

ANNEXURE-A

INVESTOR GRIEVANCE EXCALATION MATRIX – DEPOSITORY PARTICIPANT 38700

Detail of	Contact Person/ Designation	Address	Contact No	E mail id	Working Hours
Client Servicing	Mr. Mangesh Thakur –Assistant Manager	Capital Market Services Branch, MMO Building, Ground Floor, Fort, Mumbai- 400 001	022- 49628971	centraldemat@centralbank.co.in	10.00 am to 5pm
Head of Client Servicing	Mr. Mangesh Thakur –Assistant Manager	Capital Market Services Branch, MMO Building, Ground Floor, Fort, Mumbai- 400 001	022- 49628971	centraldemat@centralbank.co.in	10.00 am to 5pm
Compliance Officer	Mr. Rakesh Kumar Sharma – Chief Manager	Capital Market Services Branch, MMO Building, Ground Floor, Fort, Mumbai- 400 001	+91 750636990 3	agmmum4082@centralbank.co.in	10.00 am to 5pm
CEO	Mr. Birendra Mehta, RH(DGM)	346, Standard Building, Dr. D.N Road, Fort, Mumbai-400 023	022- 40345826	opermumro@centralbank.co.in	10.00 am to 5pm

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> or SEBI at <https://scores.gov.in/scores/Welcome.html> or with. Please quote your Complaint Ref. No. while raising your complaint at SEBI SCORES/Depositoryportal