       |  | g.   | Up to ₹5.00 lakh  | NIL*                                   |  |
|       |  | h.   | Above ₹5.00 lakh  | 50%                                    | of normal  |
|       |  |  | to ₹25.00 lakh  | charge                                 | es as mentioned lal No "b".  |
|       |  | i.   | Above ₹25.00 lakh   | mentio                                 | al charges as oned at Serial "to "f".  |
| 4.2   | Annual Davien Character                | NOTE:  NOTE:  Where effect 5"  Upfrow Where institutions in the control of the co | es other than Upfron e etc.) shall be borne ever internal rational rational rate is to be recommended in the entry of the | ng is ne range overed rticipatibe levi | not applicable, e of "CBI4 to CBI as a onetime fee. ion with financial ed/shared in line |
| 4.2   | Annual Review Charges for              | T ::4  | Classica  |  |  |
|       | Term Loan (applicable for the sanction | Limit  | Charges Standalona Torra  | I 00:01 N                              | TII  |
|       | after 01/10/2017)                      | Up to ₹1.00 crore  | Other (which are  |  | ed along with  |
|       |  | Above<br>₹1.00   | During implemen stage   | tation                                 | @0.10%; Max.<br>-₹10.00 lakh   |
|       |  | crore  | After implementat   | tion                                   | @0.05%; Max.<br>- ₹5.00 lakh.  |
| 5. CO | MMITMENT CHARGES                       | <u> </u>   |   |  |  |
| 5.1   | Fund Based and Non Fund<br>Based Limit | A. FOR<br>CRO  | FB+NFB LIMITS<br>RE:  | OF A                                   | BOVE ₹1.00   |
|       |  | where ex documen   | nent charges shall<br>kisting/prospective b<br>ts containing the<br>conal cancellation (U   | orrowe<br>requi                        | rs have executed ired clause for   |

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limit if fixed on the basis of QRS/FFS form, shall be reckoned for calculating the commitment charges.

In case of partly drawn Term Loan, commitment charges to be levied irrespective of the fact whether the borrower has executed the necessary documents containing unconditional cancellable limit clause or not.

For **FUND BASED** Limit including **TERM LOANS**:

| UTILIZATION LEVEL             | CHARGES            |
|-------------------------------|--------------------|
| Less than 50%                 | 1% p.a.            |
| 50% to < 60%                  | 0.50% p.a.         |
| 60% to < 70%                  | 0.25% p.a.         |
| > 70%                         | NIL                |
| For <b>NON-FUND</b> Based Lim | it:                |
| Utilization Level below       |                    |
| 60%                           | unutilized portion |

Unutilized portion in case of industries financed under monthly cash budget should be arrived at with reference to average utilization during the month and the monthly operative limit.

B. FUND BASED WORKING CAPITAL LIMIT OF ₹150.00 CRORE AND ABOVE FROM THE BANKING SYSTEM: Irrespective of whether unconditionally cancellable or not

For **FUND BASED** Limit including **TERM LOANS**:

| Risk    | Weight   | of | Charges (for unutilized |
|---------|----------|----|-------------------------|
| Advanc  | e        |    | portion)                |
| 20%     |          |    | 0.10% pa                |
| 30%     |          |    | 0.15% pa                |
| 50%     |          |    | 0.20% pa                |
| 100%    |          |    | 0.40% pa                |
| 150% ar | nd above |    | 0.60% pa                |

**FOR NON-FUND BASED LIMIT**: NFB Facilities of the above class of borrowers will be subjected to Commitment Charges as detailed at A above.

#All unrated claims on Corporates, AFCs and NBFC-IFCs having aggregate exposure from banking system of more than Rs.100.00 crore which were rated earlier and subsequently have become unrated will attract a

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| г г                                   | 1  |
|---------------------------------------|--|
| l l l l l l l l l l l l l l l l l l l | sk weight of 150%.                                 |
|                                       |  |
| N                                     | OTE:   |
| a)                                    | CONSORTIUM ADVANCES: Charges as                    |
|                                       | decided in Consortium meeting or leader bank.      |
|                                       | The quantum of charge should accordingly be        |
|                                       | determined by each member bank with reference      |
|                                       | to the operative/sanctioned limit allocated to it. |
|                                       | MULTIPLE BANKING ARRANGEMENTS:                     |
|                                       | The charge should be determined by each bank       |
|                                       | based on the limits sanctioned by it.              |
|                                       | TERM LOAN  |
| C)                                    |  |
|                                       | i) Where the draw down is made in stages as        |
|                                       | approved by the bank, the commitment charges       |
|                                       | shall be computed on the undrawn portion           |
|                                       | reckoned with respect to the relative draw         |
|                                       | down limit fixed for the period and not with       |
|                                       | reference to the total limit.                      |
|                                       | ii) In case of partly drawn term loans where no    |
|                                       | specific draw down schedule has been               |
|                                       | prescribed/borrower has not adhered to the         |
|                                       | specific draw down schedule, the commitment        |
|                                       | charges at aforesaid rates shall be levied on      |
|                                       | entire undrawn portion.                            |
|                                       | Commitment charges are to be recovered on          |
|                                       | quarterly basis                                    |
|                                       | quarterry basis                                    |

| 5.2 | Exempted Cases for Levying Commitment Charges   | <ul> <li>a) FB + NFB limits of ₹1.00 crore and below</li> <li>b) Working capital limits sanctioned to sick / weak units/ Export Credit</li> <li>c) Credit limits granted to commercial banks, financial institutions and co-operative banks including land development banks.</li> <li>d) Inland bill limits extended by way of bills purchased / discounted or overdraft / cash credit limit / sub-limit against bills for collection</li> </ul> |
|-----|---|---|
|     | Advance against units of LIP/Mutual Funds / NSCs / KVP/ IVP/ UTI/ Govt. Securities/Shares | <ol> <li>Up to ₹1.00 lakh: Nil</li> <li>Above ₹1.00 lakh to ₹1.00 crore: @0.25% (Max ₹25000.00/-)</li> <li>Above ₹1.00 crore @ 0.25% Min- ₹25000/- Max.₹100000/-</li> <li>This fee is only one time/ first sanction not applicable on Renewal</li> </ol>  |
|     | Advance against Bank"s own time deposit Receipts  | NIL   |

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| 6. DO | CUMENTATION CHARGES         |         |  |   |
|-------|-----------------------------|---------|--|---|
| 6.1   | Documentation Charges (Fund |         |  |   |
|       | Based)/ (Non-Fund Based)    |         | Exposure   | Charges                                 |
|       |                             |         | Up to ₹2.00 lakh   | NIL                                     |
|       |                             |         | >2.00 lakh to ₹10.00 lakh  | ₹2500/-                                 |
|       |                             |         | > ₹10.00 lakh to ₹1.00 crore   | ₹5000/-                                 |
|       |                             |         | > ₹1.00 crore to ₹5.00 crore   | ₹10000/-                                |
|       |                             |         | > ₹5.00 crore to ₹50.00 crore  | ₹20000/-                                |
|       |                             |         | >₹50.00 crore  | ₹50000/-                                |
|       |                             | ><br>Co | In case of enhancement of Documentation Charges shall enhanced portion only. Renewal/Review of limits: NIL Retail/Schematic Lending: As per Loan Against 100% Liquid Secur own deposit/ NSC/ LIP, etc.): NIIONSORTIUM ADVANCES: arges shall be applicable in line with the content of the content o | be levied on scheme rities (i.e. Bank"s |
|       |                             | De      | OCUMENTATION CHARGES ( r of normal documentation charges   | ON ADHOC: At                            |

| 7. IN | SPECTION/SUPERVISION CH     | HARGES                                       |   |
|-------|-----------------------------|--|---|
| 7.1   | Inspection/ Supervision     | SLAB   | CHARGES(PER ANNUM)                      |
|       | Charges                     | Up to₹2.00 lakh                              | NIL                                     |
|       |                             | Above ₹2.00 lakh<br>to ₹10.00 lakh           | @0.15%; Min. ₹1000/-                    |
|       |                             | Above ₹10.00 lakh to ₹1.00 crore             | @0.10%; Min. ₹2000/-                    |
|       |                             | Above ₹1.00 crore                            | @0.05%; Min. ₹10000/-& Max.<br>₹30000/- |
|       |                             | The above charges s<br>rata basis through sy | hall be levied quarterly on pro-        |
|       |                             | CONSORTIUM A                                 | <b>DVANCES</b> : As per decision        |
|       |                             | taken in consortium                          | meeting. However, if there is no        |
|       |                             |  | rtium meeting in respect of             |
|       |                             | 1  | charges to be levied as per Para        |
|       |                             | above.                                       |   |
|       | AD BANK CHARGES             |  |   |
| 8.1   | Lead Bank Charges where our | Aggregate Lim                                | 0 \ 1                                   |
|       | Bank is the Lead Bank Under | (FB + NFB) fro                               | 88 8                                    |
|       | Consortium                  | the Banking System                           | m   the Banking system)                 |
|       |                             | Up to ₹50.00 crore                           | @0.30%; subject to Min ₹5.00 lakh       |
|       |                             | Above ₹50.00 crore                           | @0.25%; subject to Min ₹ 15.00 lakh     |

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|       |   | Consortium. Lea   | as applicable for a ad Bank Charge as recovered at the time eview of facility on a                        | mentioned<br>ne of original                              |
|-------|---|---|---|--|
| 9. TE | CHNO-ECONOMIC VIABILIT  | Y (TEV) STUDY (   | CHARGES   | 1  |
| 9.1   | When TEV study is strictly carried out for our bank"s internal use and TEV report is not shared with customer | ₹50000/-<br>➤ Maximum fee<br>₹400.00 crore:                       |   | n amount above   |
| 9.2   | When TEV study is carried out internally and TEV report is shared with customer                               | ₹50000/-<br>➤ Maximum fee<br>₹400 Crore: ₹2                       |   | n amount above   |
| 9.3   | TEV Vetting Charges   |   | ng of TEV study sl  |  |
| 10 M  | THER SERVICE CHARGES  | applicable IEV af   | ppraisal charges as m   | emuoneu above.   |
| 10.01 | Purchase / Discount of Bills /  | (Outstation   | Charges per   | Γ  |
| 1011  | Cheques / Drafts  | and Local)  | Cheques/ Drafts   | Bills  |
|       |   | Amount up to ₹10.00 lakh  | Flat ₹1000/-  | 50% of collection  |
|       |   | Amount above ₹10.00 lakh  | Flat ₹3000/-  | charges (as<br>per non-<br>credit<br>service<br>charges) |
|       |   | applicable rate plube charged.  *For Borrowal Adfor WC advance to | ove charges, discounts out of pocket expensions.  Counts—Rate of into the respective borrowal Accounts—Ra | enses if any will terest applicable ower.                |
|       |   | applicable to Clea  |   | te of interest   |
| 10.2  | Charges for Amendments /<br>Modifications of Accepted<br>Sanction Terms                                       |   | ount (Minimum ₹10   | 00/- and   |
| 10.3  | Revalidation of Sanction  | 50% of applicable lakh  | e Process Fee; subject  | et to Max ₹2.50  |
| 10.4  | Issuance of NOC for All Types i.e., Ceding First / Second Charge / Other Purpose                              | ·   | in. ₹ 2000/- Max. ₹ 5<br>he shall not be applicing arrangement  |  |
| 10.5  | Issuance of Solvency<br>Certificate (Non Commercial /<br>Commercial)  | ₹1000/- and maxim   | ate amount with a<br>num ₹25000/<br>litional certificate i  |  |
|       |   | period of 3 mo  | nths of issuance of the applicable  | of 1 <sup>st</sup> solvency                              |

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|       |   | levied.   |   |  |
|-------|---|---|---|--|
| 10.6  | Issuance of Any Other Certificate i.e. No Dues,   | INDIVIDUALS   | NON-IN  | NDIVIDUALS   |
|       | Balance Confirmation, Maintenance of Account, etc. on Behalf of Our Clients as well as Clients Referred by Other Banks Other than for Govt. Sponsored Schemes | ₹100/- per occasion   |   | per occasion   |
| 10.7  | Fee For Opening / Operating TRA / ESCROW Account  | CREDIT LIMIT FROM BANK  Up to ₹ 5.00 crore  Above ₹ 5.00 to ₹ 10.00 crore   |   | <b>FEE</b> ₹1.00 lakh pa  ₹2.00 lakh pa  ₹5.00 lakh pa       |
| 10.8  | Charges for Copy of   | LIMIT   |   | Charges  |
| 10.0  | Documents for Submission to<br>Any Statutory Authority by the<br>Borrower   | Up to ₹ 100 Lakh  Over ₹ 100 Lakh  If presence of Bank office   | ₹<br>a<br>c                                       | 5500/- 1000/- plus ctual photocopy harges 2000/- plus        |
|       |   | required along with the of documents  PS Advances including Sponsored Schemes u ₹25000/-  | copy a copy Govt. N                               | ctual photocopy<br>harges                                    |
| 10.9  | Providing Credit Information / Opinion Including Introduction in case of Borrowal Accounts if Provided on Request of the Borrower                             | ₹1000/- per occasion  |   |  |
| 10.10 | Registration of Power of  | INDIVIDUALS   |   | NDIVIDUALS<br>·  |
| 10.11 | Attorney  HANDLING CHARGES  | ₹100/- per occasion  Wherever full waiver of P is permitted, "Handling C or part thereof, subject to to be recovered from born ₹1.00 crore & above, separe fee & Upfront fee.                   | Processing<br>harges" (e<br>maximum<br>rowers ava | a ₹15.00 per Lakh<br>m of ₹1.00 lakh are<br>ailing limits of |
| 10.12 | Loan / Debt Syndication and Project Appraisal Charges   | Syndication Fees (including project appraisal as a part of syndication assignment)  Project Appraisal Fees wherever appraisal is shared with other banks / SEBI and our bank does not undertake | project  0.20% project charge where               | of the total   |

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|       |   | syndication assignment. of loan by other Banks / Fis)   |
|-------|---|---|
| 10.13 | Fee for Underwriting Assignments  | @ 0.25% of the total debt be recovered at the time of conveying our sanction. This fee is to be recovered over & above the syndication fee of 0.50% of total debt as mentioned above  |
| 10.14 | Additional Jobs / Responsibilities on Behalf of Lender Banks, in respect of All Term Loans Sanctioned under Consortium / Syndication / Multiple Banking Arrangement, Involving Total Term Loan Component of ₹5.00 crore and Above | PARTICULARS  A. PROJECT IMPLEMENTATION & MONITORING FEE  For monitoring of implementation of the project on behalf of lender members (i.e. whether the financial as well as physical progress is as per schedule, cost estimates accepted are being adhered to or not, actual promoter sa was envisaged, etc.)  CHARGES  ₹100 per lakh p.a. on total project cost till completion of project (i.e. ₹10,000/- per crore) subject to maximum of ₹7.50 lakh p.a. |
|       |   | B. SECURITY AGENCY FEE (TO BE CHARGED ONE TIME)  For creation of security charged on behalf of lender members    100.00 per Lakh on total project loan (i.e. ₹10,000/- per crore) subject to maximum of ₹5.00 lakh.  In case of change in security/lenders, requiring modification in creation/ extension of mortgage/  |
|       |   | other securities,  Further, in cases, where both the assignments i.e. Project monitoring and Security Creation are handled by our bank as a package, charges/fee be recovered,  Subsequently, project Implementation & Monitoring fee be recovered on annual basis till completion of the project.  |
| 10.15 | Processing Charges / Upfront<br>Charges / Other Charges etc.<br>for Advances to Honourably<br>Retired Employee  | 50% of applicable charges in respect of Honourably Retired Employees of our bank/ Widows of Honourably Retired members of Staff.  |

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| 10.16  10.17  11. MI 11.1 | Pre-Payment / Fore Closure of Loan in Case of Take Over i.e. Loan is Prepaid by the Non-Individual Borrower for Shifting to Other Bank / FI  Concession Amount to be Recovered in Case of Takeover of the Account  SCELLANEOUS EXPENSES  Out of Pocket Expenses | outstanding amount. However, no prepayment character to be levied in the following cases:  MSE Borrower  Floating rate term loan (Non Business) sanctito Individual Borrower.  Loans sanctioned at fixed rate with reset clause the borrower exercises his option for floating interest at the time of reset.  Where the loans are prepaid by the borrowers their own sources  Where the borrower shift to other bank within days from the date of issuance of circular upward revision in the rate of interest to charged in his account or change in other to of sanction.  Where the closure of loan is on the instance the Bank on account of size of irregular possibility of default in future or any technical or other specific reasons  In case of account is being taken over by the bank/FI, in addition to levying prepayment character all the concession/relaxation/waiver in the secharge, ROI etc. granted since sanction/review/renewal of the facility or san accepted by the borrower with such clause, which is earlier, in the account shall be withdrawn respective amount shall be recovered from borrower. The same clause shall invariably incorporated in the sanction letter & acceptance borrower in this regard shall be obtained & key record.  All out of pocket expenses such as Registration Modification /Satisfaction of charges with postages, telegrams, telex, cable charges, fax etc. | oned se, if rate from in 30 r for o be erms ce of urity, other other rges, rvice last ction never and the ce of ot on from one of the ce of other second one of the ce of other one of the ce of other one of the other of the |
|---------------------------|---|--|---|
|                           |   | be collected from the beneficiary, unless otherwis specified.  |   |
| 11.2                      | Credit Information Report   | T  |   |
|                           | (CIC) Charges (i.e. TU CIBIL,   | Segment Charges  |   |
|                           | CRIF High Mark, Experian,   | Consumer @ ₹50/- per CIC   |   |
|                           | Equifax)  | Commercial @ ₹500/- per CIC  |   |
|                           |   | Priority Sector Loans No Charges shall by to ₹25000/ recovered   | oe l  |
| 11.3                      | NeSL Charges  | As per NeSL guidelines Available at www.nesl.co  | in.   |
|                           | <u>-</u>  | -  |   |

