

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	09-07-2025 15:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	09-07-2025 15:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Ministry Of Finance
विभाग का नाम / Department Name	Department Of Financial Services
संगठन का नाम / Organisation Name	N/a
कार्यालय का नाम / Office Name	Central Office Central Bank Of India
कुल मात्रा / Total Quantity	30
वस्तु श्रेणी / Item Category	Note Sorting Machines (Q3)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years)	138 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का) / OEM Average Turnover (Last 3 Years)	300 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर के लिए एमएसई को छूट प्राप्त है / MSE Exemption for Turnover	Yes Partial Turn over value - 138 (in lakhs)
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Exemption for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes
विगत प्रदर्शन /Past Performance	80 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	50% Lowest Priced Technically Qualified Bidders
क्रेता के लिए उपलब्ध आईटीसी/ITC available to buyer	Yes
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	800000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	3.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	38

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

General Manager
Central Office Central Bank Of India, Department of Financial Services, N/A, Ministry of Finance
(General Manager - Bsd)

UIN Number NCTGC2415P

विभाजन/Splitting

विभाजन/Splitting

विभाजन/Splitting Applied	Yes
बोलीदाताओं की अधिकतम संख्या, जिनके बीच ऑर्डर विभाजित किया जा सकता है। / Maximum No. Of Bidders Amongst Which Order May Be Split	2
विभाजन मानदंड इस बात पर आधारित है कि कौन सी क्वांटिटी को वितरित किया जाएगा / Split Criteria based on which quantity will be distributed	60:40

एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
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1. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover, shall upload the supporting documents to prove his eligibility for exemption.
2. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
3. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value

should meet this criterion.

4. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

5. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.

[OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

6. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

7. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

8. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

If the buyer has mentioned MSE purchase preference in ATC then service provider is required to upload necessary documents for MSE purchase preference for verification by the buyer during evaluation.

एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :

Commercial Bid - [1750221306.xlsx](#)

Note Sorting Machines (30 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Certifications and Standards	Availability of Test Certificates	Endurance Test Certificate, Speed Test Certificate, Consistency Test Certificate, Stress Test Certificate
	Certifications	RoHS, FC, CE, IS, GS, CB, CS
Design and Characteristics	Display Type	Touch/Manual
	Detection technology	Twin CIS, UV, MG, MT, IR, 2D & 3D, US
	Hopper capacity (Continuous feeding), notes	1500.0 - 2000.0 Or higher
	Should have the capability to save the serial No. of processed bank notes	Yes
	Display Available	Yes
	Reject Capacity, notes	500.0 - 500.0 Or higher
	Pocket Type	4+2
	Feeding Capacity, notes	1000.0 - 1500.0 Or higher
	Counting speed, notes/min	1000.0 - 1500.0 Or higher
	Processing Speed (Notes/Hour)	46000.0 - 50000.0 Or higher
	The Machine should be able to segregate the notes issued prior to 2005	Yes
	Machine should have capability to read and compare note Serial Nos (OCR), of the processed bank notes	Yes
	Capability of Upgrading of Software as per RBI Directive	Yes
	Stacker capacity, notes	250
Power Supply	Frequency, Hz	50.0 (Hertz)
	Inbuilt Voltage Stabilizer	Yes
Generic	Interface	RS-235, Printer, USB, SD card, LAN, RS - 232, RJ - 11

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Warranty	1, 2, 3, 4, 5 Or higher (year)
Additional Features	Fitness Sorting	Soiling, Limpness, Dog-Ears, Tears, Holes, Stains, Graffiti, Crumples/Folds, De colouration, Repair, Mismatched Notes
	Functions	First Note Recognition, Denomination Sorting, Orientation Sorting, Batching Arrangement, Facing Sorting, Fake Note Detection, Black Listing, Serial Number Search, Dynamic Stacking, Banknote Image Capture

इनपुट कर क्रेडिट(आईटीसी) तथा रिवर्स प्रभार (आरसीएम)/Input Tax Credit(ITC) and Reverse Charge(RCM) Details

जीएसटी पर इनपुट कर क्रेडिट /ITC on GST	जीएसटी उपकर कर क्रेडिट /ITC on GST Cess
50%	NA

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Nilesh Haldhar	400021,Corporate Office, 16th Floor, Chander Mukhi Buiding, Nariman Point, Mumbai-400021	30	1095

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar

proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. **Generic**

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

4. **Generic**

Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. [Click here to view the file](#)

5. **Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

6. **Generic**

End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

7. **Generic**

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

8. **Generic**

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

9. **Generic**

Manufacturer Authorization:Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

10. **Generic**

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

11. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

12. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

13. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

14. OEM

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

15. Purchase Preference (Centre)

Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 15% of total value.

16. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

17. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

18. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

19. Certificates

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

20. **Certificates**

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

21. **Warranty**

Warranty period of the supplied products shall be as given in specifications from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

22. **Past Project Experience**

Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.**Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

23. **Forms of EMD and PBG**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

Central Bank of India
payable at
Mumbai

. Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

24. **Forms of EMD and PBG**

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

General Manager BSD - Central Bank of India

. The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

25. **Financial Criteria**

NET WORTH: Net Worth of the OEM should be positive as per the last audited financial statement.

26. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

27. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---



**ADDITIONAL TERMS AND CONDITIONS FOR
TENDER FOR PURCHASE OF NOTE SORTING & PROCESSING MACHINES (NSPM)**

Central Bank of India intends to purchase **approximately 30 NSPMs 4+2 Pockets** for its Currency Chests across the country **with/without** buyback of the existing NSPMs over a period of **THREE YEARS**. The vendors are requested to quote/ offer their best price.

1. SCOPE OF WORK

- a) Supply, installation and commissioning of 4+2 pockets Note Sorting & Processing Machines (NSPMs) **with/without** buyback of existing NSPMs on 'As Is Where Is' basis over a period of **THREE YEARS**.
- b) **The firm will be required to submit the Certificate of Calibration and Periodic Testing (Testing Report for each machine on Quarterly basis) as per format promulgated by RBI and revised from time to time.**
- c) **The firm will be required to submit a Quarterly Confirmation regarding settings on the machine preventing any tampering.**
- d) **Manufacturer must have a BIS License for the 4+2 Pocket machines.**

2. ACCESSORIES

Printer has to be provided along with the NSPM. There will be no separate charges for the supply of the Printer. In addition, the firm has to provide the facility of downloading the data of sorting operations from the NSPM directly to a Computer. For this purpose, any other required software/hardware/integrator/ accessories between the NSPM and the Computer has to be provided by the firm free of cost.

3. TERMS OF EXECUTION OF WORK & LIQUIDATED DAMAGES (LD)

The supply and installation of currency note sorting machines is to be completed within **EIGHT WEEKS** from the date of issue of Work Order.

