

# Practo – Central Bank of India

**Cent Arogya - 24x7 Unlimited  
Tele-medical consultation**

User Guide & walkthrough



# How to **Activate your plan**

## **Step 1:**

Download the  
Practo app on  
your mobile

## **Step 2:**

Login with your  
registered  
number

## **Step 3:**

Start using  
your Health  
Plan

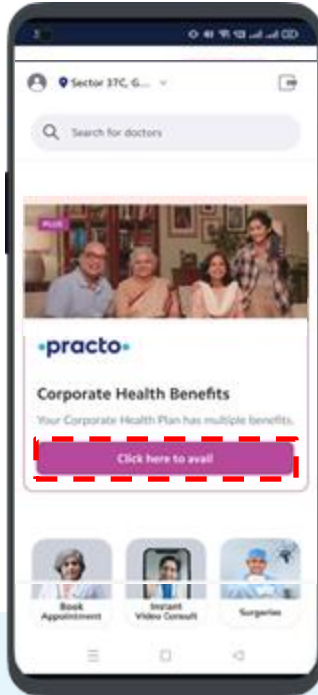


## How to activate your Plan

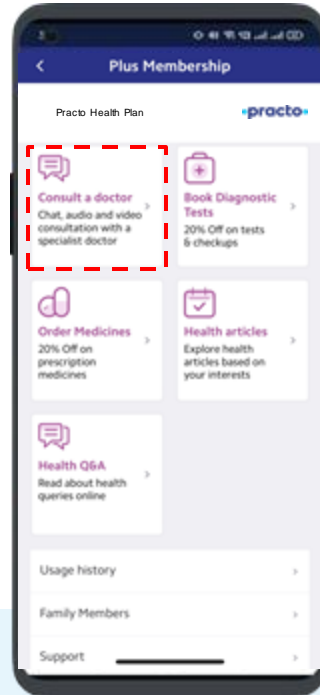
Step 1: Download the Practo app on your mobile  
Step 2: Login with your registered number  
Step 3: Start using your Health Plan



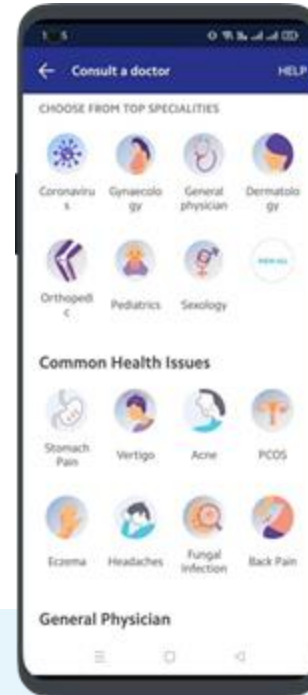
# How to Avail Online Consultation?



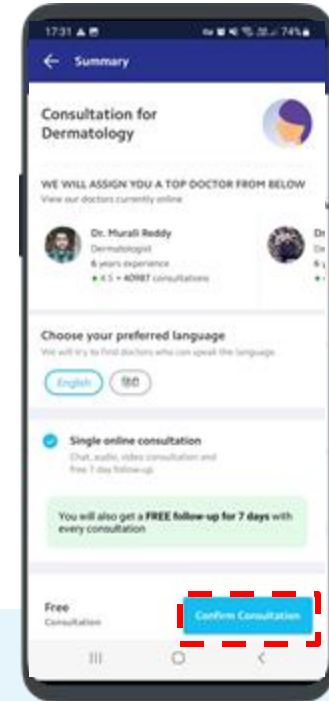
Open the Practo app  
and click on the  
Corporate Health  
Benefits



