



REQUEST FOR QUOTATION

For

Annual Maintenance Contract (AMC)

Computer Hardware and Peripherals

At

**VARIOUS BRANCHES & OFFICES UNDER JURISDICTION OF
BANKURA REGION**

RFQ REFERENCE NO. RO/RCC/BANKRO/RFQ/2022-23/

Dated: 16/01/2023.

[Handwritten signatures and initials in blue ink]

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Invitation for RFQ:

Central Bank of India invites sealed quotations from eligible Bidders / Vendors as specified in this document. Instructions and the Terms & Conditions to the vendors in relation to the AMC offer **have to furnish unconditional compliance for all terms and conditions of AMC offer.**

Requisites to the Technical Bid are given in Annexure_IV. Bidders should ensure that all pre-requisites are being full filled by them. Incomplete /non-fulfilment shall be liable to rejection out rightly.

Background: Central Bank of India is interested in selection of Bidder/Vendor for comprehensive AMC and related services for PCs, Servers, Line Printers/Printers and peripherals (Mentioned in **Annexure II** of this document) at various branches and offices under jurisdiction of Bankura Region.

For this purpose, the Bank is pleased to invite sealed bids from the **Bidders / Vendors** who agree to accept the terms and conditions given below. Interested Bidders/Vendors may submit their bids along with supporting documents to **Mr Jagannath Sikdar / Mr Manjul Mridha** within the time period mentioned above. Sealed quotations from Bidders/Vendors are invited for Comprehensive Annual Maintenance of Computers (CPU, Monitor, Keyboard & Mouse), Printers (including Printer Heads for all types of Printers & print bands / print modules in case of Line Printers), Scanners etc., located at various Branches / Offices under jurisdiction of Bankura Region, as third party maintenance, as specified in this document.

The details are given below:

Date of issue of RFQ	From 25/01/2023 onwards
RFQ Reference No	RO/RCC/BANK/RFQ/2023-24/01/01
Last Date and Time for submission of sealed offers	15/02/2023 before 3.00 pm.
Address of Communication	Chief Manager, Central Bank of India, Bankura Regional Office , Machantala, Near Fancy Market, P.O. & Dist. - Bankura, West Bengal, PIN-722101.
Contact Telephone Numbers	
Email Id	RCC: rccbkbko@centralbank.co.in Chief Manager: ecbankro@centralbank.co.in
Bids to be submitted to	At above address

Technical Specifications, Terms and Conditions and Formats for submitting the RFQ offer are described in the RFQ document and its Annexures.


CHIEF MANAGER
BANKURA REGIONAL OFFICE



2. INSTRUCTIONS TO BIDDERS

2.1 Invitation Offer System

Bidders may either obtain copy of offer documents from our office or same may be downloaded from our website. **Vendors having franchise arrangements are not eligible to quote.**

2.2 Two Bid System RFQ

Offers (**Technical & Commercial**) must be submitted at the same time, giving full particulars in **separate sealed envelopes** at the Bank's address given above, **on or before the last date mentioned above.** Envelopes should be securely sealed and stamped.

Both envelopes must be super-scribed with the following information:

- Type of Offer (Technical/Commercial)
- RFQ Reference Number
- Date of Submission of RFQ
- Name of Vendor & Mail address with contact number.

2.3 ENVELOP – I (Technical Offer):

The technical offer should be complete in all respect and contain all information asked for except prices. The technical offer **should not contain any price information.** The T.O. with any price information anywhere is liable to be rejected. The T.O. should be complete to indicate that all products and services asked for are quoted as per **Annexure IV.**

2.4 ENVELOP – II (Commercial Offer):

Quotation / Offer should give all relevant price information as per Annexure-II only on your company's letter head. **NO OTHER DOCUMENTS REQUIRED.** Both the Quotations (Technical & Commercial) must be submitted at the same time, on or before 27/01/2023 at 3:00 PM. giving full particulars in sealed envelope in the following address:

Chief Manager
Central Bank of India
Regional Office,
Bankura, Near Fancy Market,
P.O. + Dist. – Bankura,
West Bengal, Pin-722101.