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| 1111 |                                   | (NeSL Home Pa  | age →IU Se   | ervices—Fee St  | ructure)                                    |  |
|------|-----------------------------------|--|--|---|---|--|
| 11.4 | CERSAI Charges                    | Segment  |  | Charges   |   |  |
|      |                                   | Creation or m  | odification  |   | 00 lakh                                     |  |
|      |                                   | of Security Interest in₹50/-   |  |   |   |  |
|      |                                   | favour of sec  | cured  | 2) Above ₹5   |   |  |
|      |                                   | creditor   | otion for  | r ₹10/-   | _₹100/ <b>-</b>                             |  |
|      |                                   | Any applic information   |  |   |   |  |
|      |                                   | maintained   | in the   |   |   |  |
|      |                                   | Register by ar   |  |   |   |  |
|      |                                   | (CERSAI Sea  |  | NIII  |   |  |
|      |                                   | Satisfaction Correction  | of any   |   |   |  |
|      |                                   | existing secur   | ,  | '   |   |  |
| 11.5 | LSR / NEC Charges                 |  |  | I   |   |  |
|      |                                   | Exposure   | Maximu<br>property                                   | O   | s per                                       |  |
|      |                                   |  | Metro  | Urban &<br>Semi-urban   | Rural                                       |  |
|      |                                   | Up to ₹1.00 crore  | ₹3000/-  | ₹1500/-   | ₹1000/-                                     |  |
|      |                                   | Above ₹1.00 crore  | ₹4000/-  | ₹2500/-   | ₹1500/-                                     |  |
|      |                                   | from borrower.   | t of pocke   | et expenses to b  | e recovered                                 |  |
|      |                                   |  | -  | -   |   |  |
|      | Fee Schedule for Tribunal matters | For New matte  Amount claim  | ers to be fil  | -   |   |  |
|      |                                   | from borrower.  For New matte  | ers to be fil  | led before tribu  |   |  |
|      |                                   | For New matte  Amount claim application  | rs to be fil   | led before tribu  | nal   |  |
|      |                                   | For New matte  Amount claim application  ₹10.00 lakh   | rs to be fil   | Fees  ₹12000/- ₹12000/- plus amount over  | 1/2% of the and above                       |  |
|      |                                   | For New matte  Amount claim application  ₹10.00 lakh   | rs to be fil   | Fees  ₹12000/- ₹12000/- plus  | 1/2% of the and above subject to a          |  |
|      |                                   | For New matte  Amount claim application  ₹10.00 lakh   | rs to be fil   | Fees  ₹12000/- ₹12000/- plus amount over ₹10.00/- lakh s                                  | 1/2% of the and above subject to a f30000/- |  |
|      |                                   | For New matter  Amount claim application ₹10.00 lakh Above ₹10.00  For pending m   | rs to be fil<br>ned in the<br>lakh                   | Fees  ₹12000/- ₹12000/- plus amount over ₹10.00/- lakh s                                  | 1/2% of the and above subject to a f30000/- |  |
|      |                                   | For New matte  Amount claim application  ₹10.00 lakh  Above ₹10.00   | rs to be fil<br>ned in the<br>lakh                   | Fees  ₹12000/- ₹12000/- plus amount over ₹10.00/- lakh s maximum of ₹  nsferred to the to | 1/2% of the and above subject to a f30000/- |  |
|      |                                   | For New matter  Amount claim application ₹10.00 lakh Above ₹10.00  For pending matters who recorded Fees irrespective amount claims  | ers to be file  atters transpayable of the ed in the | Fees  ₹12000/- ₹12000/- plus amount over ₹10.00/- lakh s maximum of ₹  nsferred to the to | 1/2% of the and above subject to a f30000/- |  |
|      |                                   | For pending m  In matters who recorded  Fees irrespective amount claims suit which h   | atters transpayable of the ed in the las stood       | Fees  ₹12000/- ₹12000/- plus amount over ₹10.00/- lakh s maximum of ₹  nsferred to the to | 1/2% of the and above subject to a f30000/- |  |
|      |                                   | For New matter  Amount claim application ₹10.00 lakh Above ₹10.00  For pending m  In matters who recorded  Fees irrespective amount claime suit which he transferred         | ers to be file  atters transpayable of the ed in the | Fees  ₹12000/- ₹12000/- plus amount over ₹10.00/- lakh s maximum of ₹  nsferred to the to | 1/2% of the and above subject to a f30000/- |  |
|      |                                   | For New matter  Amount claim application ₹10.00 lakh Above ₹10.00  For pending m  In matters who recorded Fees irrespective amount claims suit which he transferred tribunal | atters transpayable of the las stood to the          | Fees  ₹12000/- ₹12000/- plus amount over ₹10.00/- lakh s maximum of ₹  nsferred to the to | 1/2% of the and above subject to a f30000/- |  |

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|      | 1                      |  | 11  |
|------|------------------------|--|---|
|      |                        | Above 10.00 lakh but ₹9000/-   |   |
|      |                        | less than ₹20.00 lakh  |   |
|      |                        | Above ₹20.00 lakh but ₹12000/-   |   |
|      |                        | less than ₹50.00 lakh  |   |
|      |                        | Above ₹50.00 lakh but   ₹15000/-   |   |
|      |                        | less than ₹1.00 crore  |   |
|      |                        | More than ₹1.00 crore ₹18000/-   |   |
|      | Appeal                 | For appeals before the Appellate Trib same rate as fixed for new matters as m  |   |
|      |                        | For matters before DRT:  |   |
|      | Mode of payment of fee | <ul> <li>a) 1/3<sup>rd</sup> after claim application is file and the lawyer submits his bill cerclaim application has been registered</li> <li>b) 1/3<sup>rd</sup> after defendants have filed statement</li> <li>c) 1/3<sup>rd</sup> after recovery certificate is presiding officer</li> </ul> | tifying that the d by the DRT d their written |
|      |                        | If appeal is filed by the bank:  |   |
|      |                        | <ul> <li>i) 50% after the appeal is filed with the lawyer submits his bill certi appeal has been registered with DRA</li> <li>ii) 50% after the lawyer furnishes certi judgement and order passed by DRA</li> </ul>  | fying that the AT fied copy of the            |
|      |                        | If appeal is filed by borrower/defendant   | ::  |
|      |                        | <ul> <li>i) 1/3<sup>rd</sup> at the time of entering app appeal</li> <li>ii) 2/3<sup>rd</sup> after the appeal is disposed copy of judgement and order in app to the bank.</li> </ul>  | of and certified                              |
|      |                        | No clerkage will be paid   |   |
|      | Clerkage               | Expenses will be paid to the lawyers bills submitted by them.  | against actual                                |
|      | Miscellaneous Expenses |  |   |
| 11.6 | Valuation Fee          | Yalaa A A waxa Y   | II.   |
|      |                        | Value of Assets*   | Fee   |
|      |                        | Up to ₹20.00 lakh  | ₹2000/-                                       |
|      |                        | Above ₹20.00 lakh to ₹50.00 lakh   | ₹3000/-                                       |
|      |                        | Above ₹50.00 lakh to ₹1.00 crore   | ₹4000/-                                       |
|      |                        | Above ₹1.00 crore to ₹5.00 crore   | ₹8000/-                                       |
|      |                        | Above ₹5.00 crore to ₹10.00 crore  | ₹12000/-                                      |
|      |                        | Above ₹10.00 crore   | ₹15000/-                                      |

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|        |  | *Includes Property/Fixed Assets/Plant & Machinery   |
|--------|--|---|
|        |  | etc.  |
|        |  | No fee should be charged in case the valuation is done  |
| 11.7   |  | by the Branch incumbent.  |
| 11.7   | Levy of Cash Order / Draft /   | While issuing instruments for remittance of funds   |
|        | RTGS / NEFT Charges While Disbursing Term Loan   | directly in favour of supplier, for disbursement of term loan, no charges are to be recovered for issuance of   |
|        | Disoursing Term Loan   | Pay Order/Draft/RTGS/ NEFT/other mode.  |
| 12. CO | NCESSIONAL/ EXEMPTED C   |   |
| 12.1   | Loyalty Bonus To Privileged  | ➤ Loyalty Bonus: 25% concession in applicable   |
|        | Borrower   | service charges by respective sanctioning authority to Privileged Borrower.   |
|        |  | Definition of Privileged Borrower:  |
|        |  | Existing borrower of our bank availing business loan for last 10 years under sole / Multiple / Consortium banking with satisfactory conduct* of account.  |
|        |  | *Satisfactory Conduct of the account means:   |
|        |  | Internal rating of the borrower is not below CBI 4  |
|        |  | since last 3 years  Borrower does not fall under SMA-1/SMA-2  |
|        |  | category since last 3 years.  |
|        |  | Borrower was not in NPA category since inception.   |
|        |  | NOTE:   |
|        |  | <ul> <li>A) Concession to Privileged Borrower shall not be applicable in following cases:</li> <li>Concession already given under any schematic/customized loan scheme</li> <li>Retail Loans</li> </ul>   |
|        |  | Any concession already given by respective/higher sanctioning authority   |
|        |  | B) While granting concession, it shall be the endeavour of the bank to ensure that accounts (i.e. saving / Current / Term Deposit Account / Retail Loans) of directors / partners / staff / family members are being maintained with us.  C) The Concurrent Auditor should verify the "Privileged Borrower" in their report |
| 12.2   | Concession to MSME Borrower in case of Applications Received through PSB Online Portal | 20% Concession in Processing/ Upfront fee will be given in case of applications received through PSB online portal in respect of MSME category of borrowers to promote the digital platform (i.e.   |

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|      |  | psbloansin59minutes.com which promotes the automation and digitization of various processes of Business Loan)                 |
|------|--|---|
| 12.3 | Other charges for using services of PSB loans portal | Actual charges for utilising other services of the portal viz. digital monitoring etc. are to be recovered from the customers |
| 12.4 | Other Concessions which are not mentioned above      | As per discretionary power vested with various sanctioning authority.   |

|       |  | D. FOREX   |
|-------|--|--|
| S No  | Particulars  | Charges  |
| 1. EX | PORT   |  |
| 1.1   | Bill Purchased / Discounted / Negotiated/ Collection / Consignment Exports / Advance Payment Basis (including Export to Warehouse, Merchanting Trade, Deemed Export, Service or Software Export, Regular Export, etc.) | BILL AMOUNT CHARGES*  (In Foreign Currency / In Rupee Export equivalent to USD)  Up to USD 25000 ₹750/- per Bill  Above USD 25000 ₹1000/- per Bill  *Including cBRC charges  NOTE: The above rates shall be applicable for maximum up to 5 Shipping Bills. For over and above 5 shipping bills, ₹100 per shipping bill will be charged |
| 1.2   | Forwarding Export Documents to Another Bank Due to Reasons such as LC Being Restricted to later or the LC has been Confirmed by that Bank  | in addition to above charges.  ₹1500/- flat per Bill plus out of pocket expenses, if any on actual basis   |
| 1.3   | Where the Reimbursement<br>under a Letter of Credit is<br>Claimed by Bank with Another<br>Authorized Dealer in India   | ₹ 1000/- per claim   |
| 1.4   | For Joining Customer's Guarantees and Giving Guarantees and For Giving Guarantees / Indemnities on Behalf of Customers to Other Banks in India in Respect of Discrepancies, etc. in Documents Negotiated Under L/C     | 0.25% of the bill amount with a min of ₹1000/- per bill plus out of pocket expenses, if any on actual basis. Maximum ₹10000/-₹25000/-  |
| 1.5   | In case of Each Overdue Export<br>Bill, Where Proceeds are not<br>Received in Nostro Account on<br>or Before the Due Dates<br>(Including Deferred Exports)   | ₹500/- per bill per month<br>(To be recovered from due date on upfront basis)  |
| 1.6   | Certificates / Attestation<br>Charges in Respect of Export<br>Transactions (Not Specified  | Per certificate/ Invoice  Issuance of Certificate  ₹200/-  |

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|      | Elsewhere)  | Attestation of any document inclinvoices  | luding   ₹100/- |  |  |  |
|------|---|---|-----------------|--|--|--|
| HANI | HANDLING OF EXPORT LETTER OF CREDIT   |   |                 |  |  |  |
| 1.7  | Advising Charges  | ₹1000/- per LC for our bank"s custome<br>₹2000/- per LC for other bank"s custom   | mer             |  |  |  |
| 1.8  | Amendment charges on<br>Advised Export LC   | ₹500/- per amendment for our custome<br>₹1000/- for other bank"s customers  | ers             |  |  |  |
| 1.9  | Confirmation/Commitment charges on Advised Export LC a. Commitment Charges b. Usance Charge  Bills up to 10 days sight  Bills over 10 days and up to 3 months  Bills over 3 months and part thereof | <ul> <li>a) Commitment charges from date of adding confirmation till date of expiry of LC @ 0.15% per quarter or part thereof. Min Rs.750/- plus</li> <li>b) Sight 0.15% flat. Min Rs.1250/-</li> <li>Usance charges according to tenor of bill @ 0.25% per quarter or part thereof</li> <li>For both the above minimum commission for one quarter to be recovered Min Rs.2000/-</li> </ul> |                 |  |  |  |
| 1.10 | Acceptance commission for accepting Usance drafts to be Drawn on or accepted by banks in India.   | 0.15% p.m. with Min. of ₹ 1500/-  |                 |  |  |  |
| 1.11 | Foreign Bank Charges (For LC Advising/Amendment where charges are to be recovered from foreign bank)  | US\$ 75 per LC  |                 |  |  |  |
| 1.12 | Transfer of Advised Export LC   |   |                 |  |  |  |
|      | R MISCELLANEOUS CHARG   | ES ON EXPORT BILL   |                 |  |  |  |
| 1.13 | Approvals   | <u> </u>  |                 |  |  |  |
|      |   | PARTICULARS   | CHARGES         |  |  |  |
|      |   | Write-off of Export Bill (per bill)   | ₹1500/-         |  |  |  |
|      |   | Specific Approval of Foreign<br>Banks (per reference)   | ₹1500/-         |  |  |  |
|      |   | Approval of opening/hiring of Warehouse (per approval)  | ₹2000/-         |  |  |  |
|      |   | Renewal of opening/hiring of Warehouse (per renewal)  | ₹1000/-         |  |  |  |
|      |   | Processing Charges of application<br>sent to RBI for approval of exports<br>of goods on Lease/Hire (Per<br>application)   | ₹3000/-         |  |  |  |
| 1.14 | EDF   |   | · ' '           |  |  |  |
|      |   | PARTICULARS   | CHARGES         |  |  |  |
|      |   | EDF approval for:  Trade fair/Exhibition participation (Per approval)  Re-import of exported goods (Per approval)   | ₹1000/-         |  |  |  |
|      |   | EDF waiver certificate issuance   | ₹500/-          |  |  |  |

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|        |  | charges (per EDF)  |                              |
|--------|--|--|------------------------------|
| 1.15   | Non Submission Charges   |  |                              |
|        |  | PARTICULARS  ➤ Follow up with exporter in case of documents not submitted when advance payment already credited to exporters (per o/s payment per qtr.)  ➤ Regularization charges of Late submission of documents to AD branch as prescribed by RBI (Per Bill)  Submission of Export documents after 21 days from the date of Shipment will be treated as late | CHARGES  ₹500/               |
| 1.16   | Other Charges on Export Bill   | submission   |                              |
|        | J 1  | PARTICULARS  | CHARGES                      |
|        |  | Export Bills returned unpaid*  | <b></b>                      |
|        |  | Delinking Charges (per Bill)  EXTENSION OF DUE DATE  | ₹500/                        |
|        |  | OF BILL*  ➤ Under AD Power  ➤ Under RBI Power  NOC for discounting with other bank (per NOC)  Commission on Export set off   | ₹500/-<br>₹1000/-<br>₹1000/- |
|        |  | against Import payment   | to export & import leg of    |
|        |  |  | transaction                  |
|        |  | *(Per returning plus out of pocket expo<br>actual basis)   | enses, if any on             |
|        |  | on advance receipt receipt an for exports (part or customers a   | E RECEIPT  D   Flat  ₹1000/- |
| 2. IMP |  | -  |                              |
| 2.1    | Import Letter of Credit/<br>Revolving Letter of Credit<br>/Letter of Credit Covering | Charges are inclusive of Commitme Usance charges)  | nt Fees and                  |
|        | Imports of Goods on Deferred   | Amount Charges (Min.   | ₹1200/- per                  |