Any delay in completion of the work over the stipulated period will attract LD of **0.5 % of the Basic Price of the machines not supplied, per week or part thereof, subject to 10% of the Order Value**. Bank reserves the right to recover these amounts by any mode such as adjusting from any payments to be made by the Bank to the company/vendor.

The Bank may however, extend the time of completion on force majeure conditions or for any reasons beyond the control of the contractor. However, the contractor has to inform/request in writing for any extension quoting reasons therefore.

The contractor agrees and considers that the Liquidated Damages set out hereinabove are fair and reasonable and that he will not raise any objection or dispute with regard to the exercise by the bank of the right to the liquidated damages.

4. PRE BID MEETING

- The pre-bid meeting will be held on **25 Jun 2025 at 1400 H** at below mentioned address:
Business Support Department
16th Floor, Chandermukhi Building
Central Office, Central Bank of India
Nariman Point, Mumbai - 400 021
- The queries for pre-bid meeting are to be sent on cosecuritysurv@centralbank.co.in latest by **1400 H on 24 Jun 2025**.

5. AUTHORITY TO SUBMIT BIDS

Only authorized personnel of the firm/ organization shall sign the Bid. The proposal must be accompanied with a 'Letter of Undertaking' duly signed by an 'Authorized Signatory'. The letter should indicate the complete name and designation of the signatory. Necessary

resolution/authority/ Power of Attorney available shall be enclosed. **In case the Principal Vendors(OEMs) authorize their business partners or authorized distributors to bid on their behalf, a separate ‘Authorization Letter’ along with a commitment to fulfill the terms of tender should be submitted and the OEM must ensure that only one firm or organization is allowed to ‘Quote’ on behalf of the OEM.** The OEM must provide Manufacturers Authorization Form to enable the Partner/Authorized Dealer to participate.

6. EVALUATION PROCESS

Technical Offers will be evaluated on the basis of compliance with eligibility criteria, technical specification, other terms and conditions stipulated in the Tender.

Bank reserves the right to reject an offer under any of the following circumstances:-

- If the offer is incomplete and/ or not accompanied by all stipulated documents and certificates/declarations
- If any of the terms and conditions stipulated in this document is not accepted/met.
- If any of the technical specifications stipulated is not met/adhered to.
- If required information with appropriate documents in support of the same is not submitted.
- Tenders received after the due date and time.

The Technical bids shall be opened and the eligibility of the bidders will be evaluated to ensure meeting the minimum pre-qualification criteria.

Technical bids of the bidders who satisfy the prequalification criteria will be evaluated for compliance of other terms and conditions AND/OR Bank Requirement and also compliance of the machine/model offered to the technical specifications.

The bidders, whose Technical Bids are found to be in order in all respects, will be required to give a demonstration of the model of the Note Sorting Machine being offered, to assess various features listed in the Technical Bid. The model will also be subjected to the following tests:-

- Speed test to check the machine’s speed.
- Authenticity check with reference to the features of genuine notes as disclosed by the RBI to sort suspect notes.
- Fitness sorting with reference to the fitness parameters laid down by RBI.
- Consistency test to check the consistency of the machine’s performance.
- Modularity test to confirm feasibility of upgrading the machine through addition of minimum 4 pockets.
- **Stress test** : Vendor/s will be required to install at his cost, the Desk Top NSPM at a designated place in Mumbai, or any other place as desired by the Bank, for conducting stress test, for period of **minimum three working days** to establish the capabilities of the model being offered, as indicated in the specifications and user requirements. The machine should be able to authenticate the genuineness of the notes irrespective of the soilage level and carryout sorting under various parameters for a continuous period of minimum 5 hours at a stretch. Emphasis shall be on 100% Fake Note detection and other technical parameters.

The bidder has to make the machine available for conducting these tests for which no payment will be made. These tests shall be conducted at Currency Chests/Branches/Offices specified by the Bank at a specified time in the presence of bidder’s representative, Bank’s Executives and Consultants (if required) identified for conducting the tests.

Based on the test results, the bank will shortlist machines which are considered to be suitable. The decision of the Bank regarding suitability of a machine shall be final and binding on the bidder.

The commercial bids of the successfully qualified vendors only (viz Eligibility criteria, Technical specifications of the Machines and Test results under various parameters - Technical assessment through a Committee) are found acceptable will be opened subsequently on the date that will be conveyed to them.

THE MACHINE SUPPLIED BY THE SUCCESSFUL BIDDER MUST BE THE SAME OR SUPERIOR (TO BE SUPPLIED ONLY WITH THE CONCURRENCE OF THE BUYER).

7. LOCATIONS TO BE COVERED

The NSPMs will be required to be installed at the identified Currency Chests/ Nodal Branches located at various places in the country. This list shall be provided to the successful vendor/s.

8. PRICE COMPOSITION

The price quoted shall be in Indian Rupees only. The price quoted shall be inclusive of the following:

- Cost of the machine with all components, duties and levies, transportation, freight, forwarding, insurance, installation and commissioning charges and minimum one year warranty covering all parts, service and visits to sites.
- The Price quoted must include cost of modification, up gradation of software for any new design or denomination of banknote that may be introduced by RBI or any currency withdrawn by RBI from circulation. Shall also include up gradation of software for Counterfeit note detection.
- The vendor will also be required to quote for four years Comprehensive AMC, post warranty. This will be taken into consideration while evaluating and deciding on the overall cost of the machine. This will remain firm/unchanged and valid for four years from the date of expiry of the warranty period.
- The L1 will be arrived at through the **Basic Price + AMC Price for Four Years - Buy Back Price PLUS TAXES, AS APPLICABLE.**

9. EXPERIENCE , ANNUAL TURNOVER AND PROFIT REQUIREMENT

- i. The vendor/firm should be in the business of Note Sorting Machines for the last **FIVE** years as of 31 Mar 2025, in **Indian Market**. The firm is required to have sold minimum 40 Nos. 4+2 Pockets NSPMs during last 1 Year.
- ii. The firm should have an annual turnover **through sale of NSPMs only** for a minimum of **₹ Three (3) Crores** each year during the last three Financial Years (FY) 2022-23, 2023-24 and 2024-25. **MSEs which are not Start-Ups** should read minimum **₹ 1.38 Crores**.
- iii. Audited Profit & Loss Account and Balance Sheet for the three (3) years. Turnover Certificate on sale of NSPMs not less than **₹ Three (3) Crores** each year **during the three years as mentioned at Para 9(ii) above,** from the auditor be enclosed. Valid certificate for claiming the relaxation/exemptions.
- iv. The Service Provider/s should have earned **Net Profit** during the last Three FY as mentioned above. Enclose Chartered Accountant's Certificate with quantum of turnover each year. Please attach a copy of audited Balance Sheet.
- v. Current dated (not earlier than 31 Dec 2024) Satisfactory Performance Certificate is required from two Banks out of which one has to be necessarily a Public Sector Bank as per the format at **Annexure II.**
- vi. If the Bidder is not the Original Equipment Manufacturer (OEM) but only an authorized dealer, it should have a valid authorization letter from the OEM to supply the machine in India. The OEM/ authorized dealer intending to participate in the Tender should have an administrative Office in India. The firm should have been in the business with the same OEM for a minimum period of **5 (Five)** years as on 31 Mar 2025.
- vii. Restrictions on procurement from bidders of countries sharing land border with India as per Ministry of Finance Order (Public Procurement No. 1) dated 23rd July, 2020. An undertaking is required to this effect as per format at **Annexure III.**

10. BLACKLISTING & LITIGATION

The firm should not been blacklisted or is involved in litigation with any PSB/PSU/Private Organization. An undertaking is required to this effect.

