

Bidder Query Response

Sr No	Heading	Segment-Sub Segment	Question	Bidder Understanding	Response /Correction
1	Technical Specification for Tableau	Data Connection-Data Source Support	Should the solution comprise of only Tableau or can we also recommend other products such as ETL tools in conjuncture with Tableau that can extract data from the required databases	We can use ETL/ELT tools in conjuncture with Tableau to ensure that we are able to extract data from all the required sources	Tableau Solution should support bank's major data sources i.e. Oracle, DB2, SQL Server, MSDB, CSV, Text file etc
2	Technical Specification for Tableau	Metadata Management - Data Preparation	Please mention the amount of data Preparation you are looking at.	Tableau Desktop by default offers data preparation techniques. . We can also use Tableau Prep for advanced preparation (available in Tableau Creator). Automation of Tableau Prep Workflow would require purchase of Data Management Add-On Functionality	<p>Bank is having following Systems</p> <ol style="list-style-type: none"> 1. Internet Banking 2. Internal Portal 3. Trade Finance 4. HRMS 5. OGL 6. ALM 7. Treasury 8. ADF 9. UPI 10. ASBA 11. ATM SWITCH 12. Call Center 13. Mobile Banking 14. CBS 15. Pension Systems 16. FAST TAG 17. LOMS (Loan Origination & Management System). 18. DMS 19. ALM 20. SDR 21. Risk Management System 22. Fraud Risk Management System 23. Cash Management (CMS) System etc <p>Solution has to extract data from multiple data sources as mentioned above to transform, clean, and aggregate the data for visualization and dashboard.</p> <p>Separate line item for Data management added as corrigendum in Annexure 2</p>

					- Commercial bid
3	Technical Specification for Tableau	Metadata Management - Data Management	Data Certification by default is not available in Tableau Desktop	However, this feature can be enabled by purchasing data management add-on functionalities	Separate line item for Data management added as corrigendum in Annexure 2 - Commercial bid
4	Technical Specification for Tableau	Metadata Management - Metadata Management - Geospatial Data	WMS Server and Mapbox would have to be purchased. Is the bank willing to consider an additional cost	WMS Server and Mapbox need to be procured separately but can be integrated Tableau	Initially Default Tableau feature will be used
5	Technical Specification for Tableau	Metadata Management - Auto Save	Tableau Desktop does not have auto save feature. Developer can 7click Ctrl + S after every change in the workbook		Ok Agreed
6	Technical Specification for Tableau	Augmented Analytics	Need more clarity on this functionality.	Tableau has both Ask Data (NLP based model) and Explain Data (Augmented Analytics Model) which would provide Tableau providing visualization on text prompt for Ask Data.	Ok Agreed
7	Technical Specification for Tableau	Predictive Analytics	Please explain what use cases you are looking at.	Tableau does offer forecasting capabilities by default. However, if you would want to build complex models without code, it is recommended to procure Einstein Analytics	Bank is looking for solution for Product Profitability on various parameters. Subsequently solution will be used for the other business use cases for the bank. Initially Tableau Default forecasting capabilities will suffice.
8	Training for Bank Team	Training	This is not present in the overall costing. Would you want the training services to be provided as a complimentary service	No Specific line item mentioned in Annexure-2 Commercial Bid in Page no:56	Separate line item for Training added as corrigendum in Annexure 2 - Commercial bid
9	Scope of Work	Data Management	The service provider/vendor is required to supply Tableau License Subscription with End to End Data Management. The period of contract will be for Five years (05 years) beginning from the date of commissioning & activation of TABLEAU Licenses Subscription and extendable for further period.	No Specific line item mentioned in Annexure-2 Commercial Bid in Page no:56	Separate line item for Data management added as corrigendum in Annexure 2 - Commercial bid
10	Eligibility		Instead of Certificate of MSE, If we submit UDYAM Registration. Can we get the Pre Bid		UDYAM Registration is also Accepted, However bidder should comply and eligible with the Other eligibility criteria as per

			Meeting Invite as well as same can be applicable for Bid document Purchase.		RFP
11	SLA-Annexure 15		RFP 6.1 i. As mentioned above, the Successful Vendor will furnish an unconditional and irrevocable Performance Bank Guarantee (PBG) from scheduled commercial Bank, in the format given by the Bank, for 3% of the total project cost valid for 24 months, validity of PBG starting from its date of issuance. The PBG shall be submitted within 21 days of the PO acceptance by the Vendor.		RFP 6.1 i. As mentioned above, the Successful Vendor will furnish an unconditional and irrevocable Performance Bank Guarantee (PBG) from scheduled commercial Bank, in the format given by the Bank, for 10% of the total project cost valid for 5 years and 60 days, validity of PBG starting from its date of issuance. The PBG shall be submitted within 21 days of the PO acceptance by the Vendor.
12	Commercial Bid Annexure -2				Revised Commercial Bid (Annexure-2) with 5 Line Items. i. Tableau Software License Subscription ii. Tableau Application Installation and Commissioning iii. Tableau Technical Resource iv. Training v. Data Management Add on