

Dated 28.04.2025

CORRIGENDUM -4

In reference to the Request for Proposal (RFP) bearing Tender Reference No. CO:NEO:PUR:2024-25:416 for “Supply, Implementation & Maintenance of Digital Marketing Solution (MarTech) and Development & Maintenance of Corporate Website along with Facility Management Services”, all interested Bidders are hereby informed that following Changes/Revisions as per Corrigendum-4 are to be taken into account for bid submission. Bidders are requested to note and comply accordingly.

S. No.	RFP Clause No. / Page No.	Existing Requirement / Condition / Annexure	Revised Requirement / Condition / Annexure
1	Clause No. 3 Definitions, Point No. 3.16, Page No. 16	“Contract Period” for MarTech solution will be for a period of five (5) years that will commence upon the Bank's acceptance of the successful implementation of all Phase-1 Use Cases as defined in the RFP document. Similarly, for the Corporate Website, the contract period will begin on the go-live date with all capabilities and features as defined in the RFP document.	“Contract Period” of the Project will commence from the date of execution of the Service Level Agreement with Successful Bidder and will be valid for a period of Five (5) years from the date of Bank's acceptance of the successful implementation of Phase-1 Use Cases and go-live of Corporate Website as defined in the RFP document.
2	Clause No. 20 Security, Point No. 20.48, Page No. 124	Cloud Security and Multi-Tenant Environment: The vendor must confirm that the cloud environment is multi-tenant with logical separation, ensuring isolation so that no tenant in the public cloud can access or modify another tenant's data.	Cloud Security and Environment: The Bank prefers Single Tenant in case of Cloud Deployment. The vendor must confirm that the cloud environment should be strictly having logical separation, ensuring isolation so that no tenant in the public cloud can access or modify another tenant's data.
3	Last Date & Time Submission of Bids	29/04/2025 up to 15:00 hrs.	20/05/2025 up to 15:00 hrs.
4	Date & Time of Opening of Technical Bids	29/04/2025 up to 15:30 hrs.	20/05/2025 up to 15:30 hrs.

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