11. NSPM PARAMETERS & TECHNICAL SPECIFICATIONS

The NSPMs **should meet RBI norms on authentication and sorting parameters** and should be Table Top Models, which can be operated by a single person. Must have the following features apart from technical specifications mentioned in Bid Document.

- Sorting of different currencies, denominations and in series.
- 100% rejection/identification of suspected and counterfeits, damaged or unfit bank notes.
- Elegant and robust design with **Dust collecting mechanism** capable of functioning in dusty, heat and humid conditions.
- High precision accuracy to detect counterfeit notes.
- Should be modular in nature i.e. **expandable for addition** of minimum 4 pockets at a later stage, if required by the Bank.
- User Interface – machine should have display with Function, menu keys, external display for count & sorting of notes.
- The machine should have Sound alert, or any other system for specific diagnosis (stacker full or machine jam).
- Reliability - should function normally in typical Indian conditions. Temperature 25 C + 2 C, Humidity - RH not exceeding 60%, Dust level - 5% micron with 95% efficiency.

12. ERASURES AND ALTERATIONS

Corrections or alterations, if any, should be authenticated. In case corrections/alterations are not properly authenticated, the offer shall be rejected.

13. PRICE FREEZING

The price finalized shall remain valid for a period of **THREE YEARS** from the date of signing of Service Level Agreement (SLA). **Thereafter extension for a further period of 2 years could be allowed at mutually agreed terms and conditions.**

14. NO COMMITMENT TO ACCEPT LOWEST OR ANY OFFER

The Bank shall be under no obligation to accept the lowest or any other offer received in response to this tender and shall be entitled to reject any or all offers without assigning any reasons whatsoever.

15. ORDER CANCELLATION

If the vendor fails to deliver and/ or install the equipment within the stipulated time schedule of **8 weeks from the date of Work Order** or the extended date communicated by the Bank, it will be a breach of contract. The bank reserves its right to cancel the order in the event of delay in delivery/ installation/ commissioning of equipment.

16. PAYMENT TERMS

- No advance payment against purchase order.
- 40% of the contract amount will be released on receipt of systems at site.
- 40% on installation, successful commissioning and handing over of the Note Sorting Machine and acceptance letter by the concerned linked Branch Manager of the Currency Chest.
- The Balance 20% will be released, one month after successful completion of Site Acceptance Tests (SAT) by the Nodal Branch Manager / Currency Chest.
- **The firm has to raise bills directly to the Currency Chest / Nodal Branch only.**
- Payment will be released by the Currency Chest/ Nodal Branch Manager on actual installation and commencement of the Note Sorting Machine. It is advisable for the firm to clarify all the GST related issues in advance so that future payment related issues do not arise.

17. AVAILABILITY OF SPARES

Spares for the product offered should be available for **at least SEVEN (7) years at their stock site in India.**

18. WARRANTY

The offer must include comprehensive on-site warranty of **minimum one year** from the date of installation and commissioning of the machine. Vendor shall be fully responsible for the Manufacturer's warranty in respect of design, quality and workmanship of all machines, accessories etc. Vendor must warrant all machines, accessories, spares etc against any manufacturing defect during the warranty period. During the warranty period the vendor shall maintain the machine and repair/replace defective components at the site at no additional cost to the bank.

19. ANNUAL MAINTENANCE CONTRACT

The vendor is expected to maintain the supplied machine **for at least Four (04) years after the expiry of the warranty period of 1 Year through Comprehensive Annual Maintenance Contract (AMC)**. Since the machine is vital for banking needs, in case any of the components are not available for replacement as per AMC and the procurement is likely to be delayed, the vendor shall be required to provide an alternate machine during the intervening period at no extra cost to the bank. The scope shall comprise and exclude all costs including taxes, duties, levies and other transport, handling, insurance charges for the following:-

- Routine servicing, trouble shooting , settings, adjustments, cleaning to ensure smooth and trouble free working of the system once in a quarter.
- Repairs to the system, trouble shooting of software in the event of any breakdown including cost of repair/supply of spares, components/sub-systems.
- Stocking of all essential spares/sub-systems in respective sites or in their representative offices in the country/service centers.
- Non availability of spares in the stock at site/at his office in India will not be accepted as reason for waiver of penalty towards delay in rendering prompt service

Engaging services of any third party (including supplier's subsidiaries, associates, sister concerns etc.) by the supplier for providing maintenance support will not be accepted. The Engineers/technicians of the Supplier alone shall carry out quarterly preventive check-up and maintenance.

The company should have presence in all the States and Union Territories with sufficient number of factory trained service engineers, service support centers and adequate stock of spares and consumables at various locations in India to attend to the maintenance and preventive check-up of the machines within the stipulated time period.

A suggested format for the AMC is attached as **Annexure I**. Mandatory quarterly preventive maintenance is a MUST. There should be a system of providing service certificates.

20. LIQUIDATION, BANKRUPTCY ETC.

If the contractor becomes bankrupt or insolvent or causes or suffers any receiver to be appointed for his business or any assets thereof, compounded with his creditors, or being a corporation, commence to be wound up for the purpose of amalgamation or reconstruction, or carry on its business under a receiver for the benefit of its creditors, the bank shall be at liberty to:-

- Terminate the contract forthwith upon coming to know of the happening of any such event as aforesaid by notice in writing to the contractor or to the receiver or liquidator or to any person in whom the contract may be vested

OR

- Give such receiver, liquidator or other person the option of carrying out the contract subject to his providing guarantee for the amount to be specified by the bank

21. COMPLETENESS

Any supplies and services which might not have been specifically mentioned in this contract but are necessary for the design, manufacture, supply, testing, handing over, performance or completeness of the contract shall be provided/ rendered as per the time schedule for efficient and smooth operation and maintenance of the system under Indian conditions.

