

Ref: - RFP:CO:DIT:PUR:2021-22:353 dated 31st March 2022

**Corrigendum to RFP for Appointment of Consultant for "Outcome Based Digital Business Strategy and Transformation"**

Sr. No.	Page #	Point / Section #	Clarification point as stated in the tender document	Banks Response
1	38,40, 73,75, 93,94	Eligibility Criteria- Point number 4;  Technical Evaluation Criteria - Point number 1 and 2;  Experience Detail	Eligibility Criteria- Point number 4; Technical Evaluation Criteria -Point number 1 and 2; Experience Detail	The bidder can provide CA certified documents which should contain all relevant details required for evaluation.
2	40, 75	Technical Bid Evaluation Criteria S. No. 2	Bidder experience in Public / Private sector Bank with large scale Transformation projects of substantial value of the consultancy project with minimum Project duration of 6 months which includes ongoing as well as completed projects with PSBs having business mix of Rs.1,50,000 crore and	Revised clause:- "Bidder experience in Public / Private sector Banks in India with large scale Digital Transformation projects of substantial value of the consultancy project with minimum Project duration of 6 months which includes ongoing as well as completed projects with Public / Private sector Banks in India having business mix of Rs.1,50,000 crore and above during the last 5 years as on the date of RFP.
3	Pg. 35,36 and 44,45	Timelines and Payment terms-  Implementation / deliveries (Phase-II), (Phase-III) and Phase IV	Implementation / Deliveries (Phase- II): 4 months (M13- M16) a. Implementation of 50 Customer Journeys and 20 Shopping experience  Implementation / Deliveries (Phase- III): 4 months (M17- M20) a. Implementation of remaining Customer Journeys and Shopping experience  Implementation / Deliveries (Phase- IV): 4 months (M21- M24) a. Implementation of remaining Customer Journeys and Shopping experience	The revised clause is:  Implementation / Deliveries (Phase- II): 4 months (M13- M16) a. Implementation of 10 Customer Journeys and 5 Shopping experience  Implementation / Deliveries (Phase- III): 4 months (M17- M20) a. Implementation of 10 Customer Journeys and 5 Shopping experience.  Implementation / Deliveries (Phase- IV): 4 months (M21- M24) a. Implementation of 10 Customer Journeys and 5 Shopping experience.  However, the Bank desires to have 50 Customer Journeys implemented.  The Consultant to provide the Design, Prototype and Implementation plan for the remaining Customer Journeys by Phase IV.
4	Page 45, 46	Payment Milestone , SL No 5 and 11	Payment Terms-  Year 1 -Performance cum Business Outcome as under through Digital Mode.  Year 2 -Performance cum Business Outcome as under through Digital Mode:	Proportionate payout will be made based on delivery as under:  a) Achieving Below 50% of the Business Outcome figures- No Payment for that milestone. b) Achieving 50% of the Business Outcome figures - 50% of the payment milestone will be paid. c) Achieving above 50% of the Business Outcome figures- Proportionate payment of that milestone will be made.

Sr. No.	Page #	Point / Section #	Clarification point as stated in the tender document	Banks Response
5	38, 74	Eligibility criteria Point number 6	Blacklisting clause does not specify any timeline	Point number 6 of the Eligibility Criteria- Revised clause :- "The companies bidding for the above RFP, should have not been black listed by any of Government Authority or Public Sector Undertaking (PSUs) as on the last date of Bid submission."
6	Page 36 and 45	Timelines, Payment Terms	(M18- M24)	To be read as " Implementation / Deliveries (Phase- IV): 4 months (M21- M24)"