

Reg.:- Restriction on per day Cash Withdrawal transaction from ATMs.

In view to mitigate the risk of fraudulent withdrawal from ATMs, an additional security feature is introduced by the bank for the safety of customers. According to newly introduced functionality implemented in our ATMs, a customer would be able to withdraw an amount up to Rs 5000/- cumulative per day (Either one or more than one transactions) from our Bank ATMs in case of Onus Fallback transaction (Transactions Authorized through magnetic stripe-In case ATM machines not able to process the transaction by reading security details mentioned in the EMV chip).

With this restriction, we hereunder give you information for restriction per transaction on Cash Withdrawal at ATMs

Restriction Per transaction on Cash Withdrawal at ATMs			
Card limit for transaction & Amount as per Product.			
Type of Transaction done by customer through our Debit Card	EMV Transaction (all cards are EMV enabled)	Fallback Transaction (Non-EMV transactions)	Requirement of additional authentication OTP (EMV transactions)
Issuer Transaction (Our Bank card used at Other Bank ATMs)	Limit Per Transaction of Rs 10000/- (or the limit as set by acquiring Bank)	Restricted (Transaction of any amount will be declined)	Not applicable
Onus Transaction (Our Bank card used at our ATMs)	No restriction	Restricted up to Rs 5000/- cumulative Per day.	Rs 10000/- & above

It may be informed that all our ATMs are EMV enabled.