22. TRAINING

The contractor shall associate the site staff (Currency Chest/Nodal Branch staff) during the testing and commissioning of the NSPMs. The contractor shall also train the staff in proper operation, trouble identification and routine maintenance for a period not less than two (02) working days at each site/location. The contractor should submit a certificate of having carried out the training, signed by the Currency Chest-in-Charge/Branch Manager.

23. INSTALLATION CONDITIONS

- The supplier shall arrange at its cost for the transportation and delivery of the machines and accessories to the Bank's Branches/Currency Chests situated at various locations in India and shall install and commission them at site and conduct such stress/acceptance tests as per the requirement of the Bank, as mentioned in this document.
- Installation and commissioning of the machine to the satisfaction of the Bank is the responsibility of the Vendor.
- Any damage to existing structure, fixtures or fittings during the installation shall be made good by the supplier
- Various parameters, set out by the Bank and duly committed by the supplier while participating in the tender process, shall be demonstrated after installation at each of the location. If the machine does not stand the test, the order stands automatically cancelled and the supplier shall not be entitled for any payment and the machines shall be taken back at the cost, risk etc. of the supplier. Further in such an event the BID SECURITY shall be forfeited.

24. PENALTY

If the machine cannot be made serviceable either by repair or by replacement and put back the system into regular operation **within 2 days in Metros, 3 days in Urban/Semi Urban, 5 days in Rural areas, on** account of any breakdown due to machine failures, repairs, settings, a similar stand-by machine in good working condition shall be provided at the cost of the vendor failing which a penalty @ ₹ 500/- per day will be levied for each day or part there-of, for the first 10 days from the date of reporting and thereafter **@ ₹ 5000/- per day for each day or part there-of, limited to 10% of the value of the machine,** post which, Bank reserves the right to terminate the contract.

25. INSURANCE AND RISKS

The supplier shall arrange insurance cover for all the machines and accessories for all the risks (fire, burglary, natural calamities such as earth quake, flood etc) including transit risk up to the date of commissioning after delivery and installation.

26. ENFORCEABILITY

The decision of the Bank in arriving at the conclusion of breach of conditions and/or default of supplier will be accepted by the supplier without any demur and the Bank will be at liberty to enforce these conditions/rights.

27. UPGADATION

The supplier confirms that the machine is adaptable to any new series of currency notes that may be issued by the Reserve Bank of India from time to time with revised security features. The supplier further undertakes to upgrade the software of machine from time to time, **at no extra cost**, to facilitate proper sorting of currency notes and detection of forged/counterfeit notes including any new currency notes that may be issued or any new security features that may be introduced by the Reserve Bank of India.

28. INSPECTION

The Bank reserves the right to get the machines and accessories inspected by its own technical personnel and/ or by any other organization/ persons engaged for the purpose. The supplier shall have no objection and shall cooperate and provide necessary details/information required for such inspection.

29. WAIVER

Non-enforcement by either party of any of the provisions of this Contract shall not be construed or constitute as a waiver of the provision itself or any subsequent breach thereof. The validity of the Contract shall not be affected, should one or more of its stipulations be or become legally invalid and such stipulation is severable from and not fundamental to the obligations of either party to this Contract. In such a case, the parties shall negotiate in good faith to replace the invalid clause by an agreed stipulation which is in accordance with the applicable Indian Law and which shall be as close as possible to the party's original intent.

30. STATUTORY AND OTHER REGULATIONS

The Supplier shall comply with all the statutory obligations of the Government of India/ State Governments and local authorities applicable and the Bank shall not be liable for any action under the statutes applicable due to non-compliance of statutory obligations by the Supplier.

31. APPLICABLE LAW

The Contract shall be interpreted in accordance with the laws of India. Any dispute arising out of this contract will be under the jurisdiction of Courts of Law in the place of the Head Quarters of the Bank.

32. SETTLEMENT OF DISPUTES AND ARBITERATION:

- Should any dispute or difference of any kind whatsoever arise between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such disputes or differences by mutual consultation
- If after 30 days the parties fail to resolve their disputes or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute. No arbitration in respect of this matter may be commenced unless such notice is given
- Any dispute or difference in respect of which a notice of intention to commence arbitration has been given in accordance with this clause shall be settled in accordance with the Arbitration and Conciliation Act, 1996
- The arbitral tribunal shall consist of 2 arbitrators, one each to be appointed by the Purchaser and the Supplier. In case of failure of the two arbitrators appointed by the parties to arrive at a consensus within a period of 15 days, the third Arbitrator shall be replaced by the two Arbitrators so appointed by the Parties and shall act as Presiding Arbitrator. Arbitration proceedings shall be held at the place of the Head Office of the Bank and the language of the arbitration proceedings and that of all documents and communications between the parties shall be in English.
- The decision of the majority of arbitrators shall be final and binding upon both parties. The cost and expenses of Arbitration proceedings will be paid as determined by the Arbitral Tribunal. However, the expenses incurred by each party in connection with the preparation, presentation etc. of its proceedings as also the fees and expenses paid to the arbitrator appointed by such party or on its behalf shall be borne by each party itself.
- Notwithstanding any reference to arbitration herein, the parties shall continue to perform their respective obligation under the contract unless they otherwise agree and the purchaser shall pay the supplier any monies due to the supplier unless the dispute is relating to such payment.

33. JURISDICTION

This agreement shall be subject to the jurisdiction of the courts in Mumbai.

34. OTHERS

The Vendors shall inform the Bank in case of Transfer of Ownership of the Company.

35. CONFIDENTIALITY

All the information received/ gathered during and after the tender process will be treated as confidential information. The Bank and the bidders shall keep all such information in strict confidence and the same should not be shared with any third party.

SD/18.06.2025

(K K Kala)

General Manager

SAMPLE FORMAT FOR ANNUAL MAINTENANCE CONTRACT AGREEMENT

This agreement is made at Mumbai on (Date of agreement) the..... day of 2025 between **CENTRAL BANK OF INDIA**, a body corporate, constituted under the Banking Companies (Acquisition and Transfer of Undertakings) Act, 1970, having its Head Office at Chandermukhi, Nariman Point, Mumbai – 400021, (herein after referred to as “**The Bank**” which expression shall, unless it be repugnant to the context or meaning thereof, includes its successors and assignees) of the ONE PART

And

M/s _____ a company incorporated under the Companies Act, 1956 and having its Corporate Office at _____, India (herein after referred to as the “**Service Provider**” which expression shall, unless it be repugnant to the context or meaning thereof, includes its successors and permitted assignees) of the SECOND PART

Whereas the Bank and Service Provider is under mutual discussion for the purpose of maintenance and services of **Note Sorting Machines (4+2 Pockets)** (hereinafter referred to as “**Machines**”) under this maintenance contract, comprising of preventive and corrective maintenance of Machines as per Annexure enclosed.

