

Dated 29.05.2023

CORRIGENDUM-1

(Tender Reference No. CO/DIT/PUR/2023-24/381)

In reference to the Request for Proposal (RFP) Document for RFP for Augmentation, New Purchase and AMC of CBS Server Hardware and Software for DC, DRC and Near Site, Tender reference no. CO/DIT/PUR/2023-24/381 dated 09.05.2023, all interested bidders are hereby informed that the Changes/Clarifications/Revisions/Addendum as per Corrigendum are to be taken into account for bid submission. Bidders are requested to note and comply accordingly. **The last date of bid submission is extended from 08/06/2023 to 14/06/2023 by 15:00 hrs.**

Sr. No.	Page #	Point / Section #	Query	Banks Response
1	9	Eligibility Criteria 12. Bidder should have experience of having supplied & implemented proposed OEM's Enterprise Class Servers in at least one Scheduled Commercial Bank in India with at least 1000 branches	Bidder/OEM should have experience of having supplied & implemented proposed OEM's Enterprise Class Servers in at least one Scheduled Commercial Bank in India with at least 1000 branches/ Govt./PSU/Private sector.	No Change
2	23	8. Project Timeline 1. Deliver at Bank's location within 14 weeks from the date of acceptance of purchase order	Deliver at Bank's location within 18 weeks from the date of acceptance of purchase order	Please refer to Revised Project Timeline
3	36	Payment Terms Hardware and Software 60% - on Successful Delivery 30% - On Successful Installation 10% - 3 months post successful installation	90% on Successful Delivery 10% On Successful Installation	No Change
4	12	7.2 Existing Infrastructure Bank is taking backups through enterprise class	Please share the backup software (to manage tape library	Bank is using Dell EMC Networker.

Sr. No.	Page #	Point / Section #	Query	Banks Response
		tape library SL 4000	and data) used for backup/restore. Ex. Veritas, Networker, TSM etc.	
5	12	7.2 Existing Infrastructure Associated software are Oracle Solaris Cluster Licenses and Oracle HTTP Server licenses.	Please inform if bidder can use the bank's Oracle existing licenses, Or should the bidder quote for all licenses including Oracle Cluster licenses.	Bidder can use the Bank's existing Oracle Licenses. Details of Cluster licenses are given in Annexure -2- Revised Bill of Material.
6	13	7.3 Broad Scope of Work (f) -Bidder has to provide required cables for structured cabling at DC , DRC and Near Site.	Please provide location details for Near Site.	Current Near Site Location in Airoli, Mumbai.
7	13	7.3 Broad Scope of Work (i) -The Bidder has to test and migrate one production Database Copy to an x86 platform	Clarity on who will provide the x86 hardware, please clarify.	Bank will provide x86 Hardware/Virtual Machine.
8	44	21. Indemnity (i), (iii) and (v)	Breach of terms of RFP should be deleted as indemnification should be for third party claims only. For breach of terms of RFP, damages can be claimed	No Change
9	50	29. Bidders's Liability Limitation of Liability, Page 50 of 103	The indirect liability exclusion should be mutual. Currently, indirect liabilities are excluded only for Bank.	No Change
10	9	Eligibility Criteria 12. Bidder should have experience of having supplied & implemented proposed OEM's Enterprise Class Servers in at least one Scheduled Commercial Bank in India	We request you to revise this clause as "Bidder should have experience of having supplied & implemented Enterprise Class Servers in at least one	No Change