- **Only one Quotation should be submitted.**
- The unit rate / AMC amount for each and every item should be quoted. The quantity of the items may vary.
- Any Quotation found to contain incomplete information is liable to be rejected outright.
- All the necessary/supportive documents should be submitted along with the Bid.

All envelopes should be securely sealed and stamped.

- Offer for AMC for Hardware and Peripherals at and Bankura Region & Ref. No.
- Date of submission of Offer
- Name of Bidder / Vendor & Mail address with contact number.

2.5 Quotations

The Bidder/Vendor must ensure that all the items as specified in this offer are quoted for. Unitwise rates should be quoted for each item. The Bidder/Vendor must also ensure that it is in a position to undertake the work specified. The evaluation of L1 Bidder/Vendor will be strictly on the basis of Total Cost of Ownership (TCO). Other Bidders/Vendors may be required to match the rates offered by L1

Bidder/Vendor. Normally, one cluster will be allotted to one Bidder/Vendor. The Bank, however, reserves right to allot more than one cluster to a Bidders/Vendor. If a cluster is found to be un-usually large, the same will be offered between two Bidders/Vendors (sub-cluster). The Bank reserves the right to appoint one or more than one Bidder/Vendor. It also reserves right to reject one or all Bidders/Vendors. The decision of the Bank in this regard will be final and binding. It is our past experience that due to competition, vendors used to quote abnormally low rates, only with a view to procure the contract and thereafter fail in providing satisfactory services. It is therefore decided that if the vendor fails to provide satisfactory AMC Services will be black listed and no future contract will be awarded to such vendor.

2.6 Validity of Offer:

The offer should be valid for a minimum period of 30 days from the date of submission.

2.7 Address of Communication:

Any communication in this regard should be made to the following office: Central Bank of India, Bankura Regional Office, RCC Dept. Near Fancy Market, Machantala, Bankura - 722101.

2.8 Modification and Withdrawal of Offers

The Bank has a right to modify / alter the Offer and the terms & conditions thereon, before the closure of the Offer. The Bidder/Vendor may modify or withdraw its offer after its submission, provided that written notice of the modification or withdrawal is received by the Bank prior to the closing date and time prescribed for submission of offers. No offer can be modified by the Bidder/Vendor, subsequent to the closing date and time for submission of offers.

2.9 Preliminary Scrutiny

The Bank will scrutinize the offers to determine whether they are complete, whether any errors have been made, whether the documents have been properly signed and whether items are quoted as specified. The Bank may, at its discretion, waive any minor non-conformity or any minor irregularity in an offer. This shall be binding on all Bidders/Vendors and the Bank reserves the right for such waivers.

2.10 Clarification of Offers

To assist in the scrutiny, evaluation and comparison of offers, the Bank may, at its discretion, ask some or all Bidders/Vendors for clarification of their offer. The request for such clarifications and the response will necessarily be in writing. The Bank has the right to disqualify the Bidder/Vendor whose clarification is found not suitable to the Bank.

2.11 No Commitment to Accept Lowest or Any Offer

The Bank shall be under no obligation to accept the lowest or any other offer received in response to this offer notice and shall be entitled to reject any or all offers including those received late or incomplete offers without assigning any reason whatsoever. The Bank reserves the right to make any changes in the terms and conditions of contract. The Bank will not be obliged to meet and have discussions with any Bidder/Vendor and/or to listen to any representations. 5

2.12 Make and Models of the equipment

The details of the equipment available in a cluster, in brief, are mentioned in the Annexure II. It is mandatory to quote for all items. The brief details given about the configuration are only indicative. A Bidder/Vendor must quote unit rate for each item. Any bids having missing items for one or more items, will be liable to rejection.

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2.13 Location of Hardware offered under AMC

We have 32 Branches under Bankura Region and Regional Office scattered over five districts of West Bengal namely, East Midnapur, West Midnapur, Jhargram, Bankura, and Purulia. Bidders/Vendors may visit the locations mentioned above and may check the inventory themselves.