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|     | Terms                             | LC)   |
|-----|-----------------------------------|---|
|     |                                   | Up to ₹5.00 crore 0.15% per month   |
|     |                                   | Above ₹5.00 crore   50%* of charges at S. No. a)  |
|     |                                   | to ₹25.00 crore (On incremental value)  |
|     |                                   | Above ₹25.00   25%* of charges at S. No. a)   |
|     |                                   | crore (On incremental value)  |
|     |                                   | LC established 25% of Normal charges  |
|     |                                   | against 100% cash   mentioned at S. No. a), b)  |
|     |                                   | deposit as Security and c)  |
|     |                                   | However the deposit must  |
|     |                                   | be at Card rate   |
|     |                                   | *For individual Transactions, concession is to be   |
|     |                                   | extended on the incremental value.  |
|     |                                   | NOTE:   |
|     |                                   | The period is to be calculated from the date of opening                                       |
|     |                                   | LC to the last date of its validity + Usance period of  |
|     |                                   | bill and part of a month should be construed as a   |
|     |                                   | completed month. For sight LC, validity of LC+1   |
|     |                                   | month   |
|     |                                   | FOR EXAMPLE, If a LC of ₹30.00 crore is to be   |
|     |                                   | opened, normal commission up to ₹5.00 crore plus  |
|     |                                   | one half of the normal commission for ₹20.00 crore  |
|     |                                   | plus one fourth of normal commission on balance   |
|     |                                   | ₹5.00 crore   |
| 2.2 | Amendment in Import Letter of     |   |
|     | Credit                            | Extension of validity period/Change As per  |
|     |                                   | in Usance Period Para 2.1   |
|     |                                   | Enhancement in value of LC  REVIVAL OF EXPIRED LCS  |
|     |                                   |   |
|     |                                   | Any revival or reinstatement of an expired LC shall be at the option of the bank but within 1 |
|     |                                   | month from the date of expiry and shall be  |
|     |                                   | subject to recovery of normal charges (as   |
|     |                                   | mentioned at Para 2.1) from the date of expiry up   |
|     |                                   | to the validity period of the revived letter of   |
|     |                                   | credit.   |
| 2.3 | Commission on Import Bills - U    | Jnder L/C   |
| a)  | FCY bills at the time of          | > 0.10% per Bill  |
|     | crystallization or retirement     | ➤ Min. : ₹ 1500/-   |
|     | whichever is earlier.             | ➤ Max.: ₹15000/-  |
| b)  | FCY import bills received         | > 0.15% per Bill  |
|     | under LC where no Exchange        | ➤ Min. : ₹ 1500/-   |
|     | benefit accrues to the Bank.      | ➤ Max.: ₹25000/-  |
| c)  | If bills are not retired within 5 |   |
|     | Banking days from the date of     | Flat ₹500/- per default.  |
|     | receipt of bills in case of       | (including Interest claimed by foreign bank if any)   |
|     | demand bills and on the due       | 1   |

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|     | date in case of Usance bills.  |   |
|-----|--|---|
| d)  | Discrepancy charges in case of non-confirming documents under LC to be mentioned at the time of LC opening.  | <ul> <li>USD/EUR/GBP - 100/-</li> <li>JPY - 10000/-</li> <li>For other currencies equiv. to USD 100/-(to be recovered from LC negotiating bank / beneficiary)</li> </ul>                                      |
| 2.4 | Commission On Import Bills -   | Not Under L/C   |
| a)  | On each bill drawn in FCY received by the bank, on which the bank earns exchange benefit.  | <ul> <li>D.10%</li> <li>Min.: ₹ 1500/-</li> <li>Max.: ₹ 15000/-</li> </ul>  |
| b)  | On each bill drawn in INR or each bill drawn in FCY on which bank does not earn exchange benefit.  | <ul> <li>Description</li> <li>Description</li> <li>Description</li> <li>Min.: ₹ 1500/-</li> <li>Max.: ₹ 20000/-</li> </ul>  |
| c)  | Import documents covering project imports under Inter Govt. Aid Scheme and Schemes (including projects those financed by International Agencies like World Bank, IMF, ADB etc.) where no LC is opened. | <ul> <li>D.15%</li> <li>Min.: ₹ 1500/-</li> <li>Max.: ₹ 20000/- plus out of pocket expenses, if any on actual basis.</li> </ul>   |
| d)  | For Foreign Currency import<br>bill required to be forwarded to<br>another bank required for<br>remitting proceeds to the<br>remitting bank abroad.  | Handling charges of ₹2000/- per bill plus out of pocket expenses, if any on actual basis  |
| e)  | Countersigning / Co-acceptance / Availisation of Import Bills  | 0.10% p.m. for the tenor of bills subject to a minimum of 0.25%   |
| f)  | Custody charges for overdue import bills (To be charged on upfront basis)  | ₹ 150/- per month or part thereof for each bill, if the bill is not paid within 10 days from the due date / date of presentation.   |
| g)  | Returning Charges of Import<br>Bills   | ₹1000/ plus amount claimed by foreign bank plus out of pocket expenses, if any on actual basis.   |
| h)  | Follow-up of Pending Bill of Entry/Evidence of Import  | ₹200/- per bill per month to be charged on upfront basis.  NOTE: Submission of Bill of Entry shall be considered as pending if the Bill of Entry is not submitted within 90 days from the date of Remittance. |
| 2.5 | OTHER MISCELLANEOUS  | CHARGES   |
| a)  | Obtaining opinion/credit report<br>of overseas buyer/seller for our<br>Importer/Exporter from Credit<br>Rating Agencies  | Actual paid to outside agency plus out of pocket expenses   |
| b)  | Obtaining opinion/credit report<br>of overseas buyer/seller for our<br>Importer/Exporter from Foreign<br>Banks   | Actual paid to Foreign Bank plus Swift Charges + processing charges ₹500/-  |

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| c)   | Providing opinion report to                               |   |  |  |
|------|---|---|--|--|
|      | foreign Banks on our customers                            | USD 100 per opinion report to Foreign Bank                                |  |  |
| d)   | Release order for import,                                 | ₹1500/- for each release order.   |  |  |
|      | pending receipt of Airway                                 |   |  |  |
|      | documents   |   |  |  |
| e)   | Remittances charges on                                    | As per Serial Number a) & b) of Para 2.4                                  |  |  |
|      | advance payment for imports                               |   |  |  |
|      | (par or full) (Advance                                    |   |  |  |
| 2 FO | remittance charges)                                       |   |  |  |
|      | REIGN BANK GUARANTEES                                     |   |  |  |
| 3.1  | Guarantees for Clearance of                               | D 1 (1 ) (1 ) (1 )  |  |  |
|      | Goods Pending Production of                               | Relating to imports 0.05% per month                                       |  |  |
|      | Bill of Lading  | under LCs opened by the Minimum of ₹1500/- per                            |  |  |
|      |   | guarantor banks guarantee themselves                                      |  |  |
|      |   | In all other cases (where 0.30% for 3 months at                           |  |  |
|      |   | no LC has been issued) the time of Issuance of                            |  |  |
|      |   | guarantee. If the   |  |  |
|      |   | guarantee continues   |  |  |
|      |   | beyond 3 months, an   |  |  |
|      |   | additional commission   |  |  |
|      |   | of 0.20% per month or   |  |  |
|      |   | part thereof, as long as  |  |  |
|      |   | the guarantee is active.  |  |  |
| 3.2  | <b>EXPORT PERFORMANCE G</b>                               | UARANTEE  |  |  |
| a)   | FOR PROJECT EXPORTS:                                      |   |  |  |
|      | Which include Bid Bond/ Bond                              | A. Guarantees covered by ECGC Counter                                     |  |  |
|      | for Earnest Money/ Guarantee                              | Guarantee   |  |  |
|      | for Advance Payment made by                               | To the extent of 0.125% per quarter and part                              |  |  |
|      | Foreign Buyers to Indian                                  | 75% thereof   |  |  |
|      | Exporters or Contractors/<br>Export Performance           | To the extent of 0.12% per quarter and part                               |  |  |
|      | Export refrontiance                                       | 90%   thereof (Minimum ₹1500/-<br>+ ECGC premium per                      |  |  |
|      |   | + ECGC premium per guarantee)   |  |  |
|      |   | B. Guarantees covered by Government of India                              |  |  |
|      |   | Counter Guarantee   |  |  |
|      |   | 25% of the normal charges on the amount covered                           |  |  |
|      |   | by GOI Counter Guarantee Normal charges on                                |  |  |
|      |   | guarantee amount not covered by counter guarantee                         |  |  |
|      |   | C. Guarantees covered by 100% Cash Deposit                                |  |  |
|      |   | 25% of the normal charges   |  |  |
|      |   | D. Guarantees not covered by cash deposits or ECGC/GoI Counter Guarantees |  |  |
|      |   | 0.30% per quarter and part thereof minimum ₹                              |  |  |
|      |   | 1500/-  |  |  |
| b)   | OTHER THAN PROJECT  | 0.200/  |  |  |
|      | EXPORTS: Which include Bid                                | > 0.30% per quarter and part thereof minimum ₹                            |  |  |
|      | Bond/ Export Obligations in Terms of Import Trade Control | 1500/   |  |  |
|      |   | 1   |  |  |

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|       | Regulations/ Export Performance Guarantee/ Bid Bonds Connected with Deemed Exports                             | <ul> <li>50% of the normal charges if backed by ECGC Counter Guarantee</li> <li>25% of the normal charges if backed by 100% GOI Counter Guarantee / Cash deposit</li> <li>(In case of early redemption, 50% of commission for the unexpired period i.e. from the date of redemption to expiry date shall be refunded)</li> </ul>   |  |  |
|-------|--|--|--|--|
| 3.3   | Deferred Payment Guarantees<br>Covering Imports of Goods into<br>India/ Repayment of Foreign<br>Currency Loans | 0.50% per quarter or part thereof for the specified period of liability calculated on the amount of liability under such guarantee at beginning of every quarter with a minimum of ₹1500/ Minimum charges for a quarter to be charged  |  |  |
| 3.4   | Extension of Validity Period/<br>Enhancement in Value of<br>Guarantee  | Extension of validity period Enhancement in value  As per Para 3.2 &3.3  Enhancement in value  |  |  |
| 3.5   | Foreign Standby Letter of Credit   | SBLC       Issuance charges       0.30% p.m. or part thereof min. of ₹1500/- plus out of pocket expenses, if any on actual basis.         Extension of periods, change of tenor from sight to Usance and/ or Enhancement of SBLC amount for which charges have not been recovered.       actual basis.         SBLC amendment charges (Other than amendment in amount amondment in amount amondment in amount and actual basis.       ₹1200/- plus out of pocket expenses, if any on actual basis. |  |  |
|       |  | amendment in amount and periods)  Foreign SBLC established against 100% cash margin  SBLC deposit must be at Card rate   |  |  |
| 3.6   | All Other Guarantees Not<br>Specified Elsewhere  | FBG 0.30% per month PBG 0.15% per month Subject to Minimum ₹1500/- per guarantee.  |  |  |
| 4. ME | RCHANT TRADE   |  |  |  |
| 4.1   | Commission on processing of Import and Export Leg of documents   | Commission as applicable to export & import leg of transaction.  |  |  |

| 5. REMITTANCES |                    |        |  |  |
|----------------|--------------------|--------|--|--|
| 5.1            | Inward/Remittances | (Other | Encashment of TTs / purchase of MTs / DDs in       |  |
|                | than Exports)      |        | respect of which cover has been received in NOSTRO |  |

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| NRE A/c  | proceed<br>maintai<br>normal | ds depositined in or commiss | t to be charged if ed to NRE accounts ur bank otherwise ion to be charged |
|--|------------------------------|------------------------------|---|
| INWARD R   | EMITTA                       | ANCES                        |   |
| Up to ₹10 La   | akh                          |                              | ₹100/- Flat   |
| Above ₹10 L  |                              |                              | ₹250/- Flat   |
|  |                              | •,,                          |   |
| Where the in   |                              |                              | 0.10% (Min ₹500/-   |
| has to be  | -                            | _                            | per transaction and   |
| currency by  | way of a l                   | Demand                       | Max ₹5000/-) +  |
| Draft/ Mail '  | Transfer/1                   | Payment                      | Swift Charges   |
| Order/ Teleg   |                              | -                            | -   |
| <del></del>  | emittances                   |                              | ₹500/- Flat   |
|  | dited to                     |                              | to our Time   |
| FOBC chequ   | e to FFF                     | C                            | 0.25% plus out of   |
| PODC chequ   | ie to EEI                    |                              | 1   |
|  |                              |                              | pocket expenses +   |
|  |                              |                              | Swift Charges;  |
|  |                              |                              | Subject to min.   |
|  |                              |                              | ₹500/-  |
| E-FIRC Issua   | ance Chai                    | rges                         | ₹500/- Flat   |
| FIRC issue   | ed on                        | Security                     | ₹250/- per  |
| Paper or Lett  |                              |                              | Certificate   |
|  |                              |                              | nents Sent for  |
| Collection A   |                              | iii iiisti ui                | ilents Sent 101   |
|  |                              | :100/ E1-4                   |   |
| Up to ₹5 Lak   |                              | 100/- Flat                   |   |
| Above ₹5 La  | _                            |                              | of the amount   |
|  | (1                           | Max.₹500                     | 0/-) (Including cost  |
|  | 0                            | of FIRC/                     | Courier Charges/  |
|  | P                            | Post)                        |   |
| Returning of   |                              |                              | t of pocket expenses  |
| instruments  |                              | n actual b                   |   |
| for collection   |                              | n actual D                   | abib  |
|  | .1                           |                              |   |
| abroad   |                              |                              | 11  |
| I Horeign cui  | -                            |                              | icable to inland  |
| _  |                              | ransaction                   | S   |
| instruments  |                              | ansaction                    | ~   |
|  |                              | ansaction                    | ~   |
| instruments  |                              | ansaction                    | -   |
| instruments<br>for collection<br>India                 | n in                         | - ansaction                  |   |
| instruments for collection India Foreign Curr          | rency-                       |                              |   |
| instruments<br>for collection<br>India                 | rency-                       | Up to ₹                      |   |
| instruments for collection India Foreign Curr          | rency-                       | Up to ₹<br>Lakh              | 1   ₹100/- Flat   |
| instruments for collection India Foreign Curr          | rency-                       | Up to ₹<br>Lakh<br>Above ₹   |   |
| instruments<br>for collection<br>India<br>Foreign Curr | rency-                       | Up to ₹<br>Lakh              | 1   ₹100/- Flat   |
| instruments<br>for collection<br>India<br>Foreign Curr | rency-                       | Up to ₹<br>Lakh<br>Above ₹   | 1 ₹100/- Flat 1 0.10% of the amount                                       |
| instruments<br>for collection<br>India<br>Foreign Curr | rency-                       | Up to ₹<br>Lakh<br>Above ₹   | 1 ₹100/- Flat  1 0.10% of the amount (Max.                                |
| instruments<br>for collection<br>India<br>Foreign Curr | rency-                       | Up to ₹<br>Lakh<br>Above ₹   | 1 ₹100/- Flat 1 0.10% of the amount                                       |
| instruments<br>for collection<br>India<br>Foreign Curr | rency-                       | Up to ₹<br>Lakh<br>Above ₹   | 1 ₹100/- Flat  1 0.10% of the amount (Max.                                |