Sr. No.	Page #	Point / Section #	Query	Banks Response
		with at least 1000 branches.	Scheduled Commercial Bank in India with at least 1000 branches".	
11	36	Payment Terms Hardware and Software - 60% on successful delivery, 30% on successful installation & 10% on 3 months post successful installation.	We request you to revise the payment term as "Hardware and Software - 70% on successful delivery, 25% on successful installation & 5% on 3 months post successful installation."	No Change
12	36	Payment Terms Installation & Commissioning - 70% on successful installation & acceptance signoff. 30% after three months post successful running.	We request you to revise the payment term as "Installation & Commissioning - 100% on successful installation & acceptance signoff."	No Change
13	36	Payment Terms Hardware and Software 60% - On Successful delivery 30% -On Successful Installation 10% - 3 months post successful installation	Request Bank to amend this as 60% - On Successful delivery 40% -On Successful Installation as already Bank is holding the installation amount for 3 months and also Bidder will submit the PBG.	No Change
14	36	Payment Terms AMC/ATS AMC/ ATS will be paid at the end of each quarter	Request Bank to amend this as AMC/ ATS will be paid at the Yearly Advance as this OEM warranty only and OEM takes advance payment for warranty	No Change

Sr. No.	Page #	Point / Section #	Query	Banks Response
15	36	Payment Terms Assessment Services 70% - On Successful Completion of Assessment 30% - On Successful Implementation of Proposed Recommendation in Assessment	Please help to amend this as 100% On Successful Completion of Assessment as this is Assessment service and can submit the Assessment required report only.	No Change
16	12	Scope AMC / ATS - Annexure 2- BOQ AMC of Existing - MAR 25 to Sept 28	It is very difficult for price discovery of Forward AMC which starts from Year 2025 now as there are various dependencies for OEM. USD Fluctuation and availability of parts. OEM gives price validity maximum for one year. If order will be placed to OEM then they do the billing now. Hence request to give relaxation on Billing term. Please take the billing upfront now	No Change
17	12	Scope AMC / ATS - Annexure 2- BOQ AMC of Existing Hardware AMC	Please help for serial number of Asset for AMC of Hardware.	Serial number may be obtained from OEM
18	14	Responsibility matrix 5. Reporting, Performance Assessment of the supplied hardware to be performed by OEM	Request you please amend the clause as Reporting, Performance Assessment of the supplied hardware to be Performed by OEM/ Bidder.	No Change

Sr. No.	Page #	Point / Section #	Query	Banks Response
19	22	Technical Account Manager (TAM) The bidder is required to ensure that OEM should assign one TAM for 175 (DC and DRC) onsite man-days per year from the date mentioned in Bill of Material –Annexure 2 till the contract period, for performing below mentioned services: Bank would be entitled to use this service for any Oracle hardware/software:	Request Bank to Clarify this term as TAM is required for DC and DR both (Two TAM) or ONE TAM managing DC and DR	One TAM required to manage both DC and DR site.
20	23	8. Project Timeline 1. Delivery of Augmented and Refresh of server Hardware along associated software at DC,DRC & Near Site Deliver at Bank's location within 14 weeks from the date of acceptance of purchase order 2. Successful End to end Installation and Commissioning at DC,DRC & Near Site Within 6 weeks from the date of delivery 3. Migration of data from existing Server to new servers Within 10 weeks from the date of delivery	Please help to amend this as 1. Delivery of Augmented and Refresh of server Hardware along associated software at DC,DRC & Near Site Deliver at Bank's location within 20-24 weeks from the date of acceptance of purchase order 2. Successful End to end Installation and Commissioning at DC,DRC & Near Site Within 8 weeks from the date of delivery 3. Migration of data from existing Server to new servers Within 12 weeks from the date of delivery	Please refer to Revised Project Timeline