Whereas the Bank has Machines shown in this Agreement hereof and is now desirous of availing a Comprehensive Maintenance Services for the Machines installed at the currency chests of Bank’s offices located at different parts in India, as per the Annexure enclosed to this Agreement.

AND WHEREAS the Service Provider has agreed to accept the offer and to perform the said maintenance of Machines as mentioned in this Agreement, as per Annexure enclosed to this Agreement.

Now both the Parties agree to the following:

- 1.0 SCHEDULES TO THE AGREEMENT: The Annexure enclosed in this Agreement forms an integral part of this Agreement. However during the tenure of this Agreement, Bank is at liberty to add to or delete from the annexure any number of Machine, if so required. In case of addition of work, the same will be done on already agreed and settled rates for the main contract of maintenance.
- 2.0 **TERMS & CONDITIONS OF THE COMPREHENSIVE MAINTENANCE CONTRACT**
 - 2.1 The Service Provider shall truly and faithfully carry on the performance under this Agreement as is required by any service provider performing services of similar nature. The services shall be performed in a proper manner and to the extent and satisfaction of the Bank for a period of 4 (Four) years (As per attached Annexure), after the expiry of the initial warrantee period of 12 months from the date of installation of Machine. During the term of this Agreement the Service Provider agrees to maintain the equipment in a good and working order and for this purpose will provide the following repair and maintenance service described in the subsequent clauses.
 - 2.2 The comprehensive maintenance includes preventive maintenance, quarterly regular services of the Machines as mentioned in the Annexure and/or replacement of any items necessary for keeping the said items active and free from any defects or disturbance and also on any scheduled call for corrective and maintenance services, taking appropriate measures/steps on time to set right its malfunctioning.
 - 2.3 Maintenance shall be provided on site for the Machine by the Service Provider, during official working hours of Bank. This Maintenance contract is comprehensive, which covers both spare parts and labour. Broken and burnt parts, parts damaged due to end user mishandling and parts damaged due to adverse electrical conditions on site, will not be covered under the AMC. Consumables material such as printer, paper roll & ribbon are not covered under this Agreement.

- 2.4 The replacement of defective spares with original spares or spares of equivalent specification will be done by the Service Provider without any extra charge.
- 2.5 The comprehensive maintenance shall be carried out primarily at the premises of the Bank during the office hours. In case, the Service Provider considers that the Machine cannot be repaired on-site, it will carry the defective Machine/ part (as the case may be) with the consent of Bank's officials, after giving due receipt of the defective Machine/ part and deliver it back to the Bank at the Service Provider's own cost and risk.
- 2.6 The Operating environment condition in which the equipment is presently installed is quite satisfactory and the Second Party will not raise any condition with regard to the working environments for the equipment covered under the Maintenance Contract.
- 2.6 The Service Provider agrees to maintain uninterrupted service to the Bank as per the terms and conditions of this Agreement.
- 2.7 **The Bank agrees to pay an AMC charge of ₹ ____/- (Rupees _____ only) excluding GST, per annum per Machine for a period of Four (04) years. The Bank shall pay quarterly flat fees per Machine post expiry of the Quarter. The agreement shall remain valid initially for a period of Four (04) years or as long as the machine is being used in respective Branch/ Currency Chest.**
- 2.8 The Service Provider's maintenance personnel shall be given access to the Machine mentioned herein, for purposes of performing the repair and maintenance activities whenever necessary. The Service provider has to upgrade the Software as well as the Hardware of the Machine as and when required, as per the RBI guidelines or Government notifications.
- 2.9 All confidential information disclosed by one of the parties hereto to the other shall be kept secret from third parties. Any confidential information received may only be made accessible to a third party with the prior written consent of the disclosing party. Each party shall ensure, by concluding appropriate agreements with those of its own employees who are to be given access to the above-named information and/or documents for the performance of their professional duties, that these employees are equally obliged to observe secrecy, whereby the obligation shall survive the termination of their respective employment contracts.
- 2.10 The Service Provider shall provide preventive maintenance, corrective maintenance and break down calls for the items covered under this Agreement. All problems shall be reported by the Bank as per procedure already provided by the Service Provider.
- 2.11 The Service Provider shall conduct Preventive Maintenance and general servicing (including but not limited to inspection, testing, satisfactory execution of all diagnostics, cleaning and removal of dust and dirt from the interior of the Machine, checking and testing of Machine and necessary repairing of the equipment's related to the Machine) at least Four (04) times in a calendar year.
- 2.12 Qualified maintenance engineers totally familiar with the Machine shall perform all repair and maintenance service described herein.
- 2.13 In the event where the request for corrective maintenance is received by Service Provider from the Bank on a working day, i.e. from Monday to Saturday, between 09.00 am to 03.00 pm local time ("reporting time"), Service Provider shall arrive at the Bank's premises as per below mentioned schedule:-

Location	Distance	Response Time
City	0-50 Kms	0 - 24 Hrs
Remote 1	50-80 Kms	24 - 48 Hrs
Remote 2	Beyond 80 Kms	72 - 96 Hrs

- If the request is received by the Service Provider after 03.00 pm then the Parties shall mutually agree that the request shall be addressed on the next working day.
- The response time specified at the foregoing paras shall not apply if it cannot be met due to force majeure reasons briefly described in this Agreement, or if otherwise agreed between the Parties in special cases.

c. **Turn Around Time**

Turn Around Time shall be the time taken by the Service Provider to rectify a reported problem and handing over the Machine for processing back to the Bank. The Turn Around Time shall depend on the nature of breakdown i.e. Minor and Major

- i. Minor Breakdown shall refer to breakdowns involving either no parts or wearing parts only. The turnaround time for minor breakdowns shall be 24-48 hours in the case of metros, 48-72 hours in the case remote 1 location and 72-96 Hours in the case of remote 2 location.
- ii. Major Breakdowns shall refer to breakdowns involving electronic parts like but not limited to power supplies, other electronic boards or sensor blocks that are expensive and cannot be stocked at the Bank site. The turnaround time for such breakdowns shall be 72-120 hours in the case of cities and 120 to 170 hours in the case of remote locations.