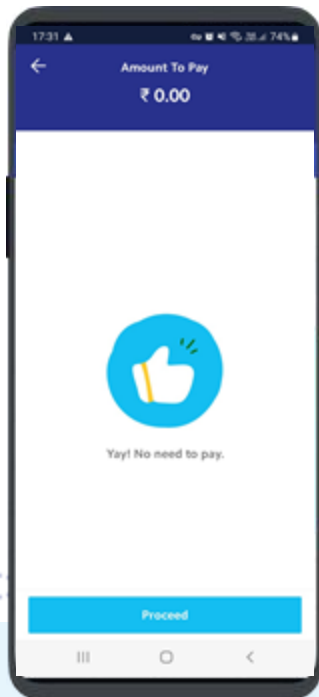
Click on Consult a  
doctor tile



Select Speciality of  
your choice



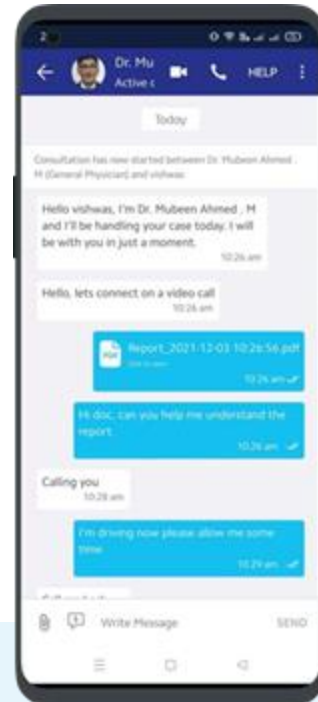
Select your preferred  
language & click on  
confirm consultation



Click on Proceed



Doctor will be  
auto assigned  
by Practo

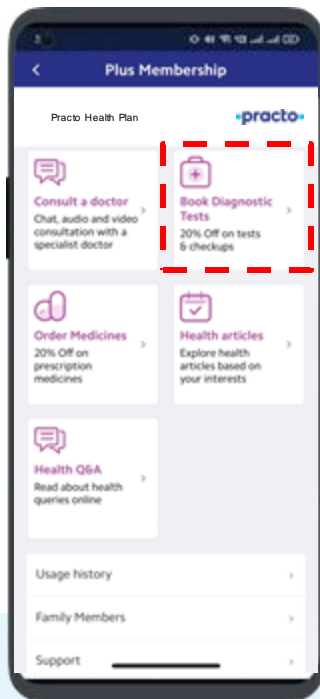


Doctor consult will be  
initiated in the form  
of chat and then users  
can continue with call  
or video consult

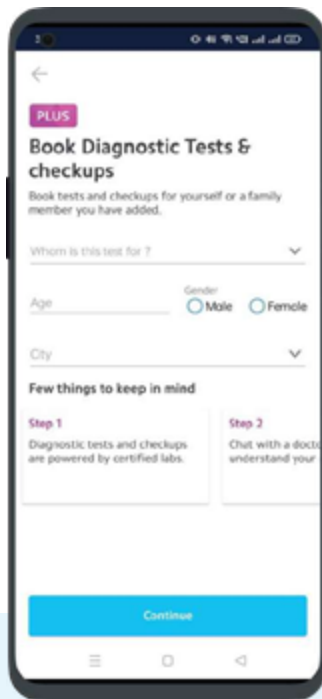


Video Consult with a  
Qualified Doctor

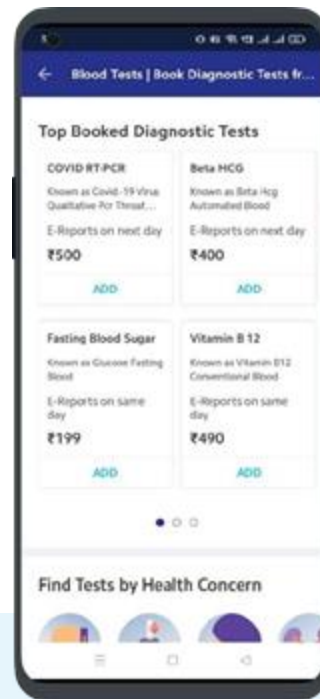
# How to Book Diagnostics Test?