Sr. No.	Page #	Point / Section #	Query	Banks Response
21	23	Repeat Order Bank reserves the right to issue a repeat order for any of the component or services at the same price subject to a maximum of 25% of ordered quantity within 18 months from the date of purchase order as per Bill of Material (Annexure 2).	Please help to amend the clause as below Bank reserves the right to issue a repeat order for any of the component or services at the same price subject to a maximum of 25% of ordered quantity within 12 months from the date of purchase order as per Bill of Material (Annexure 2). OEM does not give validity for 18 months. maximum limit is for 12 months.	No Change
22	Additional points	Additional points to be added in Bill of Material	Latest Generation Exadata Quarter Rack with 2 Compute (minimum 128 cores) and 3 Storage Cells (192 TB Usable space for Oracle Database). Exadata Storage Software must be configured for the proposed configuration.	No Change
23	13	7.3 Broad Scope of Work c) Integration, If any, with the Bank's existing applications platforms, server and storage environment, Network environment, ticketing tools and Enterprise Monitoring Solutions.	Whether Bank shall arrange the respective application/ tool vendors support for doing the integration?	Bank's respective team will provide support during integration.

Sr. No.	Page #	Point / Section #	Query	Banks Response
24	13	7.3 Broad Scope of Work g) For new procurement of Hardware, should carry 3 Years comprehensive onsite Warranty, however the warranty shall start from the date of the acceptance of commissioning of the Servers by the Bank; thereafter AMC of 2 Years. For any new procurement of software, will carry comprehensive warranty of 1 years, which will start from the date of commissioning and acceptance by Bank and ATS of 4 years thereafter.	Kindly confirm the warranty / AMC details of the existing systems in which the parts augmentation to be done. Warranty for the augmented spare shall be co-terminus with the base system.	Warranty / AMC of the augmented parts will be under the scope of the successful bidder during the contract period. Prices should be included in their bid. Warranty for the augmented spare shall be co-terminus with the base system. The warranty for the augmented part should be provided till 28.02.2025. Post warranty it should be included under AMC along with existing server AMC. Please refer to Annexure-2-Revised Bill of Material
25	13	7.3 Broad Scope of Work i) The Bidder has to test and migrate one production Database Copy to an x86 platform from existing RISC platform. The Database setup should be in continuous sync with the production database. The Bidder has to provide required software licenses and tools for this migration.	Whether Bank shall arrange the necessary x86 platform for migration and testing?	Bank will provide x86 Hardware/Virtual Machine.
26	16	Delivery & Installation & Maintenance 10. The Bidder is required to provide spare without any extra cost to the bank in case of damage or malfunctioning is identified and reported, however the existing	Is there any existing damage persists in any of the system now? Whether the bidder has to resolve the existing issues also?	Damage/Malfunction identified from the date of acceptance of Purchase Order will be responsibility of the successful Bidder.

Sr. No.	Page #	Point / Section #	Query	Banks Response
		damage on malfunctioned Hardware is not allowed to be taken off from the Bank's premises.		
27	16	Delivery & Installation & Maintenance 11. The Bidder should provide the necessary Power, space, cooling requirements before deployment of the servers.	Kindly share clarity on the mentioned clause.	The Bidder has to provide requirements like Power, Space, Cooling for deployment/installation of the servers.
28	16	Delivery & Installation & Maintenance 18. The bidder needs to support Bank for the integration of Servers and application with existing servers and storage required for Bank existing software like Ticketing (if any), monitoring (if any), disaster recovery (if any).	Kindly share the details of existing systems and applications to be integrated. Whether Bank shall arrange the respective application/ tool vendors support for doing the integration?	Bank's/Vendor's respective team will provide support during integration.
29	16	Delivery & Installation & Maintenance 20. The Bidder has to provide the AMC / ATS for the Augmented Hardware and Software for entire period of Contract.	Warranty for the augmented spare shall be co-terminus with the base system.	Warranty / AMC of the augmented parts will be under the scope of the successful bidder during the contract period. Prices should be included in their bid. Warranty for the augmented spare shall be co-terminus with the base system. The warranty for the augmented part should be provided till 28.02.2025. Post warranty it should be included under AMC along with existing server AMC. Please refer to Annexure-2- Revised Bill of