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| 5.2          | OUTWARD REMITTANCES       |  |             |                           |
|--------------|---------------------------|--|-------------|---------------------------|
|              | (Other than Imports)      | A. Where the ou                          | tward       | remittance has to be      |
|              |                           | made in fore                             | ign c       | urrency by way of a       |
|              |                           |  | raft/M      | •                         |
|              |                           | Order/Telegra                            |             |                           |
|              |                           | Individual                               | 0.109       |                           |
|              |                           | 0.1                                      |             | 00/- plus + Swift Charges |
|              |                           | Others                                   |             | % Min ₹500/- plus Swift   |
|              |                           | NRE/ FCNR                                | Charge Free | ges                       |
|              |                           |  |             | to the debit of EEFC      |
|              |                           | accounts/ Commission in lieu of Exchange |             |                           |
|              |                           | EEFC to CA,                              |             | 0/- Flat                  |
|              |                           | EEFC to PCFC,                            |             |                           |
|              |                           | EEFC to FCBRD                            |             |                           |
|              |                           | In case of                               | 1           | % plus out of pocket      |
|              |                           | FCYDD (issue)                            | _           | nses + Swift Charges.     |
|              |                           | from EEFC and                            | (Subj       | ect to min. ₹500/-)       |
|              |                           | FCY-TT (issue)<br>from EEFC              |             |                           |
| 6. FO        | RWARD CONTRACTS           | Hom ELI C                                |             |                           |
| 6.1          | Forward Contracts         | For booking of sa                        | le &        | ₹ 750/-per sale/purchase  |
|              |                           | purchase contracts                       |             | contract                  |
|              |                           | For each request                         | for         | ₹ 750/-plus Swap Cost +   |
|              |                           | early delivery                           | /           | Interest @ 1 Year         |
|              |                           | cancellation                             |             | MCLR/ RBLR +3% on         |
| 7 (11        | ARGES ON CAPITAL ACCOUNT  | NT TD A NC A CTION                       | IC          | outlay of funds           |
| 7. <b>Ch</b> | Foreign Direct Investment | NI IKANSACIION                           | 10          |                           |
| 7.1          | Totelgh Bheet hivestment  | Call of KYC                              | from        |                           |
|              |                           | Foreign remitting                        |             |                           |
|              |                           | (if not received wi                      |             | ₹5000/- per proposal.     |
|              |                           | remittance)                              |             | ₹10000/- if remittance    |
|              |                           | Submission of FC                         |             | received in other bank.   |
|              |                           | i.e. on issuance of s                    |             | 72000/                    |
|              |                           | Reporting of ESOP                        |             | ₹2000/-                   |
|              |                           | Reporting of FI investments              | under       | ₹2000/-                   |
|              |                           | Portfolio Investmen                      |             |                           |
|              |                           | Scheme (PIS)                             | It          |                           |
|              |                           | Buyback of FCCB                          | under       | ₹2000/                    |
|              |                           | automatic/approved                       |             |                           |
|              |                           | route                                    |             |                           |
|              |                           | FCTRS and other                          | forms       | ₹5000/- per proposal.     |
|              |                           | in FIRMS                                 |             | ₹10000/- if remittance    |
|              |                           |  |             | received in other bank.   |
|              |                           |  |             | In case reporting amount  |
|              |                           |  |             | is up to USD 1000 (or     |
|              |                           |  |             | 15 up to OBD 1000 (01     |

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|     |  |  | equivalent in any other currency) Max. ₹1000           |
|-----|--|--|--|
| 7.2 | OVERSEAS DIRECT  | •  |  |
|     | INVESTMENT (by Resident in Joint Venture/Wholly Owned Subsidiary aboard- Scrutiny/ | Fresh permission of<br>Remittance/ ODI<br>Processing Charges   | ₹20000 per proposal [wherever bank has not             |
|     | Filing)  | First reporting to RBI On - line - i.e. creation of UIN  | earned exchange income (if applicable)]                |
|     |  | Transfer of existing URN/LRN   | ₹15000/-   |
|     |  | Submission of Closure / dissolution of WOS /JV   | ₹5000/-  |
|     |  | Subsequent reporting of remittances under Part II equity/ guarantee etc.   | ₹2000/-  |
|     |  | Updating of APR  | ₹2000/-  |
|     |  | Any other reporting  | ₹1000/-  |
| 7.3 | External Commercial  | 1 2 1- 1- 1- 1- 1- 1- 1- 1- 1- 1- 1- 1-  |  |
|     | Borrowing (ECB)  | Processing of application<br>and Form 83 under<br>approved route or for<br>onward submission to<br>RBI for Approval. | ₹10000/- per application                               |
|     |  | Prepayment of ECB  | 0.25% (Min ₹500/-<br>Max. ₹25000/-) + Swift<br>Charges |
|     |  | ECB 2 - Monthly filing of RBI  | ₹500/- per filing                                      |
|     |  | Any change or modification in existing ECB under the delegated powers of the AD Branch.                              | ₹500/- per change                                      |
| 7.4 | Liaison Office/Branch Office   |  |  |
|     | Of Foreign Entity In India (Set Up of LO/BO)                                       | Fresh request for setting up of LO/BO in India   | ₹5000/- per proposal                                   |
|     |  | Subsequent change/<br>extension/ amendment in<br>terms & conditions /<br>Closure  Any other                          | ₹2500/-  |
|     |  | correspondence/ reporting to RBI (like annual activity report, etc.)   |  |
| 7.5 | Project Exports Application For Processing By Bank/RBI                             | Project Exports<br>Application for   | ₹25000/-   |

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| processing by Bank/RBI   |                       |
|--------------------------|-----------------------|
| Any Subsequent           | ₹250/- per submission |
| reporting/               |                       |
| correspondence on        |                       |
| delay/ condoning/        |                       |
| compounding /creation    |                       |
| of Database of           |                       |
| company/Subsequent       |                       |
| KYC or other document    |                       |
| submissions/Submission   |                       |
| of supplementary         |                       |
| documents to RBI.        |                       |
| Change In Authorize Deal | er                    |
| Acceptance in Change in  | ₹500/-                |
| AD from other Bank to    |                       |
| ours                     |                       |
| Issuance of NOC for      | ₹750/-                |
| shifting AD to other     |                       |
| Bank                     |                       |

### **NOTE FOR PARA 7:**

- i) In case of delayed reporting of capital account transactions, additional 25% of normal schedule of charges shall be levied with Min. of ₹ 1000/-
- ii) For all capital account transaction stated above, 150% of the normal charges shall be applicable if the request received is under Approval Route.
- iii) Foreign Bank / Correspondent charges and out of pocket expenses (if any) shall be charged separately.

| 8. OT | HER CHARGES   |                          |                      |
|-------|---------------|--------------------------|----------------------|
| 8.1   | Swift Charges |                          |                      |
|       |               | For LC/BG                | ₹1500/-              |
|       |               | Other message            | ₹500/-               |
|       |               | MT 940 to be sent on     | ₹100/-per message    |
|       |               | behalf of account holder |                      |
|       |               | to foreign banks (out of |                      |
|       |               | India)                   |                      |
| 8.2   | Other Charges |                          |                      |
|       |               | Processing charges for   | ₹500/-               |
|       |               | any other application to |                      |
|       |               | RBI not specified        |                      |
|       |               | anywhere                 |                      |
|       |               | Attestation Charges for  |                      |
|       |               | application of           |                      |
|       |               | Importer/Exporter Code   |                      |
|       |               | Postage charges          | Actual out of pocket |
|       |               |                          | expenses             |

## GENERAL GUIDELINES / INSTRUCTIONS FOR RECOVERY OF CHARGES:

- i) Charges mentioned in the chart are mandatory and shall be recovered in accordance with the prescribed scale laid down. No deviation is permissible unless approved by the competent authority as mentioned hereunder in the note.
- ii) Charges shall be recovered upfront, unless as specified in the chart itself for recovery of

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commission back ended or in instalments.

- iii) The branches shall not refund the commission collected by them on letter of credit, guarantees and other Forex transactions, unless otherwise provided in the schedule or approved by competent authority.
- iv) Out of pocket expenses, such as correspondent Bank charges, postage, courier, communication charges/SWIFT charges including expenses incurred to secure the bank"s and customer"s interest etc., shall be recovered from customers in respect of all foreign exchange transactions, in actual.
- v) Stamp duty under Indian Stamp Act or Stamp Act of various states on Forex transactions, wherever applicable, shall be borne by the customer.
- vi) Besides the scales of charges, prescribed in the schedule, interest on outlay of fund shall be recovered from the customers on all Foreign Exchange transactions, wherever applicable.
- vii) The schedule of charges as per schedule shall also be applicable for transactions undertaken on behalf of overseas banks/ parties.
- viii) Forex transactions on account of staff members / retired staff members for personal purpose only may be allowed free of charges.
- ix) For calculation of commission quarter means "90 days" and month means "30 days".
- x) In case of inward remittance, for credit to NRE/NRO/FCNR and FCRA accounts, no commission should be charged.
- xi) Special attention has been given on the foreign remittances made out of education loan for studies abroad. A NIL charges have been approved for such remittances to market education loan from our bank.

#### **FIXATION OF RATE OF INTEREST:**

- a) Rate of Interest on outlay of funds –Bank has to recover interest on outlay of funds in case of substitution / change in tenor of bills, early delivery under Forward Exchange Contract etc. The interest to be recovered has to be at MCLR (One Year) + 3%.
- b) Rate of Interest on inflow of funds Swap in connection with the early delivery cancellation of a forward exchange contract may sometime result into inflow of funds and the Bank at its discretion may pay interest to the customer at an appropriate rate applicable for Term Deposits for the period for which, the funds remain with the Bank at a simple rate.
- c) As we are collecting interest in every case, where outlay of funds is involved, the Bank should pay interest on inflow of funds at appropriate rates at simple interest applicable for Term Deposits for the period for which, the funds remain with the Bank.
- d) Commercial & Penal rate of interest for Import Credit— the Bank is to recover interest at commercial rate of interest as applicable on domestic advances from the date of Debit in Nostro Account till the date of Crystallisation / Retirement of Bill whichever is earlier in respect of Bills under Import Letter of Credit opened by the Bank. Further from the Date of crystallisation, up to date of retirement, the Bank must recover penal interest. In such cases, Bank shall recover at MCLR (One Year) + 7% p.a.
- xii) Charges mentioned under the respective heads do not convey any approval of transaction. Field functionaries are advised to take approval wherever required in terms of extent Bank/RBI/FEMA/ any other guidelines.

**CONCESSIONS:** As per discretionary power vested with various Sanctioning Authorities.

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|       | E. GE  | NERAL BAN   | KIN                  | $\overline{\mathbf{G}}$       |                    |                                |
|-------|--|---|----------------------|-------------------------------|--------------------|--------------------------------|
| S No  | Particulars  | Charges   |                      |                               |                    |                                |
| 1. MA | INTENANCE OF LEDGER AC   | COUNTS  |                      |                               |                    |                                |
| 1.1   | Minimum Balance Requirement and Charges for Not Maintaining Minimum Balance in the Account |   | l cat<br>imur<br>CCO | egory of<br>n Balance<br>UNT: | Branche<br>e (MMB) | Khata & Cent<br>s – No minimum |
|       |  | Area  |                      | Min. M                        | MR                 | Initial Deposit                |
|       |  | Rural   |                      | 141111. 141                   | ₹500/-             | ₹500/-                         |
|       |  | Semi Urban  |                      |                               | ₹1000/-            | ₹1000/-                        |
|       |  | Urban & Me  | etro                 |                               | ₹2000/-            | ₹2000/-                        |
|       |  | 213411 62 1416  |                      | <u> </u>                      | 12000/             | 12000/                         |
|       |  | Charges per<br>Minimum Ba   |                      |                               | Maintai            | ning Monthly                   |
|       |  | Shortfall in  | Ru                   | ral                           | Semi-              | Urban/                         |
|       |  | MMB   |                      |                               | Urban              | Metro                          |
|       |  | Up to 50%   | ₹50                  |                               | ₹100/-             | ₹150/-                         |
|       |  | Above 50%   | ₹10                  | )0/-                          | ₹150/-             | ₹250/-                         |
|       |  | CENT PREMIUM SAVING BANK ACCOUNTS  Monthly Minimum Balance (MMB)  Area Min. MMB Initial Deposit |                      |                               |                    |                                |
|       |  | Rural/Semi  |                      | -                             | ₹50000/-           | ₹50000/-                       |
|       |  | Urban   |                      |                               |                    |                                |
|       |  | Urban & Me  | etro                 | ₹                             | 100000/-           | ₹100000/-                      |
|       |  | Charges per<br>Balance  | Qtr.                 | for Not                       | Maintain           | ing Minimum                    |
|       |  | Shortfall in  | Rui                  | ral                           | Semi-              | Urban/                         |
|       |  | MMB   |                      |                               | Urban              | Metro                          |
|       |  | Up to 50%   |                      | 50/-                          | ₹450/-             | ₹800/-                         |
|       |  | Above 50%   | ₹22                  | 25/-                          | ₹525/-             | ₹1000/-                        |
|       |  | CURRENT A   |                      |                               | e (MMB)            | )                              |
|       |  | 1 4   |                      | Mico                          | ( D                | Luizi al Dominic               |
|       |  | Area  |                      | <i>Min. QA</i>                |                    | Initial Deposit                |
|       |  | Rural   |                      | ₹3000/-                       |                    | ₹3000/-                        |

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|     |                                | Semi Urban  | ₹3000/-  | ₹3000/-  |
|-----|--------------------------------|---|--|--|
|     |                                | Urban & Metr  |  | ₹7000/-  |
|     |                                |   | tr. for Not M  | aintaining Minimum   |
|     |                                |   | r<br>  | rban Urban/Metro   |
|     |                                |   | Xurai/Semi-O1<br>₹200/-  | <i>7600/-</i>  |
|     |                                | VARIANT OF  Minimum Qua  Variant  |  | e Balance (QAB)  |
|     |                                | Cent Silver   |  | -  |
|     |                                |   | ₹50000/-   | ₹50000/-   |
|     |                                | Cent Gold   | ₹200000/-  |  |
|     |                                | Cent Diamona  | ₹500000/-  | ₹500000/-  |
|     |                                | Charges per Q<br>Balance (QAB)  |  | aintaining Minimum   |
|     |                                | Charges 1   | Rural/Semi-U   | rban Urban/ Metro  |
|     |                                | [   | ₹300/-   | ₹600/-   |
|     |                                | QAB will be   | recovered as   | rters then such account<br>nal current account and<br>s applicable to Normal   |
|     |                                | QAB will be   | recovered as   | nal current account and  |
|     |                                | QAB will be current Account withdrawn.  NOTE:  > QAB of ₹1 accounts (ii) > Charges a maintenance quarterly. > Recovery of balance so charges. > No Penal minimum Dormant account acco | recovered as at and all ben of sective of the contract of the contract of the counts as per of charging  | nal current account and a applicable to Normal efits, facilities will stand red for Self Help Group location of branch) all be levied for nonmum average balance ald not turn into negative ount of levy of service or non-maintenance of respect of Inoperative/RBI guidelines  Qtly charges shall be       |
| 1.2 | Duplicate Passbook / Statement | QAB will be current Account withdrawn.  NOTE:  > QAB of ₹1 accounts (ii) > Charges a maintenance quarterly. > Recovery of balance so charges. > No Penal minimum Dormant account acco | recovered as at and all ben of the second of | nal current account and a applicable to Normal efits, facilities will stand red for Self Help Group location of branch) all be levied for nonmum average balance ald not turn into negative ount of levy of service for non-maintenance of respect of Inoperative/RBI guidelines  Qtly charges shall be      |
| 1.2 | Duplicate Passbook / Statement | QAB will be current Account withdrawn.  NOTE:  > QAB of ₹1 accounts (in > Charges a maintenance quarterly.  > Recovery of balance so charges.  > No Penal minimum Dormant account acc | recovered as at and all ben of the contract of the contract of the counts as per of charging october/Janua tement – Non-   | nal current account and a applicable to Normal efits, facilities will stand red for Self Help Group location of branch) all be levied for nonnum average balance and not turn into negative ount of levy of service for non-maintenance of respect of Inoperative/RBI guidelines  Qtly charges shall be try. |
|     |                                | QAB will be current Account withdrawn.  NOTE:  > QAB of ₹1 accounts (in > Charges a   | recovered as<br>at and all ben<br>00/- is requir<br>crespective of a<br>s above sha  | nal current account and sapplicable to Normal efits, facilities will standard for Self Help Group location of branch) all be levied for non  |