2.14 Format for Offer

The offer must be submitted in suggested format as per Annexure II.

2.15 Erasures or Alterations

The offers containing erasures or alterations will not be considered. There should be no handwritten material, corrections or alterations in the offer. The Bank may treat offers not adhering to these guidelines as unacceptable.

2.16 Costs & Currency

The offer must be made in Indian Rupees only and should include all the taxes and levies. VAT/Service Tax/GST or any other taxes will be payable extra as applicable.

2.17 No Negotiation

It is absolutely essential for the Bidders/Vendors to quote the lowest price at the time of making the offer in their own interest, as the Bank will not enter into any price negotiations, except with the lowest quoting Bidder/Vendor, whose offer is found to be other-wise in order.

2.18 Right to Alter Quantities

The Bank reserves the right to alter the hardware quantities specified in the offer. The Bank also reserves the right to add or delete one or more items from the list of items specified in offer.

2.19 Price Variation and Supply of Spares

The price quoted by the Bidder/Vendor should be valid for a minimum period of two years. The Bidder/Vendor must give an undertaking along with the quotes that he gives service commitment along with availability of spares for a minimum period of two years.

2.20 Confidentiality Clause

This document is confidential and property of Central Bank of India. It should not be circulated, copied or reproduced in any form whatsoever without express permission of Central Bank of India. It is for use of the Bidders/Vendors addressed herein and only for the purpose mentioned in this document. Any violation is likely to be persecuted.

2.21 The bid should contain the following documents: i.

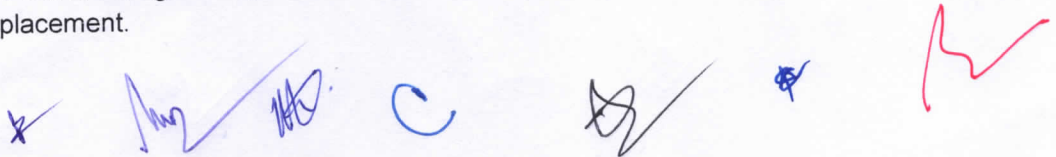
Application in the enclosed format ii. Company Profile – Details in support of Clause no 1 of this document to be highlighted. iii. Details of service/support network (addresses, names of contact persons, phone numbers etc.) Any other document required and asked for by the Bank during the course of processing the RFQ.

3. OTHER TERMS AND CONDITIONS

- 3.0.1** The Bidder/Vendor should have at least Three years' experience in providing AMC services to Public Sector Banks/RBI/RRB not less than the volume / area expressed in this RFQ and running three AMCs in similar kind of contract work with Public Sector Banks/RBI/RRB and have to submit satisfactory performance certificate along with this bid.
- 3.0.2** The Bidder/Vendor should be registered company with valid ISO 9001:2008 and above quality services certification in the relevant fields of IT AMC and must have fully functional office in Bankura Town or at least within 50 Km around Bankura Town for better coordination.
- 3.0.3** The Bidder/Vendor company should have experienced engineers on their payroll stationed at office/service center/s etc. and should submit proof of PF contribution and ESIC subscription etc. remittance to concern statutory bodies. They should have sufficient support personnel to support IT infrastructure on their own without resorting to sub-contracting in part or full. Rendering support of any sort through franchises will not be acceptable.
- 3.0.4** The Bidder/Vendor should not have been black listed at any point of time before participating in this bid by any Govt. body/PSU Bank/RBI/RRB. A self-declaration letter by the bidder should be submitted on company's letter head.
- 3.0.5** The Bidder company should be financially sound and have to submit Audited Balance Sheet and Profit & Loss account statement for the last two years. The Bidder should be registered with all the Statutory Bodies and must have PAN, TAN, GST etc. for rendering services required by the bank
- 3.0.6** The Bidder/Vendor shall provide/furnish/submit all the supportive/necessary documents along with the bid to the bank on the terms and conditions set out in this RFQ otherwise the Bidder/Vendor shall not be allowed and/or disqualified to participate in this RFQ.