Sr. No.	Page #	Point / Section #	Query	Banks Response
				Material
30	22	Technical Account Manager (TAM) The bidder is required to ensure that OEM should assign one TAM for 175 (DC and DRC) onsite man-days per year from the date mentioned in Bill of Material –Annexure 2 till the contract period	Total 175 onsite man-days for DC and DRC both together?	One TAM managing both DC and DR.
31	36	Payment Terms Hardware and Software 60% - On Successful delivery 30% - On Successful Installation 10% - 3 months post successful installation	We request bank to please change these clauses as under; Hardware and Software - 70% - On Successful delivery Hardware and Software - 30% - On Successful Installation, as we are already submitting the Performance bank Guarantee as per RFP.	No Change
32	36	Payment Terms Installation & Commissioning 70% - On successful installation and Acceptance Sign off 30% - After 3 months post successful running	Installation & Commissioning - 90% - On successful installation and Acceptance Sign off Installation & Commissioning - 10% - After 3 months post successful running	No Change
33	36	Payment Terms AMC / ATS - Quarterly - AMC/ ATS will be paid at the end of each quarter	Our payment to OEM is yearly in advance - hence requesting bank to please release AMC / ATS yearly in advance against equivalent amount of bank guarantee.	No Change

Sr. No.	Page #	Point / Section #	Query	Banks Response
34	24	10.Liquidated damage The Liquidated Damages (LD) shall be 1 % of amount for services or goods which have been delayed for each week or part thereof for delay until actual delivery or performance (4 days will be treated as a week). However, the total amount of Liquidated Damages deducted will be pegged at 10% of the contract value .Once the maximum is reached, the Bank may consider termination of the contract and other penal measure will be taken like forfeiture of EMD, Foreclosure of BG etc.	We request bank to change this calsue as; 10.Liquidated damage - The Liquidated Damages (LD) shall be 1 % 0.5% of amount for services or goods which have been delayed for each week or part thereof for delay until actual delivery or performance (4 5 Working days will be treated as a week). However, the total amount of Liquidated Damages deducted will be pegged at 10% 5% of the contract value value of affected goods or services .Once the maximum is reached, the Bank may consider termination of the contract and other penal measure will be taken like forfeiture of EMD, Foreclosure of BG etc.	No Change
35	36	Payment Terms Assessment Services 70% - On Successful Completion of Assessment 30% - On Successful Implementation of Proposed Recommendation in Assessment	Please help to amend this as 100% On Successful Completion of Assessment as this is Assesment service and can submit the Assesment required report only.	No Change

Sr. No.	Page #	Point / Section #	Query	Banks Response
36	12	Scope AMC / ATS - Annexure 2- BOQ AMC of Existing - MAR 25 to Sept 28	It is very difficult for price discovery of Forward AMC which starts from Year 2025 now as there are various dependencies for OEM. USD Fluctuation and availability of parts. OEM gives price validity maximum for one year. If order will be placed to OEM then they do the billing now. Hence request to give relaxation on Billing term. Please take the billing upfront now	No Change
37	12	Scope AMC / ATS - Annexure 2- BOQ AMC of Existing Hardware AMC	Please help for serial number of Asset for AMC of Hardware.	Serial number may be obtained from OEM
38	14	Responsibility matrix 5. Reporting, Performance Assessment of the supplied hardware to be performed by OEM	Request you please amend the clause as Reporting, Performance Assessment of the supplied hardware to be Performed by OEM/ Bidder.	No Change
39	22	Technical Account Manager (TAM) The bidder is required to ensure that OEM should assign one TAM for 175 (DC and DRC) onsite man-days per year from the date mentioned in Bill of Material –Annexure 2 till the contract period, for performing below mentioned services: Bank would be entitled to use	Request Bank to Clarify this term as TAM is required for DC and DR both (Two TAM) or ONE TAM managing DC and DR	One TAM managing both DC and DR.

