



DOOR STEP BANKING SERVICES -PSB ALLIANCE

APPLICABILITY

- ❖ To designated Centers
(List of Branches/Centers is available at <https://www.centralbankofindia.co.in/en/door-step-banking-service>)

ELIGIBLE CUSTOMERS

- ❖ All Customers

SERVICES OFFERED

- ❖ **Non-Financial Transactions:-**
 - ✓ Pick up of Negotiable instruments (Cheques / Drafts / Pay Orders, etc).
 - ✓ Request Account Statement.
 - ✓ Pick up of new cheque book requisition slip.
 - ✓ Delivery of non-personalized Cheque Books, Drafts, Pay Orders, Term Deposit Receipt /Acknowledgement etc.
 - ✓ Acceptance of 15G, 15H forms.
 - ✓ Acceptance of IT challan / Government Business / GST.
 - ✓ TDS / Form 16 Certificate issuance.
 - ✓ Issuing Standing Instructions
 - ✓ Pensioners Life Certificate
- ❖ **Financial Transactions (to be started in Phase II):-**
 - ✓ Cash Deposit
 - ✓ Cash Withdrawal

SERVICE CHARGES APPLICABLE

Description	Charges* to be levied on customer by Bank (INR)
Calls pertaining to universal Call Center where allotment of agent is not required	3.9
Non-financial Services	75
Financial Services	75

(Above Charges excluded GST)