3.1 SCOPE OF WORK

- 3.1.1** The Comprehensive AMC shall consist of preventive and corrective maintenance of the Computer Systems/machines and will include supply and replacement of unserviceable parts, at Bidder's / Vendor's own cost. Once in each quarter, the Bidder/Vendor will perform preventive maintenance of all machines and the service reports will be duly signed by concerned Bank officials. At the time of submitting invoice for payment, the copy of the service reports are to be submitted.
- 3.1.2** **The cost of Replacement/Repairs of Printer Head to be borne by the Bidder/Vendor.**
- 3.1.3** In case of replacement of parts, the old/defective parts removed from the computer system shall become the property of the Bidder/Vendor. The parts to be replaced will either be new parts or equivalent to new parts.
- 3.1.4** All maintenance/repairs shall be attended by the Bidder/Vendor or authorized personnel only. At least two qualified and experienced engineers in each district should be available so that calls at distant places can be attended immediately.
- 3.1.5** The Bidder/Vendor shall visit the concerned RCC office at least once in two months to discuss the problems and their immediate rectification.
- 3.1.6** The Bidder/Vendor shall maintain adequate spare machines and other spares at site to facilitate any temporary replacement. A minimum of 2 PCs and 2 Printers (complete machines / of latest configuration) will have to be provided by the Bidder/Vendor to facilitate temporary replacement.



3.1.7 The Computer Systems/machines shall continue to remain covered under AMC agreement during transit as well as at the new location, when moved for maintenance or for any other purpose.

3.1.8 The Engineers provided should be conversant in loading different types of Operating Systems such etc. Any maintenance of normal system related software, i.e. System Software, Application Software and Operating System (O/S) / Virus related problems to be taken care by the Bidder/Vendor.

3.1.9 Vendor should provide one dedicated resident engineer for Central Bank of India, at **Bankura Regional Office**.

3.1.10 AMC offer is of Comprehensive in nature, as comprehensive AMC is proposed the selected vendor(s) will have to replace damage/worn out components at **no additional cost to the bank except in case of force majeure viz. damage due to external factors (robbery, arson, rioting , wilful damage)**.

3.2 HOURS OF SERVICE

3.2.1 The provision, by the Bidder/Vendor, of maintenance service will be confined to the Banks normal working hours on all normal working days.

3.2.2 No work will be undertaken on Sundays and holidays except by prior arrangement.

3.2.3 The normal working hours of the Bank are from 10.00 a.m. to 5.00 p.m. on all weekdays. However, no additional charges / cost will be paid if the maintenance services are required beyond normal working hours.

3.3 DURATION OF CONTRACT:

3.3.1 The contract shall initially be valid for a **period of twelve months starting from 01/04/2023**.

3.3.2 Upon expiry of the period of the contract i.e. one year, the same can be renewed **for further two tenures (period of 12 months for each tenure) i.e. further 24 months** (Twenty Four Months) on the same terms and conditions depending upon the satisfactory service, as may be mutually acceptable to the Bank and the Bidder/Vendor.

3.3.3 If the Bidder/Vendor desires to renew the period of existing contract, then it shall, by giving **two months prior notice before the expiry of the contract**, express its desire to renew the contract.

3.4 CARE OF THE EQUIPMENT:

3.4.1 The Bank shall give the Bidder/Vendor full access to the Computer system/machines to enable the Bidder/Vendor to provide comprehensive maintenance service.

3.4.2 The Bank shall provide suitable working space/facilities to the Bidder/Vendor for storage of maintenance equipment, spare parts and spare machines for its requirements.

3.4.3 The Bidder/Vendor shall ensure that the Systems being maintained is available to the Bank in proper working condition for at least 95% of the time in every month.

3.4.4 in case of replacement of parts, the old/defective parts removed from the computer system shall become the property of the vendor.