- 2.14 **Penalty Clause:** If the machine cannot be made serviceable either by repair or by replacement and put back the system into regular operation **within 2 days in Metros, 3 days in Urban/Semi Urban, 5 days in Rural areas, on** account of any breakdown due to machine failures, repairs, settings, a similar stand-by machine in good working condition shall be provided at the cost of the vendor failing which a penalty @ ₹ 500/- per day will be levied for each day or part there-of, for the first 10 days from the date of reporting and thereafter **@ ₹ 5000/- per day for each day or part there-of, limited to 10% of the value of the machine,** post which, Bank reserves the right to terminate the contract.
- 2.15 Notwithstanding the provisions mentioned herein, the Bank shall have the right to cancel the Agreement for any default on the part of Service Provider due to non-performance thereof, provided it gives a 3 months prior intimation to the Service Provider before such cancellation. The statement of Bank as to occurrence of default, to be mentioned in the notice, shall be final.
- 2.16 The Service Provider shall maintain a written maintenance and repair log and shall record therein each incident of the Machine malfunction, date and time of commencement and successful completion of repair work and nature of repair work performed at the Banks' site.
- 2.17 Force Majeure shall mean and be limited to the following:
- a) War / hostilities
 - b) Riot or Civil commotion
 - c) Earthquake, flood, tempest, lightening or other natural physical disaster.
 - d) Restrictions imposed by the Government or other statutory bodies which prevents or delays the execution of the order by the Second Party. However, increase in cost to perform the obligations due to any of the said factors as mentioned in this Clause, shall not be treated as a force majeure situation if it is otherwise possible to perform the obligations.
- 2.18 Completion period may be extended to circumstances relating to Force Majeure by the Bank. The Service Provider shall not claim any further extension for completion of work before the said stipulated period. The Bank shall not be liable to pay extra costs under any conditions.
- 2.19 The contract will be initially valid for a period of Four (04) years from the date of start of AMC as per attached Annexure and may be renewed further, which is at the discretion of the Bank and based on the satisfactory services provided by the Service Provider.
- 2.20 Compliances under Sexual Harassment of Women at Work Place (Prevention, Prohibition and Redressed) Act, 2013 - That Service Provider has established an internal Policy on Prevention of Sexual Harassment (PoSH) in line with the provisions of the Sexual Harassment of Women at Work Place (Prevention, Prohibition and Redressed) Act, 2013 ("the Act") and accordingly has constituted an Internal Complaint Committee (ICC) to comply with the provisions of the Act related to filing, disposing, hearing, taking necessary action, maintaining records etc. with respect to complaints filed by any personnel falling

within the ambit of “employee” under the Act. Further such records shall be available to the Bank upon written request.

- 2.21 The Agreement shall be governed by Indian Law and both the parties consent to the jurisdiction of Mumbai Courts in all matters regarding the Agreement.

IN WITNESS WHEREOF the parties have caused this Agreement to be executed by the hands of duly authorised representatives on the day, month and year first before written.

Signed by
Central Bank of India

Signed by
M/s _____

Name:
Designation:

Name:
Designation:

ON THE FIRST PART
In the Presence of witness: -

ON THE SECOND PART
In the presence of witness:-

1.

1.

2.

2.

SATISFACTORY PERFORMANCE CERTIFICATE

Ref No.: [Reference Number]

Date: [DD/MM/YYYY]

TO WHOMSOEVER IT MAY CONCERN

This is to certify that M/s [Vendor Name], having office at [Vendor Address], has supplied and installed Note Sorting and Processing Machines (NSPMs) of 4+2 pocket configuration to our bank as per the following details:

Sr. No.	Machine Model	Quantity Supplied	Date of Supply	Installation Location(s)

The above machines have been in use at our bank and their performance has been found to be satisfactory in terms of:

- Accuracy in sorting and detection of counterfeit/unfit notes.
- Operational speed and efficiency.
- Reliability and uptime of the machines.
- Quality of service and support provided by the vendor.

The vendor has also been maintaining the machines under warranty/AMC to our satisfaction and has responded to service calls within the stipulated response time.

This certificate is issued upon request of the vendor for participation in a tendering process and does not constitute any legal or financial liability on the part of the bank.

Authorized Signatory

(Name: _____)

(Designation: _____)

(Branch/Office Name: _____)

(Seal of the Bank)

LAND BORDER SHARING CLAUSE

CERTIFICATE

(On letter head of the Company/ Firm)

To,

**The General Manager
Business Support Department (BSD)
Central Bank of India, Central Office
Chandermukhi, Nariman Point
Mumbai - 400021**

Request for Proposal (RFP) Ref:

1. This is to certify that we have read the clause regarding restrictions on procurement from bidders of countries sharing land border with India as per Ministry of Finance Order (Public Procurement No. 1) dated 23rd July, 2020. Further, it is certified that our company is neither from a country sharing land border with India nor our company is an entity as under:
 - a. An entity incorporated, established or registered in such a country
 - b. A subsidiary of an entity incorporated, established or registered in such a country
 - c. An entity substantially controlled through entities incorporated, established or registered in such a country.
 - d. An entity whose beneficial owner (as per definition attached) is situated in such a country
 - e. An Indian (or other) agent of such an entity
 - f. A natural person who is a citizen of such a country
 - g. A consortium or joint venture where any member of the consortium or joint venture falls under any of the above.

Place:

Signature:

Date:

Name & Designation

Company Seal

Note: The bidder should refer to detailed circular(s) issued by the concerned Ministry/Department of the Govt. of India.

To be executed on Rs 500/- Stamp paper

PRE CONTRACT INTEGRITY PACT

1. GENERAL

1.1. This pre-bid contract Agreement (herein after called the Integrity Pact) is made on ____ day of the month 20____, between, the Central Bank of India, a body corporate constituted under Banking Companies (Acquisition and transfer of undertakings), Act 1970 having its Head office at Chandramukhi, Nariman Point Mumbai-400021, with branches spread over India and abroad (hereinafter referred to as BUYER which expression shall include its successors and assigns) acting through Shri_____, (Designation of the officer) representing _____, of the BUYER, of the FIRST PART

AND

M/s._____ represented by Shri _____ Chief executive officer/Authorised Signatory (hereinafter called the "BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER", which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns), of the SECOND PART

1.2. WHEREAS the BUYER proposes to procure (Name of the Stores/Equipment/Item)/engage the services and the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER is willing to offer/has offered the stores/services and

1.3. WHEREAS the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER is a private company/ public company/Government undertaking/ partnership/ LLP/registered export agency/service provider, duly constituted in accordance with the relevant law governing its formation/incorporation/constitution and the BUYER is a body corporate constituted under Banking Companies (Acquisition and transfer of undertakings), Act 1970.

1.4. WHEREAS the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER has clearly understood that the signing of this agreement is an essential pre-requisite for participation in the bidding process in respect of Stores/Equipment/Items/Services proposed to be procured by the BUYER and also understood that this agreement would be effective from the stage of invitation of bids till the complete execution of the agreement and beyond as provided in clause 13 and the breach of this agreement detected or found at any stage of the procurement process shall result into rejection of the bid and cancellation of contract rendering BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER liable for damages and replacement costs incurred by the BUYER.