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|     |   |  | ₹100/- Ma          | ax. ₹1000/-             |  |
|-----|---|--|--------------------|-------------------------|--|
|     |   | NOTE:  > Issuance of new passbo  |                    |                         |  |
|     |   | <ul><li>For CA/CC/OD: One month free.</li><li>In case customer requ</li></ul>                      |                    | -                       |  |
|     |   | M-Banking / I-Banking of Flexi deposit accordinges shall be NIL.                                   | g/through e-n      | nail & In case          |  |
|     |   | Statement of Account wire CD/CC/OD Accounts only mail login and utilize Net-downloading statement. | y): Customer       | to register e-          |  |
| 1.3 | Incidental / Ledger Folio / Account Maintenance Charges |  |                    |                         |  |
|     | (Operative Accounts beyond Free of Charge Permissible   | Quarterly Average Cred account)  | it Balance         | (in Current             |  |
|     | Entries)  | Up to ₹25,000/-  | 2.000/             | NIL                     |  |
|     |   | Above ₹25,000/- up to ₹50  |                    | 2                       |  |
|     |   | Above ₹50,000/- up to ₹1,<br>Above ₹1,00,000/- up to ₹   |                    | 7                       |  |
|     |   | Above ₹2,00,000/- up to ₹  | 2,00,000/-         | No Limit                |  |
|     |   | For accounts maintained  | in computer,       |                         |  |
|     |   | part thereof is treated as on  | e ledger folio.    |                         |  |
|     |   | Charges beyond free limit  |                    |                         |  |
|     |   | SB Account   | -                  | ry in excess            |  |
|     |   |  |                    | permitted in SB account |  |
|     |   |  | -                  | th transaction          |  |
|     |   |  | `                  | ank induced/            |  |
|     |   |  | ATM/ i-Ban         | ık)                     |  |
|     |   | CA/ Cash Credit/   | _                  | ry subject to           |  |
|     |   | Overdraft  | Min ₹10<br>₹1000/- | 00/- Max.               |  |
|     |   | (no free folios in OD/CC   |                    |                         |  |
|     |   | Charges On Excess Debits   |                    |                         |  |
|     |   | Basic Savings Bank   | _                  | its in excess           |  |
|     |   | Deposit Account (BSBD)   | month              | 6 debits in a           |  |
| 1.4 | Cheque Book Issuance Charges                            | SB & PRATHAMIK BAC   | l .                | JAMA                    |  |
|     |   | KHATA CTS-2010 Standard Cheg   | <b>lues</b>        |                         |  |
|     |   | Non Individuals/ Individ   | uals               |                         |  |
|     |   | Personalised (a) D   | igital Mode        | ₹3/- per leaf           |  |

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|     |                           | request thro   | ugh      | (b) Bran          | nch                 | ₹4/- per leaf          |  |
|-----|---------------------------|--|----------|-------------------|---------------------|------------------------|--|
|     |                           | Non- Person  | _        | ₹5/- pei          |                     | 1                      |  |
|     |                           | Free Chequ   | e Book   | :                 |                     |                        |  |
|     |                           | CD A/or On   | o Chag   | ua baalr          | of 20 Loor          | vas fras in s          |  |
|     |                           | Financial Ye   | -        | ue book           | or 20 Leav          | ves free in a          |  |
|     |                           |  |          | Chequ             | ie Leaves           | Free in a              |  |
|     |                           | Financial Ye   |          |                   |                     |                        |  |
|     |                           | CENT PRE   | MIUM I   | FREE L            | EAVES:              |                        |  |
|     |                           | Rural  | Semi     | Urban             | Urban               | Metro                  |  |
|     |                           | 60   | 100      |                   | 150                 | 200                    |  |
|     |                           |  |          |                   |                     |                        |  |
|     |                           | Variant  |          |                   | eque Book           | c over and             |  |
|     |                           | Cent Silver  |          |                   |                     | ll be charged          |  |
|     |                           | Cent Gold  |          |                   |                     | applicable to          |  |
|     |                           | Cent Diamo   | ond   10 |                   | mai current<br>ove. | t a/c as given         |  |
| 1.5 | Standing Instructions     | 1  |          | <u> </u>          |                     |                        |  |
|     | 2                         | Particulars Charges  |          |                   |                     |                        |  |
|     |                           | Registration of SI Within the Bank: NIL  |          |                   |                     |                        |  |
|     |                           |  |          |                   |                     | k : ₹50/- per          |  |
|     |                           | E  | - C C1   | 1: 337            | instruction         |                        |  |
|     |                           |  |          | _                 |                     | Bank : NIL : ₹50/- per |  |
|     |                           | other institu  |          |                   | instruction         | -                      |  |
|     |                           | premium etc  |          |                   | Remittanc           |                        |  |
|     |                           |  |          |                   | plus actua          |                        |  |
|     |                           | Non Execut   |          | *                 | _                   | r transaction          |  |
|     |                           | to insufficie<br>Applicable  |          |                   | plus                | Remittance plus actual |  |
|     |                           | transactions   | to an t  | ypes or           | postage             | pius actuai            |  |
|     |                           |  |          |                   | 10-                 |                        |  |
|     |                           | NOTE:  |          |                   |                     |                        |  |
|     |                           | No charges to  | o be lev | ied for t         | ransfer entr        | ries within the        |  |
|     |                           | accounts m   | aintaine | d at              | the same            | branch and             |  |
|     |                           |  | -        |                   | _                   | hall be carried        |  |
|     |                           |  |          |                   |                     | charges and            |  |
|     |                           | SI remitting of  | marges   | are to be         | ievieu.             |                        |  |
|     |                           | 1. Crediting   | / Remit  | ting inter        | est in term         | deposit                |  |
|     |                           | <ol> <li>Crediting/ Remitting interest in term deposit</li> <li>Crediting/Remitting Recurring Deposit</li> </ol> |          |                   |                     |                        |  |
|     |                           | instalments  |          |                   |                     |                        |  |
|     | ~ -                       | 3. Crediting   | /Remitt  | ing insta         | lments in Lo        | oan accounts           |  |
| 1.6 | Stop Payment Instructions | Doution la   |          | Char              | 700                 | T                      |  |
|     |                           | Particulars SB Account   | c        | Char <sub>3</sub> | _                   | ment, Range            |  |
|     |                           | SD ACCOUNT   | 3        | X100/-            | - per msuu          | mem, Kange             |  |

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|     |   | CD/CC/OD<br>Accounts  | and 1<br>₹200<br>of C | heque ₹400/- (range of 3<br>more cheque)<br>0/- per instrument, Range<br>heque ₹600/- (range of 3<br>more cheque) |  |  |
|-----|---|---|-----------------------|---|--|--|
|     |   | NOTE:   |                       |   |  |  |
|     |   | <ul> <li>To be levied only once i.e. at the time of accepting the instructions for stop payment and no charge be levied while actually returning such instrument through clearing.</li> <li>No charges shall be levied if stop payment instructions made through registered Internet Banking</li> </ul> |                       |   |  |  |
| 1.7 | Cancellation / Revocation of Stop Payment Instructions                            | SB Accounts CA/CC/OD Account  | as S                  | ₹20/-per instrument;<br>Maximum ₹200/- per instruction  |  |  |
| 1.8 | Penalty Charges for Depositing<br>Delayed Instalment Recurring<br>Deposit Account | ₹1/-per 100/- pm irrespective of periodicity of   |                       |   |  |  |
|     |   | against payment of instalments in Recurri   | f equing dep          | nterest should be paid at   |  |  |
| 1.9 | Closure of Account  |   |                       |   |  |  |
|     |   | Particulars   |                       | Charges   |  |  |
|     |   | A. Account Cl<br>within 14 days from<br>opening of account  |                       | No Charges  |  |  |
|     |   |   | after                 | 14 days but within 12   |  |  |
|     |   | RD Account  |                       | ₹100/-  |  |  |
|     |   | Savings Bank accoun   | nt                    | ₹300/-  |  |  |
|     |   | Current Accounts  | 10                    | ₹600/-  |  |  |
|     |   | Accounts closed after months  | er 12                 | Nil   |  |  |
|     |   | NOTE:   |                       |   |  |  |
|     |   | <ul> <li>No account Closure charges on account of Death<br/>of the customer.</li> </ul>   |                       |   |  |  |
|     |   | Transfer of account from one branch to another branch of the Bank shall not be considered as closure of account, hence no charges will be recovered. Similarly opening of another account in the joint names after closing the existing one and   |                       |   |  |  |

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| 1.10 | Operation in the Account                                 | not be considered as of If the customer is not of SB/CA a/c or serving / she may within 14 account, approach the other accounts. Alternate refund of the amount him / her with any into bank will not levy and of the account within | the deceased depositor account shall dered as closure of account.  mer is not happy about his/ her choice /c or services provided by the bank, he within 14 days from the opening of broach the bank to switch to any of our hts. Alternatively, he / she may ask for e amount which will be given back to the any interest it may have earned. The ot levy any service charge for closure unt within 14 days from the date of first payment into the account. |   |  |  |  |
|------|--|--|--|---|--|--|--|
|      | r  | Particulars  | Individual   | s Non -                                 |  |  |  |
|      |  |  |  | Individuals                             |  |  |  |
|      |  | Registration / Allowing operations through registration of Power of Attorney   | ₹500/-all customers  | ₹1000/-                                 |  |  |  |
|      |  | Change of Authorized<br>Signatory/ Operational<br>instructions in the<br>account/ Recording<br>reconstitution  | NIL  | ₹200/- per occasion                     |  |  |  |
|      |  | NOTE: No charges in case of /account holder  | death of ex  | xisting signatory                       |  |  |  |
|      | MITTANCES  |  |  |   |  |  |  |
| 2.1  | Issuance of Demand Draft                                 | Up to ₹10000/-   | ₹50/-  |   |  |  |  |
|      |  | Above ₹10,000/-  | ₹4/- per   |   |  |  |  |
|      |  | Against tender of Cash<br>(Below ₹50000/-)   |  | of over and normal charges ioned above) |  |  |  |
| 2.2  | Issuance of Duplicate Draft /<br>Revalidation of Draft / | DEMAND DRAFT/OTI   | HER INSTI  | RUMENT                                  |  |  |  |
|      | Cancellation of Drafts / Other Instruments               | Revalidation Cancellation  |  |   |  |  |  |
|      |  | Issuance of Lost Instrume  | ent(s)   | ₹100/- per                              |  |  |  |
|      |  | Issuance of Duplicate Dra  | ` '  | instrument                              |  |  |  |
|      |  | Against tender of Cash<br>₹50000/-) for any  |  | ₹250/-per                               |  |  |  |
|      |  | NOTE for Para 2.1 and No charges shall be  |  | instrument ssuance of Drafts            |  |  |  |

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| 2.3 | Cheques (Including ECS) / | Housing Loans.  Credit/ Deposit Scher account) specific concer mentioned specifically in No charges to be levied draft issued for paymarestrictions under incorrect cash in respect of matures.  | me (including NO Frill essions would continue as in the concerned Scheme. In the concerned Scheme. It is to proceed the to the tax act for paying in the deposit accounts like of or other such accounts schemes |
|-----|---------------------------|--|--|
|     | Bills Returning Charges   | INWARD RETURNING (   |  |
|     |                           | Amount of Cheque   | Charges  |
|     |                           | DUE TO INSUFFICIENT  |  |
|     |                           | Up to ₹1 Lakh > ₹1.00 Lakh to ₹1.00 crore  | ₹200/-per instrument<br>₹500/- per instrument  |
|     |                           | Above ₹1.00 crore  | ₹2000/- for 1 <sup>st</sup> cheque<br>and ₹2500/-per<br>instance from 2 <sup>nd</sup><br>cheque onwards<br>during the month.   |
|     |                           | Interest at applicable rate remained out of funds (i.e OD is to be charged extra)  | for number of days Bank e. actual interest@ clean  |
|     |                           | For Other Reason: ₹100/- p   |  |
|     |                           | No charge in case of Techn   |  |
|     |                           | OUTWARD RETUR<br>Cheque/Bills  | RNING CHARGES:   |
|     |                           | a) Through Clearing Hou  | se   |
|     |                           | Up to ₹1.00 lakh   | ₹100/-per instrument.  |
|     |                           | Above ₹1.00 lakh   | ₹200/-per instrument   |
|     |                           | b) For Presentation Direction Direct | •  |
|     |                           | ₹150/- Plus out of pocker collection charges whichev   | er is higher.  |
|     |                           | OUTSTATION RETU<br>(Inward /Outward)   | URNING CHARGES   |
|     |                           | Cheques Up to ₹1.00 lakh   | ₹100/- per instrument + out of pocket expenses   |
|     |                           | Cheques above ₹1.00 lakh   | ₹200/-per instrument + out of pocket expenses  |
|     |                           | Bills  | ₹200/- + out of pocket expenses or 50% of collection charges whichever is higher.  |

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| 3.1 |   |   |  |
|-----|---|---|--|
|     | Collection of Outstation Cheques / Drafts | Particular  | Charges  |
|     | Cheques / Brans                           | Cheques up to ₹10000/-  | ₹ 50/- per instrument  |
|     |   | > ₹10000/- and up to  | ₹100/- per instrument  |
|     |   | ₹1.00 lakh  | 1  |
|     |   | Above ₹ 1.00 lakh   | ₹250/- per instrument  |
|     |   | Collection of Local   | No Charges   |
|     |   | Cheques through   |  |
|     |   | Clearing  |  |
|     |   | <ul> <li>charges such as courie expenses, etc., should customers except in mentioned.</li> <li>Collection charges in a should be levied on the instruments.</li> <li>Immediate Credit of accounts of individual a Immediate credit of or</li> </ul>                         | cess, if any). No additional er charges, out of pocked be levied from the cases where specifically case of outstation cheque the Gross amount of the Outstation Cheques in |
| 3.2 | Collection of Local / Outstation          | 1 1   |  |
|     | Bills Outward & Inward {Clean             | Slab  | Charges  |
|     | / Documentary / Usance &                  | Up to ₹10000/-  | ₹100/- + Out of Pocket   |
|     | Supply Bills Including Bills              |   | Exp.   |
|     | Received Under Inland LC                  | Above ₹10000/-  | ₹10/- per thousand or  |
|     | (Excluding Drafts, Cheques                |   | part thereof + Out of  |
|     | Etc.)}                                    |   | Pocket Exp.; Min ₹100/   |
|     |   | C1 C : 1  | Max ₹15000/-   |
|     |   |   |  |
|     |   | Change of original  | ₹200/- per reference   |
|     |   | instructions (IBC/OBC)  | ₹200/- per reference   |
|     |   | instructions (IBC/OBC) i.e. Waiving C Form,   | ₹200/- per reference   |
|     |   | instructions (IBC/OBC) i.e. Waiving C Form, delivery Free of Payment,   | ₹200/- per reference   |
|     |   | instructions (IBC/OBC) i.e. Waiving C Form, delivery Free of Payment, Extending retirement  | ₹200/- per reference   |
|     |   | instructions (IBC/OBC) i.e. Waiving C Form, delivery Free of Payment,   | ₹200/- per reference  Normal Collection  |
|     |   | instructions (IBC/OBC) i.e. Waiving C Form, delivery Free of Payment, Extending retirement time, etc.   |  |
|     |   | instructions (IBC/OBC) i.e. Waiving C Form, delivery Free of Payment, Extending retirement time, etc.  Documents received for   | Normal Collection<br>Charges + out of pocket   |
|     |   | instructions (IBC/OBC) i.e. Waiving C Form, delivery Free of Payment, Extending retirement time, etc.  Documents received for collection: if required to  | Normal Collection<br>Charges + out of pocket   |
|     |   | instructions (IBC/OBC) i.e. Waiving C Form, delivery Free of Payment, Extending retirement time, etc.  Documents received for collection: if required to be delivered free of payment to drawee OR to be returned back as   | Normal Collection<br>Charges + out of pocket   |
|     |   | instructions (IBC/OBC) i.e. Waiving C Form, delivery Free of Payment, Extending retirement time, etc.  Documents received for collection: if required to be delivered free of payment to drawee OR to   | Normal Collection<br>Charges + out of pocket   |
|     |   | instructions (IBC/OBC) i.e. Waiving C Form, delivery Free of Payment, Extending retirement time, etc.  Documents received for collection: if required to be delivered free of payment to drawee OR to be returned back as Unrealised Charges on Inward                      | Normal Collection Charges + out of pocket expenses  Remittance charges to  |
|     |   | instructions (IBC/OBC) i.e. Waiving C Form, delivery Free of Payment, Extending retirement time, etc.  Documents received for collection: if required to be delivered free of payment to drawee OR to be returned back as Unrealised  Charges on Inward Collection (Bank to | Normal Collection Charges + out of pocket expenses  Remittance charges to be collected from the  |
|     |   | instructions (IBC/OBC) i.e. Waiving C Form, delivery Free of Payment, Extending retirement time, etc.  Documents received for collection: if required to be delivered free of payment to drawee OR to be returned back as Unrealised Charges on Inward                      | Normal Collection Charges + out of pocket expenses  Remittance charges to  |