3.5. MOVEMENT OF EQUIPMENT:

- 3.5.1 The bank reserves right to move any equipment from the place of installation to any other location, under intimation to the Bidder/Vendor.
- 3.5.2 All costs/charges in respect of moving the Computer Systems/machines from one location to another shall be payable by the Bank. In case the Computer Systems/machines is moved for the purpose of maintenance, such costs/charges shall be borne by the Bidder/Vendor.
- 3.5.3 Maintenance charges, as per clause 3.7 hereunder, shall be paid by the Bank for all the Computer Systems/machines, irrespective of the fact that any one or more Computer Systems/machines are moved by the Bidder/Vendor for providing maintenance service as per the contract.
- 3.5.4 The obligations of both the Bank and the Bidder/Vendor shall proportionately cease forthwith if the Bank sells or transfers the ownership of any one or more Computer Systems/machines. If any machines are withdrawn from use, the AMC charges will be reducing proportionately.

3.6. PURVIEW OF THIS AMC CONTRACT:

It is specifically stated that, apart from what is stated in this tender document, the scope of AMC will include:

- 3.6.1 The cost of replacement/repairs of Printer Heads of all types of printers.
- 3.6.2 The cost of replacement of all parts in case of Line Printers including Character Band, Print Bands, Head Module etc.
- 3.6.3 Any Servicing of Virus related Problems.
- 3.6.4 Any maintenance of normal system related software. However, operating system, normal application software and Anti-Virus software will be made available by the bank.

3.7. PAYMENT OF CHARGES:

- 3.7.1 Maintenance charges will be payable post facto on quarterly basis i.e. after the completion of the respective quarter by Respective Regions.
- 3.7.2 No penalty or interest etc., shall be payable by the Bank for any overdue maintenance charges.
- 3.7.3 The Bidder/Vendor shall draw invoices for payment of quarterly maintenance charges at respective branches on the basis of actual quantity of hardware at branch.
- 3.7.4 Maintenance charges payable by the Bank are inclusive of all applicable taxes, duties, levies etc. However, Goods Service Tax (GST)/VAT, as applicable for work contract, will be payable extra.
- 3.7.5 Changes or additions in Computer Systems/machines features may result in change in minimum maintenance charges, which will have to be finalized with mutual discussions. Addition of Hardware coming out of warranty will be added into the Hardware list and likewise deletion will be made from the list of Hardware due to removal or becoming obsolete and payment will be made proportionately.



3.8. OBLIGATIONS OF THE BIDDER/VENDOR:

The Bidder/Vendor shall be liable to pay penalty as hereunder per each day of delay beyond 24 hours in compliance of maintenance work, which shall be as follows:

1	Gateway PC	Rs.1000/-
2	Desktop PCs/ Laptops	Rs.300/-
3	DMP Printers (136 col. & 80 col.)	Rs.300/-
4	Laser jet Printers	Rs.300/-
5	Passbook Printers	Rs.300/-
6	Flat Bed Scanner	Rs.100/-

3.9. ASSIGNMENT:

All rights, liabilities and obligations are non-transferable and any transfer/assignment of the same can be done only mutually.

3.10. TERMINATION:

The contract may be terminated by the Bidder/Vendor by giving two months notice in writing. However, the bank may terminate the contract by giving 30 days notice. Maintenance charges payable shall be proportionately reduced for the remaining period and Bank will be obliged to pay only for the actual period for which the Bidder/Vendor provided the maintenance service.

3.11. FORCE MAJEURE:

The Bidder/Vendor shall not be liable for any loss, damage, injury or delay which is due to fault or causes beyond the control of the Bidder/Vendor or force majeure such as acts of God, Government direction, Riots, War, Civil commotion, sabotage, fires, lightening, floods, earthquakes, explosions or other catastrophes, epidemics, quarantine etc.