Sr. No.	Page #	Point / Section #	Query	Banks Response
		this service for any Oracle hardware/software:		
40	23	<p>8. Project Timeline</p> <p>1. Delivery of Augmented and Refresh of server Hardware along associated software at DC,DRC & Near Site Deliver at Bank's location within 14 weeks from the date of acceptance of purchase order</p> <p>2. Successful End to end Installation and Commissioning at DC,DRC & Near Site Within 6 weeks from the date of delivery</p> <p>3. Migration of data from existing Server to new servers Within 10 weeks from the date of delivery</p>	<p>Please help to amend this as</p> <p>1. Delivery of Augmented and Refresh of server Hardware along associated software at DC,DRC & Near Site Deliver at Bank's location within 20-24 weeks from the date of acceptance of purchase order</p> <p>2. Successful End to end Installation and Commissioning at DC,DRC & Near Site Within 8 weeks from the date of delivery</p> <p>3. Migration of data from existing Server to new servers Within 12 weeks from the date of delivery</p>	Please refer to Revised Project Timeline
41	23	<p>7.6 Repeat Order</p> <p>Bank reserves the right to issue a repeat order for any of the component or services at the same price subject to a maximum of 25% of ordered quantity within 18 months from the date of purchase order as per Bill of Material (Annexure 2).</p>	<p>Please help to amend the clause as below</p> <p>Bank reserves the right to issue a repeat order for any of the component or services at the same price subject to a maximum of 25% of ordered quantity within 12 months from the date of purchase order as per Bill of Material (Annexure 2). OEM does not give validity for 18 months. maximum limit is for 12 months.</p>	No Change

Sr. No.	Page #	Point / Section #	Query	Banks Response
42	Additional points	CBS Test / Dev Environment:	Latest Generation Exadata Quarter Rack with 2 Compute (minimum 128 cores) and 3 Storage Cells (192 TB Usable space for Oracle Database). Exadata Storage Software must be configured for the proposed configuration.-- Proposed Exadata must be compatible with Bank's 10Gb / 25 Gb Optical Network.	No Change
43	91	67. Annexure 18- Eligibility Criteria Compliance/ point 1, 3, 4 & 5	We have undergone restructuring of our company business resulting in formation of subsidiary company operational from Feb 2020 to focus on specific line of business of the RFP. Hence the subsidiary bidding company will have to relay on its parent company to comply with the Existence, Experience & financial Eligibility clauses of the RFP. Request you to consider *Bidder as: *The Bidder or Bidder's Parent company (incase bidder is 100% owned subsidiary of its Parent company)	Check Point No. 2 Page 10 of RFP Document, "2. In-case of corporate restructuring the earlier entity's incorporation certificate, financial statements, Credentials, etc. may be considered. "

Sr. No.	Page #	Point / Section #	Query	Banks Response
44	92	67. Annexure 18- Eligibility Criteria Compliance/ point 12	request to modify the clause as: The Bidder or Bidder's Parent company (incase bidder is 100% owned subsidiary of its Parent company) should have experience of having supplied & implemented proposed/Similar Enterprise Class Servers in at least one Scheduled Commercial Bank (with at least 1000 branches)/PSU/ Govt. Organization in India .	No Change
45	36	Payment Terms Hardware and Software	Kindly consider 80% upon Delivery and 20% upon Installation. We request to remove last clause of 10% upon 3 months post successful installation. Holding 10% of product cost for 3 months after installation will attach unnecessary interest load.	No Change
46	36	Payment Terms & Installation Commissioning	We request to remove last clause of 10% upon 3 months post successful installation. Holding 10% of installation cost for 3 months will attach unnecessary interest load.	No Change
47	36	Payment Terms AMC / ATS	OEMs charge ATS yearly in advance hence request to	No Change

