

## Annexure - B

Data for the month ended on 31/07/2023

| S.N<br>o. | Received<br>from                    | Carried<br>forward from<br>previous<br>month | Received<br>during<br>the<br>month | Total<br>Pending | Resolved | Pending at the end of<br>the month      |                                         | Average<br>Resolution<br>time<br>(in days) |
|-----------|-------------------------------------|----------------------------------------------|------------------------------------|------------------|----------|-----------------------------------------|-----------------------------------------|--------------------------------------------|
|           |                                     |                                              |                                    |                  |          | Pending<br>for less<br>than 3<br>months | Pending<br>for more<br>than 3<br>months |                                            |
| 1         | Directly<br>from<br>Investors       | NIL                                          | NIL                                | NIL              | NIL      | NIL                                     |                                         | NIL                                        |
| 2         | SEBI<br>(SCORES)                    | NIL                                          | NIL                                | NIL              | NIL      | NIL                                     |                                         | NIL                                        |
| 3         | Stock<br>Exchanges<br>(if relevant) | NIL                                          | NIL                                | NIL              | NIL      | NIL                                     |                                         | NIL                                        |
| 4         | Other<br>Sources (if<br>any)        | NIL                                          | NIL                                | NIL              | NIL      | NIL                                     |                                         | NIL                                        |
| 5         | <b>Grand<br/>Total</b>              | NIL                                          | NIL                                | NIL              | NIL      | NIL                                     |                                         | NIL                                        |

**Month – wise complaints data on half yearly basis:**

| SN | Month              | Carried forward<br>from previous<br>month | Received | Resolved | Pending |
|----|--------------------|-------------------------------------------|----------|----------|---------|
| 1  | January, 2023      | NIL                                       | NIL      | NIL      | NIL     |
| 2  | February, 2023     | NIL                                       | NIL      | NIL      | NIL     |
| 3  | March, 2023        | NIL                                       | NIL      | NIL      | NIL     |
| 4  | April, 2023        | NIL                                       | NIL      | NIL      | NIL     |
| 5  | May, 2023          | NIL                                       | NIL      | NIL      | NIL     |
| 6  | June, 2023         | NIL                                       | NIL      | NIL      | NIL     |
| 7  | July, 2023         | NIL                                       | NIL      | NIL      | NIL     |
|    | <b>Grand Total</b> | NIL                                       | NIL      | NIL      | NIL     |

**Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)**

| SN | Year               | Carried forward<br>from previous year | Received | Resolved | Pending |
|----|--------------------|---------------------------------------|----------|----------|---------|
| 1  | 2018-19            | NIL                                   | 06       | 06       | NIL     |
| 2  | 2019-20            | NIL                                   | NIL      | NIL      | NIL     |
| 3  | 2020-21            | NIL                                   | NIL      | NIL      | NIL     |
| 4  | 2021-22            | NIL                                   | NIL      | NIL      | NIL     |
| 5  | 2022-23            | NIL                                   | NIL      | NIL      | NIL     |
|    | <b>Grand Total</b> | NIL                                   | 06       | 06       | NIL     |