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|     | T                                      |                   |         | 1 1 50.50                                 |
|-----|--|-------------------|---------|---|
|     |  |                   |         | be shared on 50:50 basis                  |
|     |  | Actual pos        | tage/c  | ourier charges and any other out          |
|     |  | of pocket         | expen   | ses have to be recovered in full          |
|     |  | from the cu       | ıstome  | ers.                                      |
|     |  | Collection        | charge  | es in case of bills should be levied      |
|     |  | on the gros       | s amo   | unt of the instrument.                    |
| 3.3 | Outstation Returning Charges           | As per Para 2.3   | 3       |   |
|     | (Inward / Outward Collection)          |                   |         |   |
| 3.4 | Purchase / Discount of Cheques / Bills | As per guidelin   | nes iss | ued from time to time                     |
| 3.5 | Collection of Deposit Receipts         | Collection        | Bank    | shall levy charges as applicable          |
|     | on Maturity                            | of Other          | to co   | ollection of cheques. However, if         |
|     |  | Bank"s            | proc    | eeds are invested in FD for a             |
|     |  | Deposit           | mini    | mum period of one year then no            |
|     |  | Receipts on       | char    | ges and only out of pocket                |
|     |  | Maturity          | expe    | nses to be recovered.                     |
|     |  |                   | •       | ·   |
|     |  | In all cases, po  | ostage  | charges and other out of pocket           |
|     |  | expenses have     | to be   | recovered in full.                        |
| 3.6 | Presentation of Usance Bills           | ₹100/- per bill   | +out o  | of pocket expenses                        |
|     | For Acceptance                         |                   |         |   |
| 3.7 | Collection of Interest /               | Dividend War      | rants,  | Interest Warrants, refund Orders          |
|     | Dividend Warrant Directly              | for amount up     | to ₹    | 1000/- are to be collected at par,        |
|     | Received By The Branch                 | even they are o   | lrawn   | on other banks and payable at out         |
|     |  | station centres   | . Out   | of pocket expenses like postage           |
|     |  | etc. are to be re | ecover  | ed in full.                               |
|     | SH HANDLING CHARGES- DE                |                   |         |   |
| 4.1 | Saving Bank Accounts                   |                   |         | & Non Base Branch                         |
|     |  | Based on Tra      |         |   |
|     |  |                   |         | per month thereof ₹25/- per               |
|     |  |                   |         | through alternate channels i.e.,          |
|     |  | BNA, ATM a        |         | DM)                                       |
|     |  | Based on Am       |         |   |
|     |  | Up to ₹2.00 la    |         | Free (Per day)                            |
|     |  | Above ₹2.00       | lakh    | ₹1 per thousand, subject to minimum ₹25/- |
| 4.2 | Current / Cash Credit/                 | Applicable on     | Base    | & Non Base Branch                         |
|     | Overdraft and Other Accounts           | Based on Am       | ount    |   |
|     | of Customers                           | Up to ₹2 Lakl     | 1       | Free (Per day)                            |
|     |  | Above ₹2 Lak      | ch      | ₹1 per thousand, subject                  |
|     |  |                   |         | to min. ₹50/-, max ₹15000/-               |
|     |  | NOTE FOR P        | PARA    |   |
|     |  |                   |         | ve shall be levied for deposit of         |
|     |  | cash per da       |         |   |
|     |  |                   |         | g charges on amount deposited in          |
|     |  |                   |         | ng CC/OD)/ NPA/suit filed                 |
|     |  | accounts          |         | - ,                                       |
|     | •                                      |                   |         |   |

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| 5. CA | SH HANDLING CHARGES- W       | ITHDRAWAL  |                                   |           |                                |  |
|-------|------------------------------|--|-----------------------------------|-----------|--------------------------------|--|
| 5.1   | Saving Bank Accounts         | At Base Branch   |                                   |           |                                |  |
|       |                              | Free: Maximun  |                                   |           |                                |  |
|       |                              |  | r ₹1000/- o                       | r part th | ereof. Minimum ₹               |  |
|       |                              | 25.00  |                                   |           |                                |  |
| 5.2   | Current / Cash Credit/       | At Base Branch   |                                   |           |                                |  |
|       | Overdraft and Other Accounts | per their respectiv  |                                   | - Free A  | Amount per day as              |  |
|       |                              | Variant  |                                   | QAB       |                                |  |
|       |                              | Silver   |                                   | ₹1.00 la  | ıkh                            |  |
|       |                              | Gold   |                                   | ₹2.00 la  | ıkh                            |  |
|       |                              | Diamond  |                                   | ₹5.00 la  | ıkh                            |  |
|       |                              | or part thereof. M  All other CA/CO  Customers: Free  ₹2.00 per ₹1000/-    | C/ <b>OD and o</b><br>up to ₹1.00 | other A   | ccounts of er day. Thereafter, |  |
| 6. LO | OCKER/ SAFE CUSTODY          |  |                                   |           |                                |  |
| 6.1   | Locker Rent Annual           |  |                                   |           |                                |  |
|       |                              | Size of Locker   | Rural /<br>Urban                  | Semi      | Urban/ Metro                   |  |
|       |                              | Group I  | ₹1000/-                           |           | ₹1500/-                        |  |
|       |                              | Group II   | ₹1500/-                           |           | ₹2000/-                        |  |
|       |                              | Group III  | ₹2000/-                           |           | ₹3000/-                        |  |
|       |                              | Group IV   | ₹2000/-                           |           | ₹3000/-                        |  |
|       |                              | Group V  | ₹3,000/-                          |           | ₹4,000/-                       |  |
|       |                              | Group VI   | ₹4,500/-                          |           | ₹6,000/-                       |  |
|       |                              | Group VII  | ₹6,000/-                          |           | ₹8,000/-                       |  |
|       |                              | Group VIII   | ₹8,000/-                          |           | ₹10,000/-                      |  |
|       |                              | A premium of 25% in identified met subject to review of identified branche |                                   |           |                                |  |
|       |                              | Mumbai Main O  | office                            |           |                                |  |
|       |                              | Group A  |                                   |           | 2500                           |  |
|       |                              | Group B/BB   |                                   |           | 3500                           |  |
|       |                              | Group C  |                                   |           | 7000                           |  |
|       |                              | Group D  |                                   |           | 25000                          |  |
|       |                              | Safe   |                                   |           | 50000                          |  |
| 6.2   | Slab Wise Discount on        |  | •                                 |           |                                |  |
|       | Advanced Locker Rent         | Period   |                                   | Disc      | count % age                    |  |
|       |                              | 1 year + 6 month   | ns & above                        | 2%        |                                |  |
|       |                              | 2 years  |                                   | 5%        |                                |  |
|       |                              | 3 years  |                                   | 10%       |                                |  |

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|     |  | 4 years  | 15%                          |  |  |
|-----|--|--|------------------------------|--|--|
|     |  | 5 years  | 20%                          |  |  |
|     |  | Staff  | 75%                          |  |  |
| 6.3 | Security Deposit Required for  |  | ssee) is required to keep an |  |  |
|     | Lockers  | amount equivalent to thre  | e years rent + charges for   |  |  |
|     |  | break opening of the locke   | r + Rs1000/- in the form of  |  |  |
|     |  | Term Deposit   |                              |  |  |
| 6.4 | Penalty for Delayed Payment of   |  |                              |  |  |
|     | Locker Rent  | 1 <sup>st</sup> Quarter  | 10% of annual rent           |  |  |
|     |  | 2 <sup>nd</sup> Quarter  | 25% of annual rent           |  |  |
|     |  | 3 <sup>rd</sup> quarter  | 40% of annual rent           |  |  |
|     |  | 1 year   | 50% of annual rent           |  |  |
|     |  | For more than 1 year   | Locker to be broken          |  |  |
| 6.5 | Restriction on Number of   | No. of locker visits per y   | ear-15 visits per year free; |  |  |
|     | Operations   | thereafter ₹100/- per visit.   |                              |  |  |
|     |  |  |                              |  |  |
|     |  | NOTE:  |                              |  |  |
|     |  | XX/1-11- 1   | 4111                         |  |  |
|     |  | <u> </u>   | the branches are advised to  |  |  |
|     |  | _  | ause in the locker lease     |  |  |
|     |  | register.  |                              |  |  |
|     |  | "I /We agree to pay ₹100   | /- per operation beyond 15   |  |  |
|     |  | operations in a financial year"  |                              |  |  |
| 6.6 | Refund of Locker Rent  |  | ocker facility shall be One  |  |  |
|     |  |  | urrender of Locker, Refund   |  |  |
|     |  | of the Locker Rent, if   | any, shall be paid for the   |  |  |
|     |  | Complete Quarters left   | as on the Date of Surrender  |  |  |
|     |  | The state of the s | ocker Rent has already been  |  |  |
|     |  | received in advance.   |                              |  |  |
|     |  |  | of locker before five years, |  |  |
|     |  | _  | normal rates (without        |  |  |
|     |  |  | charged and rest of the      |  |  |
|     |  | amount shall be refunde  ➤ In case of surrender, GS  |                              |  |  |
| 6.7 | Other  | in case of surrender, of   | 31 will not be refunded      |  |  |
| 0.7 | Offici   | Break Open Charges   | Actual + ₹1000/-             |  |  |
|     |  | /Drill Opening   | towards                      |  |  |
|     |  | Duplicate Keys   | towards                      |  |  |
|     |  |  | Charges at The Time of       |  |  |
|     |  | Leasing Out of Lockers   |                              |  |  |
|     |  | Rural/Semi Urban   | ₹ 200/-                      |  |  |
|     |  | Urban/Metro ₹ 500/   |                              |  |  |
|     |  | NOTE:  |                              |  |  |
|     | While letting out the locker, the customer must have Saving/ Current A/C or open a Saving/ Current A/C |  |                              |  |  |
|     |  | link with locker account, a  | and submit Standing          |  |  |

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|        |   | instruction to debit<br>rent and over dues, i  |          |                             | r recovery of annual Banks" norms.     |  |
|--------|---|--|----------|-----------------------------|--|--|
|        |   | The existing locker holders without linked Saving/Current A/C must also open Saving/Current A/c link with locker account, and submit Standing instruction to debit his/her a/c for recovery of annual rent and over dues, if any, as per Banks" norms. |          |                             |  |  |
| 6.8    | Safe Custody Charges                            |  |          |                             |  |  |
|        |   | Authorized Bran  |          | •                           | (Facility to be                        |  |
|        |   | provided to existing   |          |                             |  |  |
|        |   | Folio opening Char   | •        | ₹150/                       |  |  |
|        |   | Scrip/Security Pape  | ers      | ₹100/                       |  |  |
|        |   | Sealed Cover   |          |                             | - per cover pa or<br>hereof            |  |
|        |   | Sealed Boxes   |          |                             |  |  |
|        |   | For Boxes up to size (30cmX30cmX30cmX30cm)   |          | ₹3000<br>annur              | 0/-per box per n                       |  |
|        |   | For bigger size  |          | part t                      | - per cubic feet or thereof per annum. |  |
|        |   | Bank"s own de<br>Receipts  | posits   | No ch                       |  |  |
|        |   | 1 -  |          |                             | her banks shall be                     |  |
|        |   | exempted from charges.   |          |                             |  |  |
|        |   | For security connot to be provide  |          |                             | hese services are                      |  |
| 7. DO  | OR STEP BANKING (DSB)                           | not to be provid   | icu to g | ciiciai                     | public                                 |  |
| 7.1    | For Sr. Citizens Above 70                       | Particulars  |          |                             | Charges                                |  |
|        | Years and Differently Abled                     | Non-Financial Tran   | saction  | 1                           | ₹75/- + GST                            |  |
|        | Persons   | Financial Transaction  | on       |                             | ₹75/- + GST                            |  |
| 7.1.1  | DSBS under PSB alliance at selected 100 centres | ₹ 75 + GST   |          |                             |  |  |
| 8. MIS | SCELLANEOUS SERVICES                            |  |          |                             |  |  |
| 8.1    | Old Record Enquiries                            | Particulars  | Char     | ges                         |  |  |
|        |   | Up to one Year   |          | -                           | eference plus out of                   |  |
|        |   | Old  |          | t Expe                      |  |  |
|        |   | Beyond 1 year  |          | 0/- per reference /request/ |  |  |
|        |   | document /j  |          | _                           | er sheet + out of                      |  |
|        |   | Charges to be refur part of the bank   |          |                             | ake detected on the                    |  |
| 8.2    | Attestation / Certificate                       |  |          |                             |  |  |
|        |   | Individuals  |          |                             | Individuals                            |  |
|        |   | ₹100/- Per occasion  | 1        | ₹150/                       | - Per occasion                         |  |
|        |   | ILLUSTRATIVE<br>ATTESTATION  | LIST     | OF                          | CERTIFICATE/                           |  |

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|     |                                   | 1   |                                    |  |  |  |
|-----|-----------------------------------|---|------------------------------------|--|--|--|
|     |                                   | <ol> <li>Issue of No Dues Certificate on adjustment of Loan Account.</li> <li>Issue of No Objection Certificate to the applicants under various Government sponsored schemes</li> <li>Certificate of Interest paid on Deposits or TDS Certificate for the first time</li> <li>The beneficiaries who opt for any e-payment from</li> </ol> |                                    |  |  |  |
|     |                                   | 1   | rtification of mandate will        |  |  |  |
| 8.3 | Other                             |   |                                    |  |  |  |
|     |                                   | Particulars   | Charges                            |  |  |  |
|     |                                   | Copy/ image of Cheque/<br>Draft (Paid/) by the bank   | per instrument                     |  |  |  |
|     |                                   | Image of Cheques sent for collection (In CTS)   | ₹100/- per instrument              |  |  |  |
|     |                                   | Loss of (Metal) Token  Postal Charges (Page)  | ₹50/- per Token<br>₹75/- or actual |  |  |  |
|     |                                   | Postal Charges (Regd. Post/Speed Post/ Courier  | expenditure- whichever             |  |  |  |
|     |                                   | Charges)  | is higher First time: Free there   |  |  |  |
|     |                                   | Nomination Charges  | after ₹100/- per occasion          |  |  |  |
| 8.4 | Concessional/ Exempted Categories | AS PER APPENDIX   |                                    |  |  |  |
| 8.5 | Concessions Not Specified         | 1 -   | wer vested with various            |  |  |  |
|     | Elsewhere                         | sanctioning authority.  |                                    |  |  |  |

| SERVICE CHARGES PERTAINING TO "GENERAL BANKING" |             |     |                |          |    |
|---|-------------|-----|----------------|----------|----|
| APPENDIX:EXEMPTION /                            | CONCESSIONS | FOR | <b>VARIOUS</b> | CATEGORY | OF |

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| CUS | TOMERS   |   |
|-----|--|---|
| a)  | Defence /Ex-service men /Paramilitary Forces /CISF   | <ul> <li>At par remittance to family up to ₹50,000/- per month. Further, they may be allowed onetime remittance for payment of school/college fees in a year. Postage and out of pocket expenses are to be recovered.</li> <li>At par collection of all cheques to be received from the Govt. in respect of Salary/TA/DA/Arrears/Terminal Dues etc.</li> <li>At par custody of Wills;</li> <li>Standing instructions free of charge within same branch;</li> <li>Normal concessions (instant credit facilities) as applicable to other customers in respect of outstation cheques up to ₹15,000/- at a time.</li> </ul>   |
| b)  | Freedom fighters and their widows /widowers, widows of Defence Forces /Police forces personnel dying on duty | <ul> <li>No service charges for attestation / certificate</li> <li>No service charges to be levied on:</li> <li>Remittance</li> <li>Issuance of cheques</li> <li>Collection of pension bills/pension cheques</li> <li>Discount of pension bills/pension cheques</li> <li>Attestation / Certificate</li> </ul>   |
| c)  | Senior Citizens  | <ul> <li>Senior Citizens shall be allowed two Remittances / Collections aggregating to ₹25,000/-per month free of charges for personal use.</li> <li>No condition of maintenance of minimum balance.</li> <li>The accounts should be in single name of senior citizen or jointly with a close relative where senior citizen is principal account holder.</li> <li>50% concession in:         <ul> <li>Duplicate passbook and statement.</li> <li>Cheque book issuance charges</li> <li>Stop payment instructions</li> <li>Closure of account</li> <li>Issuance of duplicate draft /revalidation of draft / cancellation of drafts/other instruments</li> </ul> </li> <li>No charges for cancellation / revocation of stop payment instructions</li> <li>10% additional concession on advanced locker rent to senior citizen is available subject to the condition of maintaining quarterly average balance of ₹50000 and above shall also continue</li> <li>No service charges for attestation / certificate</li> </ul> |
| d)  | Pensioners   | <ul> <li>No service charges to be levied on Collection / Discount of Pension Cheques / Bills of Pensioners of Central / State Govt. and Armed Forces.</li> <li>Free remittance facility by debit to S.B. Account maintained by pensioners for personal uses.</li> <li>At par collection of cheques of retirement dues.</li> <li>No condition of maintenance of minimum balance.</li> </ul>  |