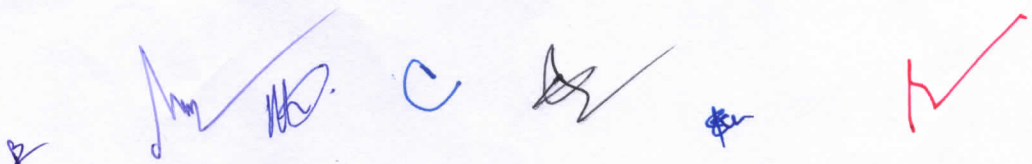
3.12. Resolution of Disputes

Central Bank of India and the Bidder/Vendor shall make every effort to resolve amicably, by direct informal negotiation, any disagreement or dispute arising between them under or in connection with the contract. If after thirty days from the commencement of such informal negotiations, Central Bank of India and the Bidders/Vendors are unable to resolve amicably a contract dispute; either party may require that the dispute be referred for resolution by formal arbitration.



3.13. GENERAL:

- 3.13.1 The Bidder/Vendor shall be required to sign a Service Level Agreement as per Banks Standard Format incorporating various terms & conditions.
- 3.13.2. If the service provided by the Bidder/Vendor is found to be unsatisfactory or if at any time it is found that the information provided for empanelment is false the Bank reserves the right to remove such Bidders/Vendors by giving notice from the empanelled list.
- 3.13.3 The Bank reserves the right to inspect the facilities of the Bidder/Vendor to verify the genuineness and to ensure conformity with the details given in the bid.
- 3.13.4 Bids received late and/or incomplete in any respect or not accompanied by prescribed documents are liable to be rejected. Bidder/Vendor will be responsible to ensure that the application reaches the Bank on or before the due date and time. Central Bank of India is not responsible for non-receipt of applications within the specified date and time due to any reason including postal delays.
- 3.13.5 The detailed locations of hardware, peripherals, PCs and Servers shall be provided to select Bidder/Vendor along with Purchase Order.
- 3.13.6 On subsequent additions of Hardware, PCs and Printers which fall out of warranty shall be included in the contract at the rates quoted by the Bidder/Vendor as per Annexure II and payments shall be made accordingly.
- 3.13.7 Central Bank of India reserves the right to accept or reject any or all of the applications without assigning any reason thereof. 10

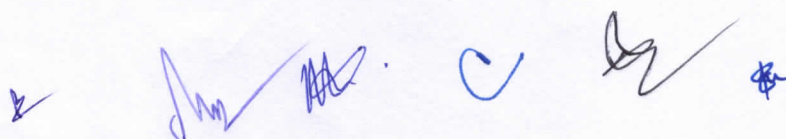
A series of handwritten signatures and initials in blue and red ink, likely representing approvals or signatures of various officials.

Annexure - I

Application for Expression of Interest for empanelment of Bidders/Vendors for AMC & Related Services for Gateway PC, PCs, Dot Matrix Printers (132 col & 80 col), Passbook printer and peripherals at Central Bank of India, Bankura Region

1	Name of the Company	
2	Address of Registered Office	
3	Registration number and Date of Registration	a. Under Companies Act 1956 b. Under C.S.T _____ c. Under B.S.T _____ d. Under G.S.T _____ e. Other (Please specify) _____
4	Company PAN/TAN	a) PAN _____ b.) TAN _____
5	Nature of Business	
6	Services that can be provided	
7	Whether a fully functional Service / support center is available at Durgapur	YES / NO
8	Details of at least three deals executed to Banks/Financial Institution since January	
9	Details of profit	a. 2019-2020 b. 2020-2021 c. 2021-2022

The following documents are enclosed (Please Specify)



ANNEXURE II

**BILL OF MATERIAL WITH LIST OF HARDWARE ITEMS SITUATED AT VARIOUS BRANCHES /
OFFICES UNDER JURIDICTION OF BANKURA REGION**