2. NOW, THEREFORE, the BUYER and the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER agree to enter into this pre-contract integrity agreement, hereinafter referred to as Integrity Pact, which shall form part and parcel of RFP as also the contract agreement if contracted with BIDDER, in the event that the BIDDER turns out to be successful bidder, and it is intended through this agreement to avoid all forms of corruption by following a system that is fair, transparent and free from any influence/prejudiced dealings prior to, during and subsequent to the Contract to be entered into with a view to:-

2.1. Enabling the BUYER to obtain the desired Stores/Equipment/Work/Service/Materials at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement, and

2.2. Enabling BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER/SERVICE PROVIDER to refrain from bribing or indulging in any corrupt practices in order to secure the contract, by providing assurance to them that the BUYER shall not be influenced in any way by the bribery or corrupt practices emanating from or resorted to by their competitors and that all procurements shall be free from any blemish or stain of corruption and the BUYER stays committed to prevent corruption, in any form, by its officials by following transparent procedures. The parties hereto hereby agree to enter into this integrity Pact and agree as follows:

COMMITMENTS OF THE BUYER

3. The BUYER commits itself to the following:-

3.1. The BUYER represents that all officials of the BUYER, connected whether directly or

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indirectly with the procurement process are duty bound by rules and regulations governing their service terms and conditions not to demand, take promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER either for themselves or for any person, organization or third party related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.

3.2. The BUYER will, during the pre-contract stage, treat all BIDDERS/SELLERS/CONTRACTORS/SERVICE PROVIDERS alike, and will provide to all BIDDERS/SELLERS/CONTRACTORS/SERVICE PROVIDERS the same information and will not provide any such information to any particular BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER which could afford an advantage to that particular BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER in comparison to the other BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDERS.

3.3. The BUYER shall report to the appropriate Government Regulators/Authorities any attempted or completed breaches of the above commitments as well as any substantial suspicion of such a breach, as and when the same is considered necessary to comply with the law in force in this regard. In case any such preceding misconduct on the part of such official(s) is reported by the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER to the BUYER with the full and verifiable facts and the same is prima facie found to be correct by the BUYER, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by the BUYER and such a person shall be debarred from further dealings related to the contract process. In such a case, while an enquiry is being conducted by the BUYER, the proceedings under the contract would not be stalled.

4. COMMITMENTS OF BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDERS

The BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:-

4.1. The BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the BUYER, connected directly or indirectly with the bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.

4.2. The BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage, or inducement to any official of the BUYER or otherwise for procuring the Contract or for forbearing to do or for having done any act in relation to the obtaining or execution of the contract or any other contract with the BUYER or for showing or forbearing to show favour or disfavour to any person in relation to the contract or any other contract with the BUYER.

4.3. The BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER further confirms and declares to the BUYER that the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER is the original Manufacturer/Integrator/Authorized government sponsored export entity of the stores/Authorised Service Provider having necessary authorizations, intellectual property rights and approvals from the intellectual property right owners of such materials/services and has not engaged any individual or firm or company whether Indian or foreign to intercede, facilitate or in any way to recommend to the BUYER or any of its functionaries, whether officially or unofficially to the award of the contract to the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER, nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.

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4.4. The BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER, either while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payment he has made, is committed to or intends to make to officials of the BUYER or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.

4.5. The BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.

4.6. The BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities emanating from other competitors or from anyone else.

4.7. The BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER shall not use improperly, for purpose of competition or personal gain, or pass on to others, any information provided by the BUYER as part of the business relationship, regarding plans, technical proposal and business details, including information contained in any electronic data carrier. The BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER also undertakes to exercise due and adequate care lest any such information is divulged.

4.8. The BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.

4.9. The BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER shall not instigate or cause to instigate any third person to commit any of the acts mentioned above.

5. PREVIOUS TRANSGRESSION

5.1 The BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER declares that no previous transgression occurred in the last three years immediately before signing of this Integrity Pact with any other company in any country in respect of any corrupt practices envisaged hereunder or with any Public Sector Bank, Public Sector Enterprise/Undertaking in India or any Government Department in India that could justify BIDDER's exclusion from the tender process.

5.2. If the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER makes incorrect statement on this subject, BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER can be disqualified from the tender/bid process or the contract, if already awarded, can be terminated for such reason.

6. EARNEST MONEY (BID SECURITY)

6.1. Every BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER while submitting commercial bid, shall deposit an amount as specified in RFP/Tender Documents as Earnest Money/Security, Deposit, with the BUYER through any of the instruments as detailed in the tender documents.

6.2. The Earnest Money/Bid Security shall be valid for a period till the complete conclusion of the contractual obligations or for such period as mentioned in RFP/Contract, including warranty period, whichever is later to the complete satisfaction of BUYER.

6.3. In the case of successful BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER, a clause would also be incorporated in the Article pertaining to Performance Bond in the Purchase Contract that the provisions of Sanctions for violation shall be applicable for forfeiture of Performance Bond in case of a decision by the BUYER to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.

6.4. No interest shall be payable by the BUYER to the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER on Earnest Money/Security Deposit for the period of its currency.

7. SANCTIONS FOR VIOLATIONS

7.1. Any breach of the provisions herein contained by the BIDDER/SELLER

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/CONTRACTOR/SERVICE PROVIDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER shall entitle the BUYER to take all or any one of the following actions, wherever required:-

(i) To immediately call off the pre contract negotiations without assigning any reason or giving any compensation to the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER. However, the proceedings with the other BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER(s) would continue.

(ii) To forfeit fully or partially the Earnest Money Deposit (in pre-contract stage) and/or Security Deposit/Performance Bond (after the contract is signed), as decided by the BUYER and the BUYER shall not be required to assign any reason therefor.

(iii) To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER.

(iv) To recover all sums already paid by the BUYER, and in case of the Indian BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER with interest thereon at 2% higher than the prevailing Prime Lending Rate of (Name of the Bank/Financial Institution) while in case of a BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER from a country other than India with Interest thereon at 2% higher than the LIBOR. If any outstanding payment is due to the BIDDER/SELLER /CONTRACTOR from the BUYER in connection with any other contract such outstanding payment could also be utilized to recover the aforesaid sum and interest. The BUYER shall also be entitled to recover the replacement costs from BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER .

(v) To encash the advance bank guarantee and performance bond/warranty bond, if furnished by the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER, in order to recover the payments, already made by the BUYER, along with interest.

(vi) To cancel all or any other contracts with the BIDDER /SELLER/CONTRACTOR/SERVICE PROVIDER and the BIDDER/SELLER /CONTRACTOR/SERVICE PROVIDER shall be liable to pay compensation for any loss or damage to the BUYER resulting from such cancellation/rescission and the BUYER shall be entitled to deduct the amount so payable from the money(s) due to the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER.

(vii) To debar the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER from participating in future bidding processes of the BUYER for a minimum period of five years, which may be further extended at the discretion of the BUYER.