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|    |   | 500/ concession in:   |
|----|---|---|
| e) | Students  | <ul> <li>➤ 50% concession in:         <ul> <li>✓ Duplicate passbook and statement.</li> <li>✓ Cheque book issuance charges</li> <li>✓ Stop payment instructions</li> <li>✓ Closure of account</li> <li>✓ Issuance of duplicate draft /revalidation of draft / cancellation of drafts/other instruments</li> </ul> </li> <li>➤ No charges for cancellation / revocation of stop payment instructions</li> <li>➤ No service charges for pension certificate</li> <li>➤ No service charges for attestation / certificate</li> <li>➤ Issuance (including duplicate) / Cancellation / Revalidation of Demand Draft (as per Para 2.1 and 2.2) for educational purposes, students will be required to pay only ₹20/ pagingtrument</li> </ul> |
|    |   | required to pay only ₹20/- per instrument.  ➤ No condition of maintenance of minimum balance.  ➤ No service charges for attestation / certificate   |
| f) | Government Departments/ Ministries/ Departments of State Governments Including, Railways, Defence etc.                | All non-credit related service charges are exempted subject to maintenance of their account with any of our branches.   |
| g) | Remittance / Collection facilities for PM"s / CM"s Relief funds   | Free remittance/ collection facilities are permissible for these activities.  |
| h) | Collection of subsidy under<br>Government Sponsored<br>Schemes  | At par collection of cheques (only cheques issued by Government representing subsidy under Government sponsored Schemes).   |
| i) | Teachers Employed in<br>Government Run Schools /<br>Central Schools   | <ul> <li>Free discounting of salary bills / cheques up to ₹25000/</li> <li>At par collection of salary bills.</li> </ul>  |
| j) | Religious, Welfare Service, Charitable institutions etc. exempted from payment of income tax under the income tax act | <ul> <li>Collection of instruments favouring religious, welfare service, charitable institutions who are exempted from payment of income-tax under the income tax act be done at par.</li> <li>Issue of DDs /TTs to beneficiaries of these institutions be also done at par.</li> <li>The concession will be subject to production of certificate from Income Tax Department for the exemption from payment of Income Tax.</li> <li>Specific Concessions of 100% exemption for renowned trusts, Temples, Missionaries, cancer societies, Helpage India, Ram Krishna Mission/Math, Foundations promoted by Government agencies.</li> </ul>   |
| k) | Blind /Disabled /DIVYANG and Institutions set up for their benefit  | <ul> <li>➢ Institutions which are exempted from payment of income tax and especially set up for benefits of blinds, disabled and differently abled be allowed:</li> <li>✓ Collection of up-country instruments at par</li> <li>✓ Payment made by these institutions to their own beneficiaries by way of DDs /TTs be allowed free of charges.</li> </ul>  |

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|    |  | <ul> <li>Further, in the individual accounts of these categories of persons, identified and confirmed by the Branch Manager at the time of opening of accounts, the issue of RTGS/NEFT/IMPS/DDs /TTs be allowed free of charge. Such concessions to be permitted on transactions issued to be debit of the persons" accounts and not against cash payment.</li> <li>Waiver of collection charges for instruments up to ₹50,000/- at par collection.</li> <li>No condition of maintenance of minimum balance for Blind /Disabled / Divyang persons.</li> <li>No service charges for attestation / certificate for Blind /Disabled / Divyang persons</li> </ul>   |
|----|--|---|
| 1) | Cooperative Banks, Land Development Banks, Service Cooperatives, Districts Rural Development Agencies etc. | 1) No charges be levied for collection of cheques deposited by DRDA, Farmers Cooperative Societies (bank"s own sponsored), and Primary Agricultural Societies banking with us.  2) Cooperative banks may be extended remittance facilities under RBI Remittance Facilities Scheme - 1975 provided they agree to abide by the following (restricted to issue DDs /TTs only).  ➤ The Urban cooperative banks should give an undertaking at their HO level that they will charge their customers same charges as charged by our bank for issue of demand drafts.  ➤ The concerned bank and the cooperative bank should come to an understanding to share the charges. The concessions of 50% of the usual service charges to cooperative banks might be extended only to those banks which maintained their accounts with our bank. The condition should, however, be that the cooperative bank must not pass on the benefit to their customers. Incumbent In-charge should take an undertaking from the cooperative bank that they will charge normal rates as per the service charges prescribed, to their customers.  3) Charges as per RBI Remittance Facility Scheme may be levied for transfer of funds from the account of Co-operative Bank at one centre to that at another centre. The charges as per RBI Remittance Facility Scheme are as follows:  ➤ For remittance up to ₹ 5000 = 0.03% Minimum ₹ 0.25  ➤ For remittance over ₹ 5000 = 0.02% Minimum |
| m) | Regional Rural Banks sponsored by our Bank   | <ul> <li>₹ 1.50</li> <li>1) 50% concession shall be available for issue of DDs /TTs and LG /ILC provided counter</li> </ul>   |

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| n) | Wholly owned subsidiaries of the Bank   | Guarantee /Security is obtained from the cooperative banks and the benefit of this concession is not passed on to the customers.  2) Remittance facility may also extended free to RRBs sponsored by our Bank on remittance of refinance instalments to NABARD as well as remittance of refinance from NABARD.*  3) No service charges may be levied on remittances of funds among HO, branches and Controlling Offices of RRBs.*  4) No Account Maintenance charges be levied in accounts maintained by RRBs with our Bank.*  5) Collection charges are to be shared between our bank and RRBs on a 50-50 basis in the following cases*:-  ✓ Cheques drawn on Public Sector Banks and tendered to them for collection by RRBs.  ✓ Instruments tendered by Public Sector banks to RRBs for collection  *(These instructions (no. 1 to 4) shall remain operative till priority sector and lead bank division issues any fresh instructions in respect of any of these activities regarding Regional Rural Banks)  To be provided free remittance facility from their corporate office to the branches and vice-versa |
|----|---|---|
| 0) | Special Transactions  | <ul> <li>without levying any service charges</li> <li>1) Fixed Deposits including NRI Accounts:</li> <li>➤ On cheques issued as per Court orders for investments in terms of deposits, service charges may be waived.</li> <li>➤ Transfer of funds on maturity of deposits as well as periodical interest to another branch of our bank to be done at par. Where the funds are to be transferred to another bank normal charges should be levied.</li> <li>➤ Collecting bank need not levy any service charges. The remitting bank to levy the charges as applicable to Remittances. In case of local remittances, the charges as applicable to issue of demand draft be levied.</li> <li>2) Cheques issued by Govt. of India in respect of grant made from the Prime Minister"s Relief fund to the State Govt., Dist. Magistrates, etc. should be collected without levying any service charges, and, credit be given immediately at par.</li> </ul>   |
| p) | Staff, Honourably retired Staff<br>and widows / widowers of<br>Honourably retired Staff | No service charges shall be levied for various transactions. The accounts should be in single name of staff / ex-staff or jointly with a close relative where staff / ex-staff is principal account holder.  > Widows / widowers of honourably retired Staff  |

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| q) S No | Note  F. DI Particulars ND TRANSFER | shall not be remarried and not gainfully employed to avail the benefits.  > However, any out of pocket expenses such as CERSAI, CIC, NeSL and any other third party expenses to be recovered.  Postage and Out of pocket expenses if any, to be recovered wherever not specified  GITAL BANKING  Charges |                       |                                  |  |  |  |
|---------|-------------------------------------|--|-----------------------|----------------------------------|--|--|--|
|         | 1                                   |  |                       |                                  |  |  |  |
| 1.1     | RTGS                                | CL 1   | Charasa Tharas        | 1-                               |  |  |  |
|         |                                     | Slab   | Charges Thro          | ngn<br>Net-Banking/m-<br>Banking |  |  |  |
|         |                                     | ₹2.00 lakh to<br>₹5.00 lakh  | ₹24.50/-              | NIL                              |  |  |  |
|         |                                     | Above ₹5.00<br>Lakh  | ₹49.50/-              |                                  |  |  |  |
| 1.2     | NEFT                                |  | T                     | <u>.</u>                         |  |  |  |
|         |                                     | Slab   | Charges Throu         |                                  |  |  |  |
|         |                                     |  | Branch                | Net-<br>Banking/m-<br>Banking    |  |  |  |
|         |                                     | Up to ₹10,000/-  | ₹2.50/-               |                                  |  |  |  |
|         |                                     | Above<br>₹10,000/- and<br>up to ₹1.00 lakh   | ₹5.00/-               | NIL                              |  |  |  |
|         |                                     | Above ₹1.00 lakh and up to ₹2.00 lakh  | ₹15.00/-              |                                  |  |  |  |
|         |                                     | Above ₹2.00 lakh   | ₹25.00/-              |                                  |  |  |  |
| 1.3     | IMPS                                | Slab   |                       | Charges                          |  |  |  |
|         |                                     | Up to ₹2000/-  |                       | Nil                              |  |  |  |
|         |                                     | Above ₹2000/- to   | ,                     | ₹ 2.5 + GST                      |  |  |  |
|         |                                     | Above ₹10,000/-  | TO 100000             | ₹ 5 + GST                        |  |  |  |
|         |                                     | Above ₹ 100000   |                       | ₹ 10 + GST                       |  |  |  |
| 1.4     | National Automated Clearing         |  |                       |                                  |  |  |  |
|         | House (NACH) Mandate                | Activity   | CH C "                | Charges                          |  |  |  |
|         |                                     | Outward NA Transactions of C   | CH Credit             | ₹ 2/- per record subject to a    |  |  |  |
|         |                                     |  | ACH Debit             | subject to a minimum of ₹        |  |  |  |
|         |                                     |  |                       | 500/-                            |  |  |  |
|         |                                     |  | Inward NACH Mandate ₹ |                                  |  |  |  |
|         |                                     | Outward NACH   | Mandate of            | acceptance<br>₹ 50/- per         |  |  |  |

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|       |   | Corpo         | rates  |         |                        | mandate on                    |  |  |
|-------|---|---------------|--|---------|------------------------|-------------------------------|--|--|
|       |   |               |  |         |                        | acceptance                    |  |  |
|       |   |               | ing charges  |         |                        | ₹ 100/-                       |  |  |
|       |   |               | (debit) on   | accour  | nt of                  |                               |  |  |
| 2 (7) |   |               | cient Funds  |         |                        |                               |  |  |
|       | IS ALERTS/ INTERNET BANK                          | ANG           |  |         |                        |                               |  |  |
| 2.1   | SMS   | Covino        | ra A aggunt  |         | ₹15/ n                 | or quarter                    |  |  |
|       |   |               | Savings Account ₹15/- per quarter  Other than Saving ₹25/- per quarter |         |                        |                               |  |  |
|       |   | Accou         |  | ilig \2 | <i>37</i> - pcr        | quarter                       |  |  |
|       |   |               |  | sic Sa  | ving De                | eposit Account /              |  |  |
|       |   |               |  |         | _                      | Citizen Accounts,             |  |  |
|       |   |               |  |         | unts, Mi               | tra Accounts, Staff           |  |  |
|       |   | & Ex-st       | aff Account  | S       |                        |                               |  |  |
| 2.2   | Internet Banking / Mobile                         |               |  |         |                        | I                             |  |  |
|       | Banking   | Regist        |  | 4       | NIL                    |                               |  |  |
|       |   | Duplic        |  | ssword  | _                      | er event in case of           |  |  |
|       |   | Charge        | es   |         | through                | request received Branches.    |  |  |
|       |   |               |  |         |                        | er, the incumbent             |  |  |
|       |   |               |  |         |                        | ge can waive off              |  |  |
|       |   |               |  |         |                        | rges looking into             |  |  |
|       |   |               |  |         | the genuineness of the |                               |  |  |
|       |   | <u> </u>      |  | ~=      | case.                  |                               |  |  |
|       | unch Note Acceptor (BNA) / Cas                    |               | Machine (  | CDM)    |                        |                               |  |  |
| 3.1   | Bunch Note Acceptor (BNA)                         | Partic        | ulan   |         | Change                 | og .                          |  |  |
|       | Cash Deposit Machine (CDM)                        |               | Card less  | cach    | Charge<br>NIL          | 25                            |  |  |
|       |   |               | t in SB/ CA  |         | IVIL                   |                               |  |  |
|       |   |               | c up to ₹2 L   |         |                        |                               |  |  |
|       |   |               | Card less  |         | ₹1 per                 | ₹1000/- or part               |  |  |
|       |   |               | t in SB A/c  | above   |                        | with a min. of                |  |  |
|       |   | ₹2 Lak        |  |         |                        | er transaction                |  |  |
|       |   | 1 1           | Card less  |         | ₹1 per ₹1000/- or part |                               |  |  |
|       |   |               | t in CA/ Co<br>₹2 Lakl   |         |                        | with a min. of er transaction |  |  |
|       |   | transac       |  | ı pei   | (23/- pc               | er transaction                |  |  |
| 4. AT | TM CUM DEBIT CARD CHAR                            |               |  | RD CH   | ARGES                  |                               |  |  |
| 4.1   | Variant   |               |  |         |                        |                               |  |  |
|       |   | Class         | Rupay/Pl   | VISA    | Rupay                  | Prepaid                       |  |  |
|       |   | ic            | atinum   | Platin  | Select                 |                               |  |  |
|       |   | 11            |  | um      |                        |                               |  |  |
| 1     |   | PRIMA         | ARY  | ·       | 30501                  |                               |  |  |
| 4.2   | Card Issuance Charges                             | <u> </u>      | <b>3200</b> /  |         |                        |                               |  |  |
| 4.2   | Card Issuance Charges                             | 200           | ₹300/-   | ₹600/-  | ₹950/-                 | ₹50/-                         |  |  |
| 4.2   | Card Issuance Charges                             | 200<br>Add o  | n Card   |         | ₹950/-                 |                               |  |  |
|       |   | 200<br>Add o  |  |         | ₹950/-                 | ₹50/-<br>NA                   |  |  |
| 4.2   | Card Issuance Charges  Annual Maintenance Charges | Add of As per | n Card<br>card varian  | t       |                        | NA                            |  |  |
|       |   | 200<br>Add o  | n Card card varian  *   ₹ 300  |         | ₹950/-                 |                               |  |  |

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|      |   | Classic  - KCC/ Classic Mudra/ Classic PMJDY  *From 2 <sup>nd</sup> year onward charges are free        | ls as 1 <sup>st</sup> year                                   | balances<br>above ₹ 500<br>on the date of<br>expiry of<br>card Annual<br>Maintenance<br>for one<br>additional<br>year, thereof.<br>In case,<br>balance goes<br>below ₹ 500<br>the entire<br>balance will<br>be forfeited<br>and card will<br>be closed. |  |  |
|------|---|---|--|---|--|--|
| 4.4  | Card surrender and transfer of unutilized balance                 | Not Applicable  |  | ₹250/-  |  |  |
| 4.5  | Hot Listing   | NIL   |  |   |  |  |
| 4.6  | Card Replacement Charges (Duplicate Issuance)                     | ₹150/-  |  |   |  |  |
| 4.7  | Duplicate PIN/ Regeneration of PIN through Branch                 | Request Through Branch Green PIN at ATMs **Exempted for Govt. Sp  | Charges ₹50/-* NIL   | me  |  |  |
| 4.8  | Transaction declined due to insufficient Balance                  | ₹15/- (charges are applications)  |  |   |  |  |
| 4.9  | For use of Bank"s own ATMs located in Metro and Non-Metro Areas   | Free Transaction After Free Transactions Exempted from above ch  A. Staff/Ex-Staff B. Cards issued in B | s ₹10/- per arges:   | ccount  |  |  |
| 4.10 | For use of other Danleys ATMs                                     | C. Defence Personne   | el and Pension   | ers   |  |  |
| 4.10 | For use of other Bank"s ATMs located in Metro and Non-Metro Areas | Free Financial and Non-financial Transactions After Free Financial Transactions                         | Metro^ 3 Transaction/ Month ₹ 20/- per Trans ₹ 9/- per Trans | sactions  |  |  |

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|      |   | Bengaluru and Hyderabad  Above charges are applicable to staff also.   |  |   |  |  |
|------|---|--|--|---|--|--|
| 4.11 | International Transactional Ch                          |  |  |   |  |  |
| a.   | Where our bank have the tie up                          | arges (II said raem  | ty opted in Debit                        | . caru)   |  |  |
|      | with Foreign bank                                       | Particular   | Card Type                                | Transaction<br>Charges  |  |  |
|      |   | Our Bank<br><>Druk Bank<br>(Bhutan)  | All international Debit card             | At Druk Bank ATMs Cash Withdrawal: 12/- (plus taxes) Balance Inquiry: ₹2/- (plus taxes)                                 |  |  |
|      |   | Our Bank<>RMA (Royal Monetary Authority Bhutan)  | All Rupay<br>International<br>debit card | At all ATMs in Bhutan other than Druk Bank ATMs Cash Withdrawal: ₹50/- (plus taxes) Balance Inquiry: ₹10/- (plus taxes) |  |  |
|      |   | Our<br>Bank<>EBL<br>Nepal  | All<br>International<br>debit card       | At EBL ATMs Cash Withdrawal: ₹50/- (flat) Balance Inquiry: ₹15/- (flat)   |  |  |
| þ.   | Where our bank do not have the tie up with Foreign bank | ALL INTERNAT   | TONAL DEBIT                              | CARD  |  |  |
|      |   | Particulars  | <b>Transaction Ch</b>                    | arges   |  |  |
|      |   | Balance<br>Enquiry   | ₹25/-                                    |   |  |  |
|      |   | Cash<br>Withdrawals  | and ranges fr                            | charges by the which is not fixed om country to ically between 2-   |  |  |
| c.   | Point of Sale (PoS) / e-Com                             | NOTE: For Rupay JCB International Debit Card:  ➤ Charges for International non-finance transaction: ₹30/-  ➤ All existing features & limits of Rup International Debit Card would inter alia apply for Rupay JCB Debits Cards.  3% of transaction amount |  |   |  |  |