S.NO.	HARDWARE ITEM	MAKE/MODEL	Indicative Qty. of H/W	Rate per Unit	Total Amount
1	GATEWAY PCs/ DESKTOP PCs	HCL/ACER/WIPR O/ LENOVO/HP/DELL and other similar Brands	194		
2	136 COL. DOT MATRIX PRINTER	EPSON DLQ-3500 and other Brands	5		
3	80 COL. DOT MATRIX PRINTER	EPSON LQ300+II, LQ310and a other Brands.	34		
4	PASSBOOK PRINTER	EPSON PLQ20 /OLIVETTI PR2 Plus/ LIPI PB2 and other similar Brands	40		
5	SCANNERS	CANON/ EPSON/ HP and other similar Brands	36		
6	LASERJET PRINTERS	HP/CANON and other similar Brands	57		
	NET TOTAL AMOUNT(TCO)		366		

We understand that the quantity and number of resources mentioned above may vary and accurate quantity/number will be provided in the Purchase Order only.

The above quotation/prices are inclusive of all Taxes except applicable Goods Service Tax (GST). We confirm that the prices quoted above will be valid for a minimum period of two years.

We undertake to provide committed & efficient maintenance services for the period of contract and also ensure availability of spares for a minimum period of two years.

We have gone through the terms and conditions mentioned in the offer document dated and undertake to unconditionally comply with the same. Date: (Seal & Sign of the Bidder/Vendor).

Date:

(Seal & Sign of the Bidder/Vendor)



Annexure III

DECLARATION ON LETTER-HEAD

To,
The Regional Manager,
Central Bank of India,
Regional Office, Bankura
Machantala, Near Fancy Market,
P.O. + Dist.- Bankura
West Bengal – 722101.

Dear Sir/Madam,

Reg.: Undertaking of correctness of information & Documents submitted.


We certify that the all information provided by us is true to the best of our knowledge. We also understand that if any information provided is found to be false at any time and documents submitted by us are not sufficient / appropriate as per terms and conditions mentioned in this RFQ our application is liable to be rejected and we will be abide by the decision taken by the bank & bank's decision shall be final.

Signature

Date:

Place:

Seal of the Company




Annexure IV


Bid for Technical Offer:


Bidder should offer the following information in the below given order:

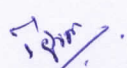
- Details of Computer Hardware & Peripherals Annual Maintenance Contracts in running condition with at least 3 (Three) Public Sector Banks/RBI/RRB. Relevant documents of such work orders are to be attached for verification. Satisfactory performance certificate from Public Sector Banks/RBI/RRB for previous three years should also be attached (Mark as Annexure-A).
- Address & contact details of Office in Bankura/Durgapur. Documentary proof required. (Mark as Annexure-B)
- Details of one Dedicated Resident Engineer should be given with Technical bid for Bankura Regional Office (Mark as Annexure -C)
- Sufficient qualified and experienced engineers at an average of TWO Persons per District should be available. List of such engineer's details should be attached with this Technical bid. (Mark as Annexure-D)
- The Bidder/Vendor company should have experience engineers on their payroll stationed at Office/Service Centres etc. and should submit proof of PF contribution and ESIC subscription etc. which were remittance to concerned statutory body. (Mark as Annexure-E)
- Details of financial position of the bidder during last TWO Years (Audited Balance Sheet and Profit & Loss account statement for the last Two years to be submitted (Mark as Annexure-F)
- Bidder should be a registered company with valid ISO 9001:2008 or above quality services certifications in relevant fields of IT AMC. (Mark as Annexure-G)
- The firm should have applicable tax registration i.e. PAN, TAN, GST of West Bengal. (Mark as Annexure-H)
- Annexure-I along with all the required documents.
- Annexure-II


Technical Bid should be submitted in separate and securely sealed envelope with super-scribed as "Technical Bids". Commercial Bid should not be the part of the Technical Bid.


Jagannath Sikdar
Manager-IT


Manjul Mridha
Manager-IT


Ashish Kumar
Sr. Manager(GAD)


Bipin Kumar
Sr. Manager (Credit)


Sweety Kumari
Sr. Manager (OPR)


Sumit Kishore
CHIEF MANAGER


Dharmendra Kumar
CHIEF MANAGER


ANIL KUMAR
REGIONAL MANAGER