(viii) To recover all sums paid in violation of this Pact by BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER(s) to any middlemen or agent or broker with a view to securing the contract.

(ix) In cases where irrevocable Letters of Credit have been received in respect of any contract signed by the BUYER with the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER, the same shall not be opened.

(x) Forfeiture of The Performance Bond in case of a decision by the BUYER to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.

(xi) The BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the BUYER, and if he does so, the BUYER shall be entitled forthwith to rescind the contract and all other contracts with the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER. The BIDDER/SELLER/ CONTRACTOR shall be liable to pay compensation for any loss or damage to the BUYER resulting from such rescission and the BUYER shall be entitled to deduct the amount so payable from the money(s) due to the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER.

7.2. The BUYER will be entitled to take all or any of the actions mentioned at para 7.1 (i) to (xi) of this Pact, also in the event of commission by the BIDDER/ SELLER/CONTRACTOR/SERVICE PROVIDER or anyone employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER), of an offence as defined In Chapter IX of the Indian Penal code, 1860 or Prevention of Corruption Act, 1988 or any other statute enacted for prevention of corruption.

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7.3. The decision of the BUYER to the effect that a breach of the provisions of this pact has been committed by the BIDDER/SELLER/ CONTRACTOR shall be final and conclusive on the BIDDER/SELLER /CONTRACTOR. However, the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER can approach the Independent External Monitor(s) appointed for the purposes of this Pact.

8. FALL CLAUSE

8.1. The BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER undertakes that it has not supplied/is not supplying similar product/systems or subsystems/services at a price lower than that offered in the present bid to any other Bank or PSU or Government Department or to any other organization/entity whether or not constituted under any law and if it is found at any stage that similar product/systems or sub systems/services was supplied by the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER to any other Bank or PSU or Government Department or to any other organization/entity whether or not constituted under any law, at a lower price, then that very price, with due allowance for elapsed time, will be applicable to the present case and the difference in the cost would be refunded by the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER to the BUYER, if the contract has already been concluded.

9. INDEPENDENT EXTERNAL MONITORS

9.1. The BUYER has appointed __ Independent External Monitors (hereinafter referred to as Monitors) for this Pact in accordance with the recommendations and guidelines issued by Central Vigilance Commission.

9.2. The task of the Monitors shall be to review independently and objectively, whether and to what extent the parties comply with the obligations under this Pact.

9.3. The Monitors shall not be subject to instructions by the representatives of the parties and perform their functions neutrally and independently.

9.4. Both the parties accept that the Monitors have the right to access all the documents relating to the project/procurement, including minutes of meetings. The Monitors shall on receipt of any complaint arising out of tendering process jointly examine such complaint, look into the records while conducting the investigation and submit their joint recommendations and views to the Management and Chief Executive of the BUYER. The MONITORS may also send their report directly to the CVO and the commission, in case of suspicion of serious irregularities.

9.5. As soon as any event or incident of violation of this Pact is noticed by Monitors, or Monitors have reason to believe, a violation of this Pact, they will so inform the Management of the BUYER.

9.6. The BIDDER(s) accepts that the Monitors have the right to access without restriction to all Project /Procurement documentation of the BUYER including that provided by the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER. The BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER will also grant the Monitors, upon their request and demonstration of a valid interest, unrestricted and unconditional access to his documentation pertaining to the project for which the RFP/Tender is being /has been submitted by BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER. The same is applicable to Subcontractors. The Monitors shall be under contractual obligation to treat the information and documents of the BIDDER/Subcontractors() with confidentiality.

9.7. The BUYER will provide to the Monitors sufficient information about all meetings among the parties related to the Project provided such meetings could have an Impact on the contractual relations between the parties. The parties may offer to the Monitors the option to participate in such meetings.

9.8. The Monitors will submit a written report to the BUYER at the earliest from the date of reference or intimation to him by the UYER/BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER and submit proposals for correcting problematic situations.

10. FACILITATION OF INVESTIGATION

In case of any allegation of violation of any provisions of this Pact or payment of commission, the BUYER or its agencies shall be entitled to examine all the documents including the Books of

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Accounts of the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER and the BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER shall provide necessary information of the relevant documents and shall extend all possible help for the purpose of such examination,

11. LAW AND PLACE OF JURISDICTION

This Pact is subject to Indian Law and the place of jurisdiction is Mumbai .

12. OTHER LEGAL ACTIONS

The actions stipulated in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the any other law in force relating to any civil or criminal proceedings.

13. VALIDITY

13.1. The validity of this Integrity Pact shall be from the date of its signing and extend up to 5 years or such longer period as mentioned in RFP/Contract or the complete execution of the contract to the satisfaction of the BUYER whichever is later. In case BIDDER/SELLER/CONTRACTOR/SERVICE PROVIDER is unsuccessful, this Integrity Pact shall expire after six months from the date of the signing of the contract.

13.2. If one or several provisions of this Pact turn out to be invalid; the remainder of this Pact shall remain valid. In such case, the parties will strive to come to an agreement to their original intentions.

14. The parties hereby sign this Integrity Pact at on..... BUYER BIDDER

Name of the Officer CHIEF EXECUTIVE OFFICER/AUTHORISED SIGNATORY

Designation

Name of Wing

Central Bank of India

Witness

Witness

(COMMERCIAL BID) PRICE MODEL 4 + 2 POCKETS NOTE SORTING & PROCESSING MACHINE

Sl. No	Item Description - Model 4 + 2	Price per unit of new Machine (₹)	18% GST on unit price	Total Unit Price incl GST	Buy back of old NSPM incl GST	Net Unit Price incl GST	AMC FOR 1 YEAR IN ₹	18% GST on 1 yr AMC	Total 1 yr AMC Price incl GST	Total 4 Year AMC Price incl GST	FINAL UNIT PRICE with 4 year AMC incl GST
	A	B	C	D=B+C	E	F=D-E	G	H	I=G+H	J	K=F+J
1	Note Sorting & Processing Machine (Make-_____ (Model-_____		₹ 0.00	₹ 0.00		₹ 0.00		₹ 0.00	₹ 0.00	₹ 0.00	₹ 0.00

Price B (in Words) _____

Price E (in Words) _____

Price G (in Words) _____

NOTE:

The MINIMUM quoted rate of (B) will be the base of the Reverse Auction Process for further below quotes

The MAXIMUM quoted rate of (E) will be the base of the Reverse Auction Process for further below quotes

The MINIMUM quoted rate of (G) will be the base of the Reverse Auction Process for further higher quotes

- Obtaining Road permit wherever necessary and payment if any shall be the responsibility of the Bank. However, vendor shall provide necessary assistance.
- In case of any discrepancy, unit prices quoted in words will be considered for computation of Total Cost