Sr. No.	Page #	Point / Section #	Query	Banks Response
			consider the same back to back.	
48	39	Availability:	Typical Resolution Time should be at least 240 Mins	No Change
49	23	8. Project Timeline	Request to consider about 28 weeks for Delivery of Augmented and Refresh of server Hardware along associated software at DC, DRC & Near Site	Please refer to Revised Project Timeline
50	23	8. Project Timeline	Request to consider atleast 14 weeks for Successful End to end Installation and Commissioning at DC,DRC & Near Site	Please refer to Revised Project Timeline
51	23	8. Project Timeline	Request to consider atleast 16 weeks for Migration of data from existing Server to new servers	Please refer to Revised Project Timeline
52	9	Eligibility Criteria 12. Bidder should have experience of having supplied & implemented proposed OEM's Enterprise Class Servers in at least one Scheduled Commercial Bank in India with at least 1000 branches	Bidder should have experience of having supplied & implemented proposed OEM's Hardware / Exadata /Enterprise Class Servers in at least one Govt. Organisation / PSU /Scheduled Commercial Bank in India with at least 1000 branches	No Change
53		New Addition	Is Bank looking for extending the scope of AMC/ATS after 5 years.	Bank has the option for extending the AMC/ATS of the inscope components for additional 1 year after expiry of the contract at the same cost of 5th

Sr. No.	Page #	Point / Section #	Query	Banks Response
				year AMC/ATS cost of this tender.
54	ROW no 55	Two memory expansion boards (for factory installation)	Invalid P/N. Kindly remove	Please refer to Annexure -12- Revised Technical Specification and Annexure-2- Revised Bill of Material
55	Row no 66	Two memory expansion boards (for factory installation)	Invalid P/N. Kindly remove	
56	Row no 98	PCIe filler panel (for factory installation)	Incorrect Qty. Kindly change Qty to 12	
57	ROW no 112	PCIe filler panel (for factory installation)	Missing. Kindly Add this line item	
58	ROW no 134	PCIe filler panel (for factory installation)	Incorrect Qty. Kindly change Qty to 8	
59	ROW no 162	Two memory expansion boards (for factory installation)	Invalid P/N. Kindly remove	
60	ROW no 173	Two memory expansion boards (for factory installation)	Invalid P/N. Kindly remove	
61	ROW No 184	Two memory expansion boards (for factory installation)	Invalid P/N. Kindly remove	
62	ROW no 205	PCIe filler panel (for factory installation)	Incorrect Qty. Kindly change Qty. to 24	
63	ROW no 228	PCIe filler panel (for factory installation)	Incorrect Qty. Kindly change Qty. to 4	
64	Page 11	Performance Bank Guarantee- 4(i)	The Successful Bidder will furnish an unconditional and irrevocable Performance Bank Guarantee (PBG) from scheduled commercial Bank other than Central Bank of India, in the format given by the Bank in Annexure-10, for 3% of the total project cost valid for 66 months, (5 years for total project period plus 6 months for	Revised Clause: The Successful Bidder will furnish an unconditional and irrevocable Performance Bank Guarantee (PBG) from scheduled commercial Bank other than Central Bank of India, in the format given by the Bank in Annexure-10, for 10% of the total project cost valid for 66 months, (5 years for total project period plus

Sr. No.	Page #	Point / Section #	Query	Banks Response
			claim period) validity of PBG starting from its date of issuance.	6 months for claim period) validity of PBG starting from its date of issuance.
65	Page no 22,23	Technical Account Manager (TAM)	Is Oracle Operating System support included in the scope?	Yes Oracle Operating System support is required by Bank.

Revised Project Timeline

#	Activity	Time Period for Completion
1	Delivery of Augmented and Refresh of server Hardware along associated software at DC,DRC & Near Site	Deliver at Bank's location within 16 weeks from the date of acceptance of purchase order
2	Successful End to end Installation and Commissioning at DC,DRC & Near Site	Within 8 weeks from the date of delivery
3	Migration of data from existing Server to new servers	Within 14 weeks from the date of delivery

Revised Bill of Material is as per

Annexure-2-Revised Bill of Material_CBS-Server

Revised Technical Specification is as per

Annexure-12-Revised-Technical-Specifications-CBS-Server