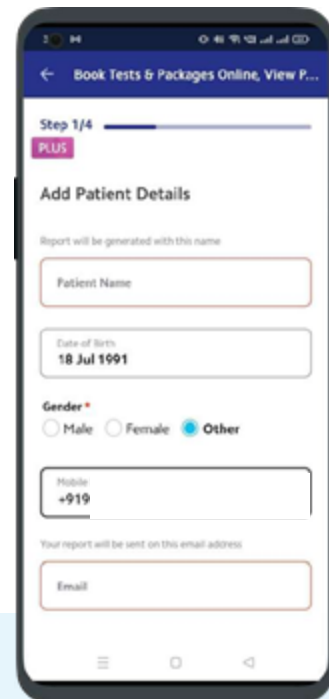
Click on Book Diagnostic Tests



Fill in the details and click on continue



Search/select your preferred test and add to your cart



Fill in patient details

← Book Tests & Packages Online, View P...

Step 2/4 PLUS

Select patient address

Sobha Home

HOME  
absh, Sonipat, Sonipat - 131304

New home

Add New Address

Add the address

← Book Tests & Packages Online, View P...

Step 3/4 PLUS

Select your time slot for home sample pick up

19th Jul 20th Jul 21st Jul >

Tue, 19th July  
Morning

06:00 AM - 07:00 AM 07:00 AM - 08:00 AM

08:00 AM - 09:00 AM 09:00 AM - 10:00 AM

10:00 AM - 11:00 AM 11:00 AM - 12:00 PM

Afternoon

12:00 PM - 01:00 PM 01:00 PM - 02:00 PM

02:00 PM - 03:00 PM

Evening

Select the preferred date and time

← Book Tests & Packages Online, View P...

Review tests

Step 4/4

Sample pick up time 19 Jul, 6:00 AM Edit Slot

1. Glucose Fasting Blood ₹ 199

By Practo Labs

Apply Coupon >

Bill Details

Item Total ₹199

Pick up charges ₹150

PLUS Discount -₹19.80

TOTAL PRICE ₹309.20

By placing order you are agreeing to Practo T&C

Pay at pick up Pay Now

Review the details and proceed to Pay Now

← Consumer Payments

To Pay: ₹0.00

PLUS Health Credits 800.00

Use Rs.309.0 and complete this transaction using Plus Health Credits powered by PRACTO DEMO HEALTH CREDITS

Pay 309.0 using Plus Health Credits

PAYMENT MODES

Debit / Credit Card Enter Card Details

Paytm Postpaid and Wallet Link Account

UPI Add New UPI ID

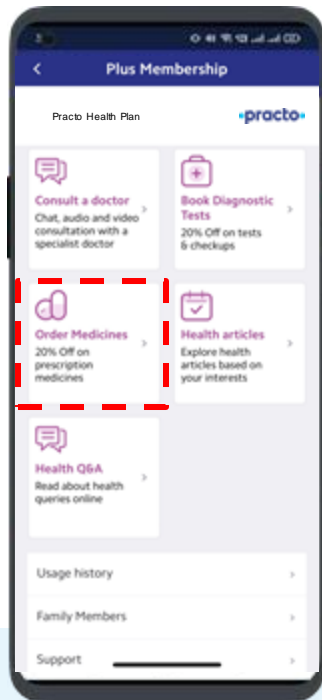
You need to have a registered UPI ID

Pay Google Pay

Proceed to make payment online.

(You can use any of the available payment methods)

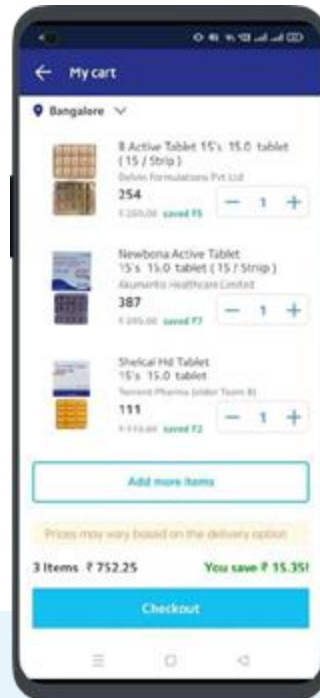
# How to Place Medicine Order?