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|             | Transactions   |   |  |                      |                                   |  |  |
|-------------|--|---|--|----------------------|-----------------------------------|--|--|
| 5. CN       | MS CHARGES   |   |  |                      |                                   |  |  |
| 5.1         | Fee Collection Module (FCM)  | ₹2/- per ₹10<br>₹40/-   | 00/-; Minimu                                   | m charge po          | er transaction is                 |  |  |
| 5.2         | Integrated Fee portal (IFP)  |   |  |                      |                                   |  |  |
|             |  | IBS   |  | ₹8/- to ₹20          |                                   |  |  |
|             |  | Debit Card  |  | 0.4% to 0.           |                                   |  |  |
| <i>7.</i> 2 | CMG (C. 1. M   | Credit Card   | • / 31   | 1% to 1.99           | <del>%</del>                      |  |  |
| 5.3         | CMS (Cash Management services)   | (Charges in paisa /per ₹1000)   |  |                      |                                   |  |  |
|             |  | Type of Annual Tur  |  |                      | ₹ crore                           |  |  |
|             |  | Centre  | >250   | 100-250              | <100                              |  |  |
|             |  | Metro   | 6  | 15                   | 25                                |  |  |
|             |  | Urban   | 20   | 30                   | 50                                |  |  |
|             |  | Semi<br>Urban   | 50   | 70                   | 90                                |  |  |
|             |  | Rural   | 70   | 90                   | 120                               |  |  |
| 5.4         | ADM (Auto Debit Mandate)   | @MCLR+6.5% shall be charged or in availing credit facility with @ROI being in the account + 1% for the days for what has been given in advance. |  |                      |                                   |  |  |
| Э. т        | ABIM (Mato Best Mandate)   | Mandate<br>Verification   | Registration/<br>Charges                       | ₹40/-per time charg  | mandate(One                       |  |  |
|             |  | Mandate charges on o  | execution                                      | ₹5/- per transaction |                                   |  |  |
|             |  | Representat returning ch  | arges  |                      | er transaction<br>nks guidelines) |  |  |
| 5.5         | E – CMS  | ₹5/- per trans  |  |                      |                                   |  |  |
|             | <ul><li>E: Above CMS charges are standard<br/>as per the cost benefit analysis of bu</li></ul> |   | charges will b                                 | e client spec        | cific and will be                 |  |  |
| Waiv        | er of Charges:   |   |  |                      |                                   |  |  |
|             | FCM  |   | 75% and 100                                    |                      | ger may waive<br>vely as per cost |  |  |
|             | ADM  | Regional  | ndate Registra<br>Manager may<br>anager may wa | waive upto           | 50%                               |  |  |
|             | E-CMS  | Recommenda  |  | ession may           | be sent to HO                     |  |  |
|             | CMS  | Regional  | Manager: 50 anager: 75% o                      | % of norma           |                                   |  |  |

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|        | G. BUSINESS CORRESPONDENTS (BC POINT) |  |                                   |  |  |  |  |
|--------|---------------------------------------|--|-----------------------------------|--|--|--|--|
| S No   | Particulars                           | Charges (All charges ar where it is specified)   | e inclusive of GST, except        |  |  |  |  |
| 1. ACC | COUNT OPENING                         | •  |                                   |  |  |  |  |
| 1.1    | SB / RD / TD                          | NIL  |                                   |  |  |  |  |
| 2. CAS | SH DEPOSIT                            |  |                                   |  |  |  |  |
| 2.1    | On-us (FI)                            | NIL  |                                   |  |  |  |  |
| 2.2    | On-us (Non-FI)                        | Four free transaction acro kept at ₹ 20/- per transacti                                | ss all channels. Charge to be on. |  |  |  |  |
| 2.3    | On-us Intersol (FI) N                 | NIL  |                                   |  |  |  |  |
| 2.4    | On-us Intersol (NonFI)                | NIL  |                                   |  |  |  |  |
| 2.5    | Upto ₹10000/-                         | ₹25/- per transaction  |                                   |  |  |  |  |
| 2.6    | ₹10001/- to ₹15000/-                  | ₹35/- per transaction  |                                   |  |  |  |  |
| 2.7    | ₹15001 to ₹20000/-                    | ₹45/- per transaction  |                                   |  |  |  |  |
| 2.8    | ₹20001/- to ₹25000/-                  | ₹55/- per transaction  |                                   |  |  |  |  |
| 2.9    | AePS Acquirer                         | NIL  |                                   |  |  |  |  |
| 2.10   | AePS Issuer                           | For Non FI: ₹12/- per tran   | saction                           |  |  |  |  |
| 3. CAS | H WITHDRAWAL                          | 1  |                                   |  |  |  |  |
| 3.1    | On-us (FI)                            | 6 withdrawals transactions (from all modes) free in a month, after this - ₹ 10 + GST   |                                   |  |  |  |  |
| 3.2    | On-us (Non-FI)                        | Four free transaction across all channels. Charge to be kept at ₹20/- per transaction. |                                   |  |  |  |  |
| 3.3    | On-us Intersol (FI)                   | NIL  |                                   |  |  |  |  |
| 3.4    | On-us Intersol (NonFI)                | ₹20/- per transaction  |                                   |  |  |  |  |
| 3.5    | AePS Acquirer                         | NIL  |                                   |  |  |  |  |
| 3.6    | AePS Issuer                           | Non FI: ₹20/- per transact   | ion                               |  |  |  |  |
| 4. REN | MITTANCE                              |  |                                   |  |  |  |  |
| 4.1    | IMPS                                  |  |                                   |  |  |  |  |
|        |                                       | Amount   | Charges                           |  |  |  |  |
|        |                                       | < ₹5000/-  | ₹30/- per transaction             |  |  |  |  |
|        |                                       | ₹5000/- to ₹10000/-  | ₹50/- per transaction             |  |  |  |  |
|        |                                       | > ₹10000/- to ₹20000/-   | ₹60/- per transaction             |  |  |  |  |
| 4.2    | NEFT                                  |  |                                   |  |  |  |  |
|        |                                       | Amount   | Charges                           |  |  |  |  |
|        |                                       | Upto ₹10000/-  | ₹ 2.5/- +GST                      |  |  |  |  |
|        |                                       | >₹10000 to ₹ 20000   | ₹4/- +GST                         |  |  |  |  |
| 4.3    | Fund Transfer (Non Cash Remittance)   |  | r remitter other than BSBD        |  |  |  |  |
| 4.4    | Indo Nepal Remittance                 | Charges at BC location   |                                   |  |  |  |  |
|        |                                       | Amount   | Charges                           |  |  |  |  |
|        |                                       | Upto ₹5000/-   | ₹22/- +GST                        |  |  |  |  |
|        |                                       | ₹5000/- to ₹10000/-  | ₹43/- +GST                        |  |  |  |  |
|        |                                       | ₹10001/- to ₹15000/-   | ₹65/- +GST                        |  |  |  |  |
|        |                                       | ₹15001/- to ₹20000/  | ₹87/- +GST                        |  |  |  |  |
|        |                                       | ₹20001/- to ₹25000/-   | ₹109/- +GST                       |  |  |  |  |
| 5. OTI | HER CHARGES                           | <u> </u>   |                                   |  |  |  |  |
|        | ~                                     |  |                                   |  |  |  |  |

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| 5.3 | Request for Cheque Book,              | No charge for "Rec  | No charge for "Request for Debit Card"   |  |  |  |
|-----|---------------------------------------|---|--|--|--|--|
|     | Debit Card                            | 20 Cheque leaves free per half year. Cheque book                      |  |  |  |  |
|     |                                       | issue request as under:   |  |  |  |  |
|     |                                       |   |  |  |  |  |
|     |                                       | Individual  | Individual customer of Rural   |  |  |  |
|     |                                       | customers of  | 1  |  |  |  |
|     |                                       | semi-urban,   | Pensioners (charges for Sr.  |  |  |  |
|     |                                       | urban & Metro   |  |  |  |  |
|     |                                       | Branches  | irrespective of location of Branch)  |  |  |  |
|     |                                       | ₹2.50/- per   | ,  |  |  |  |
|     |                                       | Cheque leaf   |  |  |  |  |
|     |                                       |   |  |  |  |  |
| 5.4 | Stop Cheque Request                   |   |  |  |  |  |
| 5.4 | Stop Cheque Request                   | Individual  | Individual customer of Rural   |  |  |  |
| 5.4 | Stop Cheque Request                   | customers of  | branches, Sr. citizen &  |  |  |  |
| 5.4 | Stop Cheque Request                   | customers of semi-urban,  | branches, Sr. citizen & Pensioners (charges for Sr.  |  |  |  |
| 5.4 | Stop Cheque Request                   | customers of<br>semi-urban,<br>urban & Metro                          | branches, Sr. citizen & Pensioners (charges for Sr. citizen & Pensioners are   |  |  |  |
| 5.4 | Stop Cheque Request                   | customers of semi-urban,  | branches, Sr. citizen & Pensioners (charges for Sr. citizen & Pensioners are irrespective of location of                               |  |  |  |
| 5.4 | Stop Cheque Request                   | customers of<br>semi-urban,<br>urban & Metro<br>Branches              | branches, Sr. citizen & Pensioners (charges for Sr. citizen & Pensioners are irrespective of location of Branch)                       |  |  |  |
| 5.4 | Stop Cheque Request                   | customers of<br>semi-urban,<br>urban & Metro                          | branches, Sr. citizen & Pensioners (charges for Sr. citizen & Pensioners are irrespective of location of Branch)                       |  |  |  |
| 5.4 | Stop Cheque Request  Block Debit Card | customers of semi-urban, urban & Metro Branches  ₹60/- per            | branches, Sr. citizen & Pensioners (charges for Sr. citizen & Pensioners are irrespective of location of Branch)                       |  |  |  |
|     |                                       | customers of semi-urban, urban & Metro Branches  ₹60/- per instrument | branches, Sr. citizen & Pensioners (charges for Sr. citizen & Pensioners are irrespective of location of Branch)  ₹50/- per instrument |  |  |  |

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|      |   |          |            |   | H. DEM      | IAT               |          |                            |  |
|------|---|----------|------------|---|-------------|-------------------|----------|----------------------------|--|
| S No | Services                                  |          | Individual |   | Non-Indivi  | dual              | Pool a/c | Stock Broker  - Collateral | Cm/Sub broker<br>Beneficiary A/c   |
| 1    | Account Opening                           |          | NIL        |   |             |                   | NIL      | NIL                        | NIL  |
| 2    | Advance/Deposit                           |          |            |   | SB/CA - A/c | ₹ 10,000/-        |          |                            |  |
| 3    |   | ntenance |            | for E-CAS   |             |                   |          |                            |  |
| 4    | Charges (AMC)                             |          | Registered | Not<br>Registered   | Registered  | Not<br>Registered |          |                            |  |
| a)   | Clients                                   | NSDL     | ₹300       | ₹350  | ₹800        | ₹900              | ₹300     | ₹300                       | ₹800   |
| b)   | Maintaining<br>SB/CA a/c with<br>our Bank | CDSL     |            |   |             |                   | ₹750     | ₹300                       | ₹800   |
| c)   | Clients                                   | NSDL     | ₹600       | ₹700  | ₹1600       | ₹1800             | ₹600     | ₹600                       | ₹1300  |
| d)   | Maintaining<br>SB/CA a/c with<br>our Bank | CDSL     |            |   |             |                   | ₹1250    | ₹750                       | ₹1300  |
| 5    | Speed-e Password (Incl. AMC)              | Based    | ₹500       |   |             |                   | NIL      | NIL                        | ₹500   |
| 6    | Speed-e Token (Incl. AMC)                 | Based    |            |   |             |                   | ₹2000    | ₹2000                      | ₹2000<br>(incl. DSC Charges)   |
| 7    | Dematerialization & CDSL                  | (NSDL    |            | ₹2 per certificate with minimum ₹35/- plus actual postage as applicable   |             |                   | NA       | NA                         | ₹2 per certificate with minimum ₹35/- plus actual postage as applicable  |
| 8    | Remat (NSDL)                              |          | there of O | A fee of ₹10 for every hundred securities or part there of OR a flat fee of ₹ 10 per certificate; (Whichever is higher) |             |                   | NA       | NA                         | A fee of ₹10 for<br>every hundred<br>securities or part<br>there of OR a flat<br>fee of ₹ 10 per<br>certificate;<br>(Whichever is<br>higher) |

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| 9  | Commercial Paper/CDS<br>MIBOR linked paper<br>purchase/sales                              | 0.033% of market value with minimum of ₹30/- and max. of ₹300/- per instruction                           | NA   | NA   | 0.033% of market value with minimum of ₹30/-and max. of ₹300/- per instruction |
|----|---|---|--|--|--|
| 10 | Transaction(Debit-Market, Off Market & Inter-Depository) & Redemption of Mutual fund unit | 0.03%; Minimum amount₹25/-, Max ₹5000 *Online trading / Speed-e: ₹10/-per transaction where AMC is Annual | NSDL: ₹10/- CDSL: *Off Market/ Inter Depository Sell: ₹10/- *Off Market/ Inter Depository CM Delivery: 0.01% of Value; Min of ₹18/- *On Market Buy: 0.01% of Value; Min₹5/- and Max ₹12/ | NSDL Only:<br>₹10/   | ₹13/- per transaction  |
| 11 | Pledge Creation (NSDL & CDSL)   | 0.02% of value with min₹ 100  | NA   | 100 +* NSDLs<br>actual charges,<br>if any. ₹100/-<br>will be charged<br>for cancellation<br>of Pledge, as<br>cancellation<br>charges | 0.02% of value with min₹ 100/  |
| 12 | Pledge Creation confirmation (NSDL &  | 50% of pledge creation charges  | NA   | 50% Charges of   | pledge creation  |

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|    | CDSL)                                     |                        |                        |         |                                    |       |
|----|---|------------------------|------------------------|---------|------------------------------------|-------|
| 13 | Pledge Closure (NSDL & CDSL)              | ₹50/-                  |                        | NA      | ₹100+*NSDLs actual charges, if any | ₹50/- |
| 14 | Pledge Closure confirmation (NSDL & CDSL) | S                      | Same as Pledge Closure | Charges |                                    |       |
| 15 | Pledge Invocation per ISIN (NSDL & CDSL)  | ₹50/-                  |                        | NA      | ₹100+*NSDLs actual charges, if any | ₹50/- |
| 16 | Failed instruction charges (NSDL & CDSL)  | ₹10/-                  |                        |         |                                    |       |
| 17 | ADHOC Account<br>Statement                | ₹50/-                  |                        |         |                                    |       |
| 18 | Freezing/De-freezing charges              | ₹25/- per transaction  |                        |         |                                    |       |
| 19 | Late Fee                                  | ₹50/- per transaction  |                        |         |                                    |       |
| 20 | DIS booklet postage charges               | ₹75/- each DIS Booklet |                        |         |                                    |       |

## NOTE:

- 1) \*AMC Charges for Sr. Citizen under Individual Category: ₹115 per year (Concessional Charges)
- 2) AMC will be levied on pro-rata for the first year of opening the account. Annual AMC shall be levied up-front during the month of April.
- 3) Advance fees of ₹ 10,000/- to be deposited upfront which will be adjusted against the future dues. In case the balance falls below ₹ 2000/- it shall be the responsibility of Client to replenish the upfront amount so as to continue the service. (For non SB/CA customer).
- 4) NSDL/CDSL Charges for Receipt-In / Pay out and penalty charges levied by SEBI for securities lying in pool A/c beyond stipulated period or any other charges will be charged on actual basis.
- 5) All the reference prices will be based on NSE price (NSDL formula) BSE Price (CDSL formula) and all charges payable monthly.
- 6) Bank reserves right to revise the rate structure from time to time by giving 30 days" notice.
- 7) AMC for Basic Services Demat Account (BSDA) applicable as per SEBI guidelines.
- 8) KRA Charges ₹ 100/- per PAN for Demat account modification. 9) Sub Broker/CM Beneficiary clients will be charged at the flat rate of ₹ 300/- per month to the account.

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- 9) NSDL/CDSL fixed charges of ₹ 500/- per annum will be charged for each corporate account.
- 10) Charges for listed Demat services shall be raised at monthly intervals. Demat services not listed above will be charged separately as per Bank's policy in the line with NSDL & CDSL Depositories.
- 11) For Pool A/Cs—Inter-settlement & CM Pool to pool per debit transaction-0.01%+NSDL/CDSL charges (Per ISIN). Pool A/c will be charged freeze charge of ₹125/-. As per CDSL, additional charge of ₹ 500/- per month will be charged in pool accounts.

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