

**CORRIGENDUM**

**Date: 24.03.2023**

**Corrigendum to HARDWARE AMC TENDER FOR RAIPUR REGION  
(RFP reference RO:RCC:AMC:2023:01 Dated 13<sup>th</sup> March 2023)**

SN	Original Clause in the RFP	Revised Clause
1	<p>Page No. 17 Clause No. 6.3 Payment of Charges:</p> <p>The vendor shall draw Invoices for payment of quarterly maintenance charges at Regional Office along with preventive maintenance visit report and payment will be made from Regional Office.</p>	<p>The vendor shall draw Invoices for payment of quarterly maintenance charges at Regional Office, Raipur along with preventive maintenance visit report and payment will be made from Regional Office. Payment will be made <b>within 30 days</b> from date of submission of invoice along with quarterly PM reports.</p>
2	<p>Page No. 5 under Clause “No. 3 – Eligibility of the Vendor”</p> <p>3.1: Bidder should be a registered company with valid ISO 9001 or above quality services certification in the relevant fields of IT AMC having an annual <b>turnover of Rs 25 Crore</b> in Hardware/maintenance business at least in the last two financial years. Please furnish supportive documents</p>	<p>Bidder should be a registered company with valid ISO 9001 or above quality services certification in the relevant fields of IT AMC having an annual <b>turnover of Rs 5 Crore</b> in Hardware/maintenance business at least in the last two financial years. Please furnish supportive documents</p> <p>(Modification is also applicable to RFP Page No. 8 &amp; 19 references regarding turn over amount)</p>
3	<p>Page No. 6 under Clause “No. 3 – Eligibility of the Vendor”</p> <p>Vendor should have an established AMC Service <b>Centre in RAIPUR</b> and such AMC Support Centre must be functional from <b>past Two years</b>. Supportive documents must be attached.</p>	<p>Vendor should have an established AMC Service Centre <b>in at least one of the following 3 major centers in Chhattisgarh State - RAIPUR/BHILAI/BILASPUR</b> and such AMC Support Centre must be functional from <b>past ONE year</b>. Supportive documents must be attached.</p>
4	<p>Page No 11 Clause No.20, Point No.10</p> <p>Certificate from the <b>customers in CG state</b> clearly stating that they are satisfied with the service and duration of service starting from and dates.</p>	<p>Page No 11 Clause No.20</p> <p>10. Certificate from the <b>customers (Public Sector Banks/RBI/RRB)</b> clearly stating that they are satisfied with the service and duration of service starting from and to dates.</p>

SN	Original Clause in the RFP	Revised Clause
5	<p>Page No. 2 Cost of Tender:</p> <p>Rs.1000/-(Non Refundable) in the form of Demand Draft in favor of Central Bank Of India, payable at RAIPUR.</p>	<p>As per MSME guidelines, Micro &amp; Small entrepreneurs are exempted from submission of DD towards cost of tender/tender fee. PLEASE NOTE Vendors who are claiming exemptions for tender fee shall submit relevant certificates issued by competent authority along with the technical bid. After verifying the genuineness of the certificate bank may consider the technical bid. Under MSME- Only micro and small enterprises are exempted for the tender fee. Consideration of exemption is sole discretion of the Bank.</p> <p>(Modification is also applicable to RFP Page Number 3,4,11,17 &amp; 19 references to Tender fee)</p>
6	<p>Page No.8 Qualification for Bidders, Point No.5:</p> <p>Active Contract of minimum 100 branches of a Bank in Chhattisgarh State.</p>	<p>Active Contract of <b>minimum 100 branches of a Bank (Public Sector Banks/RBI/RRB) in Chhattisgarh State "OR"</b> Active Contract of <b>minimum 500 branches of a Bank (Public Sector Banks/RBI/RRB) Pan India.</b></p>

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