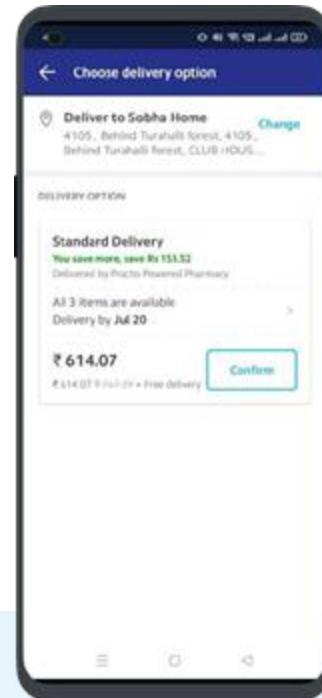
Click on Order Medicines



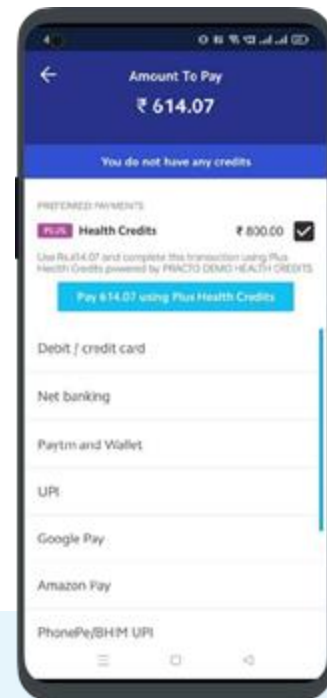
Set your location and search for the medicine you want to order



Review your cart orders and click on checkout



Add your delivery address and click on Confirm

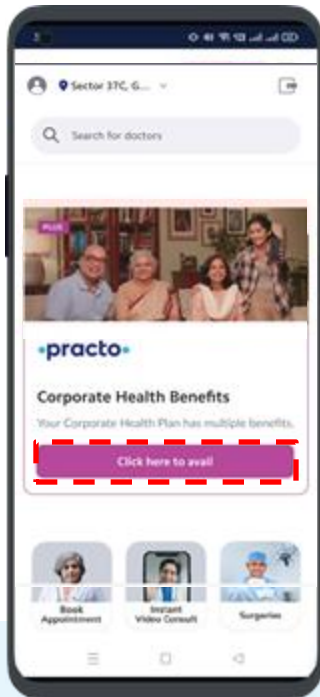


Proceed to make payment online.

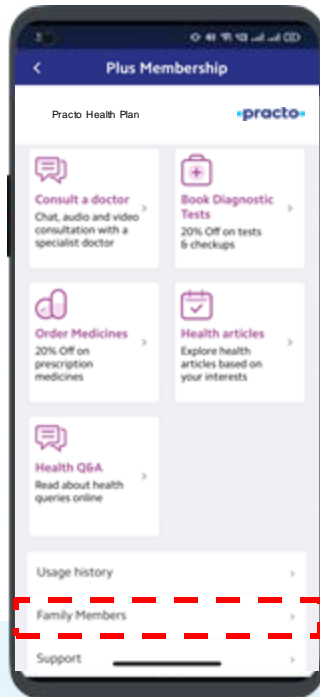
(You can use any of the available payment methods)



# How to add family members to the program?



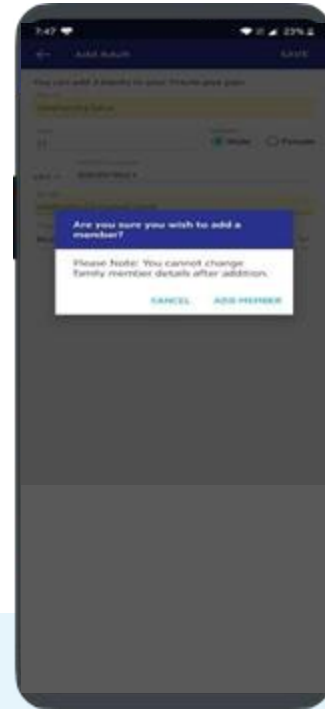
Open the Practo app  
and click on the  
Corporate Health  
Benefits



Click on Family  
Members




Click on Add adult  
or Add minor



Fill in the phone no.,  
gender and e-mail and  
click on Add Member



*If you face any trouble while activating your plan or downloading the app you can reach out to us on  08045683291*

# Thank You!

**Wishing you the Best of Health :)**